

Exhibit B
Tablet Service Schedule
Enhanced Services - IP-Enabled Tablets

1. **Applicability.** This Service Schedule applies only to the enhanced services referenced. Where "Company" is used in this Service Schedule, it will mean GTL Enhanced Services, LLC.

2. **Definitions.** Capitalized terms used and not otherwise defined will have the meaning set forth in the Agreement.

"Agreement" means the contract to which this Service Schedule is attached.

"Enhanced Communications" means voice communications and/or video visitation.

"Enhanced Services" means information services, educational, law library, entertainment products, and mail scanning services, and recording and storage offered through a Tablet.

"IP-Enabled Tablets" (or "Tablets") means a ViaPath owned Tablet device capable of allowing access to Enhanced Communications and Enhanced Services.

3. **Deployment Locations.** Enhanced Communications and Enhanced Services will be deployed at the locations listed in the table below (individually "Location" and collectively "Locations"). Company reserves the right to terminate Enhanced Communications or Enhanced Services at any Location and all Locations if equipment is subjected to recurring vandalism or there is insufficient revenue to warrant the continuation of Enhanced Communications or Enhanced Services at such Location(s), including the failure by Company to recover the Expenditure (as defined below) for Enhanced Communications and Enhanced Services within twelve (12) months following the deployment of Enhanced Communications and Enhanced Services at the Locations.

Location	Location Description
Winnebago County Justice Center 650 W. State Street Rockford, IL 61102	Justice Center for Winnebago County Sheriff's Department

4. **Company Provided Equipment, Services and Cabling.** Company will supply equipment, hardware, circuits, and cabling to deploy Enhanced Communications and Enhanced Services at the Locations at no cost to Premises Provider. Company will retain all right, title, and interest in and to all equipment (including any associated hardware and software), and services supplied. Cabling will become the property of the Premises Provider upon the expiration of the Agreement. Upon termination of Enhanced Communications and Enhanced Services at any Location(s), Premises Provider will collect and deliver to Company all Tablets and related equipment assigned to the Location(s) and provide Company a reasonable opportunity to collect all associated equipment and hardware (except cabling).

5. **Support and Maintenance.** Company will provide all support and maintenance services for Enhanced Communications and Enhanced Services, including the Tablets, subject to the limitations described herein. At no cost to the Premises Provider, Company will provide up to 25% of deployed Tablets per year to cover normal wear and tear as well as defect and malfunction as determined by the Company. If additional Tablets are requested or required to maintain a contractual inmate-to-Tablet ratio, the additional Tablets will be provided at a rate of up to \$255.00 per Tablet, which includes shipping, processing, maintenance and the software license for the use of the Tablets. Company will invoice Premises Provider for the total number of additional Tablets that have been shipped. Company will retain ownership of the Tablets and all licensed software. Company will respond promptly to all support requests; provided, however, that reports or requests involving the security features of the Tablets will have priority. Premises Provider acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Tablets may not be available while being repaired or maintained. The Premises Provider will permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of Enhanced Communications or Enhanced Services, at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations herein, and if required, Premise Provider shall provide security escorts for Company personnel.

6. Tablets. Company will provide 1:1 Tablets at Premise Provider's facility. Company may adjust the number of Tablets up or down at any time. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute the Tablets at any time during the Term. Tablets shall at all times remain the sole and exclusive property of Company.

Each inmate provided with access to a Tablet must agree to accompanying terms and conditions ("Terms of Use") to be granted use of the Tablet. Inmates are responsible for the care and security of the Tablets while in their possession and may not access or use the Tablets for any purpose other than permitted communication, education, and entertainment purposes. Inmates' access and use of the Tablets must be in accordance with all applicable legal requirements including all federal, state, and local laws, rules, and regulations (including Premises Provider policies) and the Terms of Use. Company may, in its discretion, restrict use or prohibit certain activities in connection with the Tablets.

Inmates will be responsible for the replacement cost and any associated costs of Tablets that have been damaged, tampered with, misused, destroyed, lost or stolen, used in violation of the Terms of Use, or as otherwise set forth in this Agreement. Any Inmate responsible for replacement costs may be prohibited from use and/or access to Tablets until such replacement costs are paid. The Parties agree that the replacement cost for a Tablet is \$255.00. Tablet Replacements will be in accordance with Section 7.

