



WINNEBAGO COUNTY

— ILLINOIS —

County Administration Building
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Purchasing Department
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August 8, 2025

ADDENDUM ONE
TELECOMMUNICATION SERVICES – WINNEBAGO COUNTY JAIL
REQUEST FOR PROPOSAL #25P-2416

1. What is the initial contract term duration and optional renewals period associated with the RFP contract award? Typically, we would be looking to lock in 2-3 years with renewal options. We are also open to a 5-year contract but generally that is our maximum contract term duration. This is all negotiable upon executing a contract.
 2. Please provide the average daily population for the last three months, broken down by month, if possible. See attached – Exhibit A.
 3. Please provide a copy of each agreement/contract and all amendments (if applicable) the County has executed with its incumbent inmate Telephone System (ITS), Video Visitation System (VVS) and Tablet provider(s). Follow the link provided via email for Addendum One.
 4. Please provide a breakdown by housing unit of the inmate capacity in each. The inmate capacity for each cell block is necessary for determining network requirements. All 3rd and 4th Floor Pods are 64 2A-28, 2B-17, 2C-17, 2E-17, 2F-34, 2G-24, 2H-24, 1A-65, 1B-44, 1C-28.
 5. After the first round of questions is answered, will the County accept additional questions if clarification is needed for any of the County's responses? Yes, our goal is to submit multiple addendums prior to August 20th to ensure all questions are answered for your response.
 6. Please provide a copy of all current contracts and amendments pertaining to all services under this RFP. Provided directly via email through a secure file website.
 7. Will the County allow for a proposal to present multiple pricing options for the County's consideration? Yes, we are open to considering multiple pricing options.
 8. Please provide a breakdown by housing unit of the inmate capacity in each. The inmate capacity for each cell block is necessary for determining network requirements and charging stations needed to support the tablets. All 3rd and 4th Floor Pods are 64 2A-28, 2B-17, 2C-17, 2E-17, 2F-34, 2G-24, 2H-24, 1A-65, 1B-44, 1C-28.
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9. Please provide a breakdown of the inmate population, in percentages or actual numbers, by local, DOC, or other agency. **See attached – Exhibit A.**
10. In order to ensure a level playing field for all bidders, please confirm that the successful vendor must provide new equipment. Also, please verify that this applies to both new potential bidders and the incumbent provider. **Yes, we are looking for all equipment to be updated (including tablets, charging stations, phones, kiosks, etc.**
11. Per the Facility Specifications on p. 11, the jail currently has 3 transaction kiosks. Are these kiosks located in the lobby to allow the public to deposit funds, located in intake for inmates to deposit funds, or some other type of kiosk. If other, please describe. **There are 3 in the Jail and one at the front desk. 2 are located in Pre-Booking for inmates to deposit money. 1 is in the Bond Out Lobby to post bail. The one in the Lobby by the Patrol Front Desk is for family and friends to place money on the inmate's account.**
12. What is the anticipated start date for this contract? **We are looking at April 1, 2026**
13. What is the desired contract duration? **Up to 5-year contract, negotiable not to exceed 5 years. We are also open to a 2–3-year contract with renewals built in for up to 5 years.**
14. After the first round of questions is answered, will the County accept additional questions if clarification is needed for any of the County's responses? **Yes, our goal is to submit multiple addendums prior to August 20th to ensure all questions for your company to develop the best response to this RFP.**
15. The RFP states on pages 30 and 32, "Keep in mind, if additional FCC direction is provided during this solicitation or contract negotiation all parties will need to comply accordingly." Since additional FCC direction has been provided that allows commissions, would the County like to revise the Rates Sheet to include a column for ITS commissions? Or would you like vendors to add that? **Vendors can add accordingly, however the rates sheet in the RFP has been revised to reflect this change. Reference Page 31**

As always if you have additional questions, please direct all communications to purchasing@purchasing.wincoil.gov.

END OF ADDENDUM ONE