Company will provide Tablet charging enclosures (individually "Station" and collectively "Stations") at locations agreed upon by the Parties. Company will install access points to enable access within each Location, as reasonably permitted by layout and other characteristics of the Location.

- a. **Enhanced Communications.** Company will provide the following Enhanced Communications via the Tablets:
 - i. **Voice Communication.** Company will enable Tablets for outbound voice communications that include the security features and functionality of the inmate telephone service ("ITS") platform supplied by Company. Earbuds equipped with a microphone will be required.
 - ii. **Video Visitation.** On-premise and Remote video visitation.
- b. **Enhanced Services.** Company will provide the following Enhanced Services via the Tablets:
 - i. **Inmate Content Access.** Company will make available access to certain content through the Tablets, including music, games, electronic messaging, eBooks ("Content Access"). Content Access will be provided on a per-minute basis. Content Access will be supplied on a rolling basis as soon as reasonably practicable following deployment of Enhanced Services. Company reserves the right to add, alter or discontinue any Content Access.
 - ii. **Video Visitation Recording and Storage.** On-premise and Remote video visitation.
 - iii. **Inmate Accounts.** All Tablet usage may be purchased with money from an Inmate Account, which is funded by inmates or their families or friends (individually "Inmate Account" and collectively "Inmate Accounts"). Inmates fund the Inmate Account by transferring monies from their trust account. Inmate friends and family fund an inmate's Inmate Account by deposits made through Company consumer channels. Transaction Fees may apply. Funds in an Inmate Account may only be returned to an inmate upon termination of Enhanced Services at all Locations or upon an inmate's release. Inmate friends and family deposits are final.
 - iv. **Education.** Company will provide its Foundation Education Package. Additionally, Company will provide access to Breaking Free, a premium education product at no cost to the Premises Provider.

- v. Law Library. Company agrees to provide access to a law library at no cost to the Premises Provider.
- vi. Mail Scanning Solution. At the Premises Provider's request, the Company agrees to scan inmate mail into an electronic format so that the facility can then deliver electronically to the original inmate recipient. The inmates' mail will be directed to a mail scanning location designated by Company, where such inmates' mail will be opened, scanned, and delivered electronically to the Premises Provider and/or Company, for delivery via the Tablets to the inmates. The Premises Provider will provide instructions to those desiring to send mail to inmates, on the address to send the mail, and other information for delivery. The Parties agree that any rule, regulation, statute, or court order, or other change mandated by any federal, state, or local authority which may interfere with, materially alter, or adversely affect Company's rights or obligations related to Mail Scanning under this Agreement, shall require the Parties to enter into good faith negotiations to renegotiate the terms of this Mail Scanning service. Any additional costs to Company resulting from changes mandated by federal, state, or local authorities shall be reimbursed to Company by Premise Provider until such time that a new agreement on the terms of the Mail Scanning service is reached. Should the parties fail to agree on new terms for the Mail Scanning service, the Company shall be released from any and all further obligation to the Premises Provider to provide the Mail Scanning service. Any changes to the Mail Scanning service do not affect the Parties' rights and obligations under the rest of this Agreement.
- vii. Privileged Postal Mail Solution. Company will provide Privileged Postal Mail Solution.
- viii. ViaPath Professional Private Messaging. Company will provide ViaPath Professional Private Messaging, which is a secure, encrypted messaging solution that allows for privileged messaging services.
- ix. ViaPath Additional Features. ViaPath Additional Features and value-added services will be provided to the Premises Provider under Enhanced Services.

ViaPath Additional Features
365 Day On-Line Video Recording Storage
Live Monitoring

- c. Company Obligations. Company will provide one pair of earbuds to each inmate who has access to a Tablet and will supply replacement silicon earbuds for purchase by the inmate through Premises Provider's commissary service. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute any or all of the Tablets at any time. Company may also change the number of Tablets deployed.
- d. Premises Provider Obligations. A Premises Provider must allow: (i) installation and use of a multiple channel wireless network within the 2.4GHz through 5 GHz bands at all Locations; (ii) use of wired earbuds and lithium batteries for the Tablets; and (iii) provision and/or installation of Tablet charging enclosures; and (iv) access to no less than 80% of its inmates to paid Content subject to the payment by the inmate of Content usage fees listed herein. In addition, Premises Provider must: (1) distribute the Tablets to inmates according to its established protocol and procedures and shall use best efforts to ensure that the Tablets are used for their intended purposes; (2) allow and *facilitate* the sale of silicon earbuds and other Tablet accessories through its commissary without mark up; (3) facilitate the collection, testing, and re-distribution of accessories; (4) allow the creation of Inmate Accounts for use with Company's products; (5) allow inmate family and friends to make deposits into Inmate Accounts; (6) facilitate the integration of Inmate Accounts and commissary accounts for the real-time exchange of funds, at no charge to Company by either Premises Provider, or its third-party vendors, if any; (7) facilitate the return and reuse of Tablets; (8) provide Company with secure space to store Tablets and other Company equipment associated with Enhanced Communications or Enhanced Services; (9)

provide at its expense all necessary power and power source; (10) designate a single point of contact authorized to act on behalf of the Premises Provider on all matters involving Enhanced Communications or Enhanced Services, including reporting to Company any damage or malfunction with equipment; (11) distribute one (1) set of earbuds to each inmate who is provided with access to a Tablet the first time; and (12) prescribe the location for friends and family to send US mail to inmates to the designated mail scanning facility and exclude any legal mail from being sent, and to provide the requested authorization to Company for opening and scanning of the mail (excluding legal mail). Premise Provider will not allow anyone to, tamper with or otherwise modify the Tablets or associated software or connect the Tablets or associated software to any hardware or software that is not provided by Company for use with Enhanced Communications or Enhanced Services.

7. Tablet Replacement.

- a. **Replacement Conditions.** Any of the conditions set forth below must be reported immediately to the Company Onsite Technician or the Company's dedicated Field Service Manager.
 - i. **Normal Wear and Tear.** Replacement of Tablets due to normal wear and tear may be provided by Company as set forth in Section 5, Support and Maintenance.
 - ii. **Defect or Malfunction.** Replacement of Tablets that fail due to manufacturing/provisioning or software issues that cause the Tablet to no longer function will be provided by Company as set forth in Section 5, Support and Maintenance.
 - iii. **Damage or Tamper.** Replacement of Tablets that have been damaged or tampered with will not be provided by the Company, and the replacement costs of such Tablet will be the responsibility of the inmate. Tablet damage or tampering includes, but is not limited to, the following: cracked or smashed screens, missing or removed internal parts, opening or prying of cases, or writing on, vandalizing, or graffitiing on Tablet.
 - iv. **Loss or Theft.** If a Tablet is lost or stolen, the inmate must report the loss or theft immediately to Premises Provider staff, submit a request for replacement, and cooperate fully with efforts to retrieve the Tablet. Replacement will be subject to Company review, and inmates shall be responsible for the cost of a replacement Tablet.
 - v. **Other Inmate Violation or Misuse.** Inmates shall be responsible for the replacement costs of Tablets damaged due to misuse or violation of any Terms of Use, including intentionally, recklessly, negligently, or purposefully damaging, tampering with or destroying a Tablet.
- b. **Replacement Process.** The process for reporting damaged, lost, or stolen Tablets and requesting replacement will be mutually agreed upon and memorialized in writing during the project management phase of implementation by Company and Premises Provider via a Standard Operating Procedure ("SOP").
 - i. **Tablet Replacement Request.** Inmates and/or Premises Provider must submit a Tablet replacement request ("Tablet Replacement Request") for review and approval of the Company. The Tablet Replacement Request should include a description of the issue with the Tablet and a description of how and when the Tablet was damaged, lost, or stolen. Company will review the Tablet Replacement Request, inspect the Tablet, and determine if additional information is needed to process the request.
 - ii. **Replacement Cost Invoicing/Billing.** The Parties agree that the replacement cost for a Tablet is \$255.00. If it is determined that an inmate is responsible for the replacement cost, Company will invoice the Premises Provider for the replacement cost. Company will invoice the Premises Provider monthly for such replacement Tablets. Premises Provider will assess the inmate for the replacement costs, obtain reimbursement from the inmate, or remit payment from the Inmate Welfare fund.
 - iii. **Priority of Tablet Replacement.** Unless otherwise agreed to in writing by the Parties, Company will prioritize replacement of Tablets due to normal wear and tear as well as defect and malfunctioning before all others.

8. Enhanced Communications, Enhanced Services and Accessories Rates. Company may apply the following charges on Enhanced Communications, Enhanced Services and the use of the Tablets; provided, however, Company may in its discretion change any pricing. Taxes, and regulatory and other mandated fees may also apply.

- a. Enhanced Communications:
 - i. Voice Communication: will be charged at the same per-minute rate as ITS under this Agreement.
 - ii. Video Visitation Services:
 - 1. On-Premise Price: \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 9), after the free visitation time mandated by the Illinois Department of Corrections Jail Standards.
 - 2. Remote Visit Price: \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 9).
- b. Enhanced Services:
 - i. Administrative and Infrastructure Recovery Charge: \$1.99 per month upon the first use of a paid profile (Standard or Access Pass).
 - ii. Paid Inmate Content Access:
 - 1. Standard Profile: \$0.07 per minute
 - 2. Free Profile: \$0.00 per minute
 - iii. Premium Content Access Pass: Premium movie and TV content available for purchase by inmates at \$12.99 for a 180 minute "access pass" in addition to all available content. (to be used within 72 hours).
 - iv. Messaging From Inmate (charged to inmate):
 - 1. Written Message: \$0.50 per written message
 - 2. Free Messaging: The Company shall provide each inmate with three (3) free written messages per week. Messages shall not roll over to subsequent weeks and must be used within the designated weekly period.
 - v. Messaging From Family and Friends (charged to inmate's family and friends):
 - 1. Written Message: \$0.50 per written message
 - 2. Photo Attachment: \$0.50 per photo attachment (in addition to charge for any written message, if provided)
 - 3. Video Message: \$1.00 per video message
 - vi. Mail scanning solution. Company will provide a mail scanning solution at no cost to the Premises Provider.
 - vii. Professional Private Messaging. Company will provide Professional Private Messaging at no charge to the inmate, government agency, private attorneys or public defenders.
 - viii. Privileged Postal Mail Solution. Company will provide Privileged Postal Mail Solution at no cost to Premises Provider.
 - ix. Accessories – Replacement Earbuds: \$4.00.
 - x. Tablet Replacement. \$255.00
 - xi. Transaction Fees. Company may charge certain Transaction Fees for Enhanced Services in accordance with the following amounts:

Automated payment for credit card, debit card, and bill processing fees	Up to \$4.95 per transaction
Live Agent Fee	\$5.95 per transaction
Third Party Financial Transaction Fee	Up to \$5.95 per transaction when transaction is paid via a live agent Up to \$3.00 per transaction when transaction is paid via automated payment system
Tablet Account Setup Fee	Up to \$1.95

9. Compensation, Commission Structure and Related Provisions Regarding Enhanced Communications, Enhanced Services Only.

a. Signing Bonus:

- i. Company shall pay the Premises Provider a one-time signing bonus of **Two Hundred Fifty Thousand Dollars (\$250,000.00)** no later than April 6, 2026.
- ii. In the event Premises Provider terminates the Agreement for convenience during the initial three (3) year Term, or any portion thereof, Premises Provider shall reimburse Company the full amount of the Signing Bonus, unless otherwise agreed in writing by the Parties.

b. Tablet Content Revenue Compensation and Tablet Minimum Annual Guarantee

- i. Company shall pay the Premises Provider a Tablet Minimum Annual Guarantee ("Tablet MAG"), based on the provision of Tablet Content services only, of Eight Hundred Seventeen Thousand Dollars (**\$817,000.00**), to be accrued in twelve (12) monthly increments. If the Agreement is terminated early, the Premises Provider will only be entitled to the accrued portion of the Tablet MAG.
- ii. In addition to the Tablet MAG, Company shall pay the Premises Provider the applicable ITS and VVS Facility Cost Rate Additives.
- iii. The Parties acknowledge that the Tablet MAG together with the ITS and VVS Facility Cost Rate Additives are estimated in aggregate to total approximately One Million Five Hundred Thousand Dollars (**\$1,500,000.00**) annually.
- iv. Company shall pay the Premises Provider the greater of: (a) **sixty percent (60%)** of gross revenue (less applicable taxes, government-imposed fees or charges, and billing or security fees) received from (1) Tablet Messaging Services (inbound and outbound), (2) the per-minute rate or subscription/access pass charged to inmates for access to Paid Inmate Content, and Premium Content Access Pass, excluding Enhanced Communications, or (b) the Tablet MAG.
- v. Notwithstanding the foregoing, the Tablet MAG cannot exceed one hundred percent (100%) of actual tablet content revenue.

- c. Tablet Commission Payment Terms:** Tablet Commission payments will be completed monthly, and all Tablet Commission payments will be final and binding upon the Premises Provider unless written objection is received by the Company within sixty (60) days of receipt of commission payment by the Premises Provider.

10. VVS Facility Cost Rate Additive

- i. Company will allocate an amount equal to **\$0.02 per minute rate for Video Visitation** as a Facility Cost Rate Additive payable to the Premises Provider. The Facility Cost Rate Additive is intended to offset reasonable costs incurred by the Premises Provider in making Incarcerated People's Communication Services ("IPCS") available.

Exhibit C
Enhanced Services
Video Visitation Service Schedule

1. **Applicability.** This Service Schedule applies only to video visitation services. Where “Company” is used in this Service Schedule, it shall mean GTL Enhanced Services, LLC d/b/a ViaPath Technologies.
2. **Definitions.** Capitalized terms used and not otherwise defined shall have the meaning set forth in the Agreement.

“Enhanced Communications” means voice communications and/or video visitation.

“Video Visitation Service or System” (“VVS”) means an Enhanced Service that permits face-to-face visits, on-site video visits, or remote video visits using a platform to facilitate inmate communications with family, friends, and attorneys.

“Video Visitation Unit” means the hardware and equipment installed at Premises Provider Locations (as defined below) that provides access to Video Visitation Services.

3. **Deployment Locations.** VVS will be deployed at the locations listed in the table below, as may be altered by agreement of the parties (individually “Location” and collectively “Locations”). Company reserves the right to terminate the VVS at any Location and all Locations if equipment is subjected to recurring vandalism or there is insufficient revenue to warrant the continuation of the VVS at such Location(s), including the failure by Company to recover the Expenditure (as defined below) for VVS within twenty-four (24) months following the deployment of Enhanced Service at the Locations.

Location
Winnebago County Justice Center 650 W. State Street Rockford, IL 61102

4. **Company Provided Equipment, Services and Cabling.** Company will supply equipment, hardware, circuits, and cabling to deploy VVS at the Locations at no cost to Premises Provider. Company will retain all right, title, and interest in and to all equipment (including any associated hardware and software), and services supplied. Cabling will become the property of Premises Provider upon the expiration of the Agreement. Upon termination of VVS in any Location(s), provide Company a reasonable opportunity to collect all Video Visitation Units and associated equipment and hardware (except cabling).
5. **Support and Maintenance.** Company will provide all support and maintenance services for the VVS, subject to the limitations described herein. Company will respond promptly to all support requests. Premises Provider acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Video Visitation Units will not be available while being repaired or maintained. Premises Provider will permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of the VVS, at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations herein.
6. **Video Visitation Services.** Company shall be responsible for: (a) furnishing, installing, repairing and servicing the VVS equipment listed below; (b) the performance (alone or through others) of all validation, billing, outclearing and collection services; and (c) the handling of all billing and other inquiries, fraud control, and all other services essential to the performance of Company’s obligations hereunder. Company reserves the right to control unbillables, bad debt and fraud. Premises Provider and Company shall use best efforts to promote video

visitation, including: (a) make video visitation available for at least 12 hours a day every day, without inmate session limitations except in connection with disciplinary action; (b) allow Company to promote the use of video visitation through, among others, the distribution of promotional material at Premises Provider Facility locations, IVR recordings, the Web, and press releases; (c) allow Company to have promotional pricing to make video visitation an attractive alternative.

7. **VVS Software.** Company shall deploy a hosted application server in Company video visitation data center. Company's VVS software provides the following functionalities for visitation scheduling: (a) unlimited number of user licenses for scheduling software; (b) facility registration and scheduling; (c) public web-based registration and scheduling; (d) multilingual web interface (English, Spanish); and (e) professional web-based registration and scheduling. The VVS software allows Premises Provider to (a) manage public and professional visits; (b) manage non-contact and contact visits; (c) manage on premises video visitation and remote video visitation; (d) establish set schedules for non-contact visits, contact visits, on premises video visits, and remote video visits; (e) have officer check in for all on premises visits; and (f) have officer video check-in prior to remote video visitation start. Premises Provider may configure the VVS software for staff access privileges, visitation restrictions for inmates and visitors, and scheduling and conflicts. The VVS software may be integrated with Premises Provider's Jail Management System (or "JMS") for one-way data transfers; provided, however, Company shall not be responsible for any charges that may be assessed for the interface or its maintenance by Premises Provider's JMS provider. Premises Provider may use the VVS software for live monitoring and recording with three-hundred and sixty-five (365) day recording storage and may create certain data reports based on the data available via the VVS software.

8. **VVS Hardware.** Company will provide the following hardware and equipment for use with VVS:

- a. 56 Inmate Units
- b. 28 Visitor Units

9. **VVS Rates.**

- a. On-Premises video visits after the free visitation time mandated by the Illinois Department of Corrections Jail Standards shall be \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 10) for the duration of the visit.
- b. Remote video visits shall be \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 10).

10. **Facility Cost Rate Additive.**

- a. Company will allocate an amount equal to **\$0.02 per minute rate for Video Visitation** as a Facility Cost Rate Additive payable to the Premises Provider. The Facility Cost Rate Additive is intended to offset reasonable costs incurred by the Premises Provider in making Incarcerated People's Communication Services ("IPCS") available.

11. **Additional Terms**

- a. **Monitoring and Recording.** Premises Provider agrees that Company has no responsibility to advise Premises Provider with respect to any law, regulation, or guideline that may govern or control video communication recordation or monitoring by Premises Provider or compliance therewith. Premises Provider has its own legal counsel to advise it concerning any and all such law, regulation, or guideline, and compliance therewith, and makes its own determination on when and how to use the video monitoring and recording capabilities supplied through this Agreement. Company disclaims any responsibility to provide, and in fact has not provided, Premises Provider any legal advice concerning such applicable law, regulation, or guideline, or compliance therewith. Premises Provider shall be solely responsible for any liability, costs and expenses relating to any claims made against Company or its affiliates arising out of failure of Premises Provider (or Company at the direction of Premises Provider) to comply with such law, regulation or guideline. Premises Provider acknowledges that all video communication detail records and recordings (DRs) in connection with

VVS are the exclusive property of Premises Provider for the term of this Agreement and any resulting extensions of this Agreement; provided, however, Company shall have the right to use the DRs and recordings to respond to legal requests, to provide the services under this Agreement, and for other lawful business purposes.

- b. **Exclusivity and Right of First Refusal.** Premises Provider will not allow any products or services that compete with those supplied by Company during the term of the Agreement to be, or to remain, installed at any Premises Provider facilities, including present and future Premises Provider locations. Company will have the exclusive right to provide the products and services implemented at Premises Provider facilities through the VVS, and otherwise through the Agreement, and those other inmate communication, educational or entertainment products or services sought by Premises Provider during the term of the Agreement, including any products or services that may be delivered through VVS, whether the products or services are for inmates located at a Premises Provider facilities or at third-party facilities; provided, however, that Company may choose to not exercise this exclusive right. Company will also have the exclusive right to provide Premises Provider the products and services delivered under the Agreement for the period after its termination if Company matches the material financial and services conditions of a bona fide offer of any third party to provide these products and services, or any portion thereof, that Premises Provider is prepared to accept. Premises Provider will provide Company with the terms of such third-party offer in writing and no less than ten (10) business days to exercise its rights herein. Upon exercise by Company, the Agreement will renew with the modified financial and services terms for the extended period contemplated by the third-party offer.

- 12. **Limitation of Liability.** COMPANY AND ITS AFFILIATES AND SUPPLIERS SHALL IN NO WAY BE RESPONSIBLE, OR LIABLE FOR, ANY PHYSICAL HARM OR OTHER INJURY, FORESEEN OR UNFORESEEN, IN THE USE OF THE VIDEO VISITATION UNITS, OR RELATED ACCESSORIES. PREMISES PROVIDER IS SOLELY RESPONSIBLE FOR KEEPING CORDS AWAY FROM THOSE WHO PRESENT RISK TO THEMSELVES OR OTHERS.

