



# WINNEBAGO COUNTY

— ILLINOIS —

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**SCOPE OF WORK EXHIBIT**  
**DURESS SYSTEM SOLUTION – WINNEBAGO COUNTY JAIL**  
**REQUEST FOR PROPOSAL #25P-2438**

The below questions were submitted during the initial solicitation. Please review this scope of work exhibit to ensure a thorough response for 25P-2438.

1. Will floor plans be provided? These are required to accurately determine the hardware infrastructure requirements. Floor plans have been provided as requested. Please email [purchasing@purchasing.wincoil.gov](mailto:purchasing@purchasing.wincoil.gov)
  2. How many duress devices are needed? We anticipate up to 150, however would like to have various options based on the individual's purpose within corrections. For example, consulted vendors and corrections officers. We also need further understand on the device options and best practices as we have not advanced with the new technology options that currently exist.
  3. **System Integration**
    - Is there an API or protocol documentation available for integration with the Jail Management System (Sally Port from Black Creek)? There is currently not an API or protocol documentation available. If there is a need to pull over detainee information or an option for monitoring detainees through your solution, please include that. This would be a nice added value scenario we realize more insight is needed to further understand options.
    - Is there a specific type of integration the county is looking to achieve with the JMS? See previous response, this would be a nice added value scenario we realize more insight is needed to further understand options.
  4. **Duress Device Quantities and Types**
    - The RFP mentions 75 devices with a desire to expand. What is the maximum potential device count to plan for? We anticipate up to 150, however would like to have various options based on the individual's purpose within corrections. For example, consulted vendors and corrections officers. We also need further understand on the device options and best practices as we have not advanced with the new technology options that currently exist. Provide pricing per device solution if possible.
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- What mix of device types (pendants, fixed buttons) is preferred or required? **Yes, we are looking for pendants and fixed button options.**
5. **Alerting Requirements**
- What is the expected level of detail in location tracking (e.g., room-level vs. floor-level)? **Room-level is necessary, but have some flexibility but it needs to be specific to housing pods.**
  - Is text-to-speech over the Motorola radio system a requirement or a “nice to have”? Is it currently configured to receive third-party feeds? **This would be a “nice to have”, however we are looking into the options regarding third-party feeds with the existing radios.**
  - Are there existing lights/sirens/strobes to be reused or must all be provided new? **We are open to reusing existing equipment, some may need to be replaced as the original system was installed in 2007.**
6. **Networking Expectations**
- Are there preferred network security standards or segmentation policies to adhere to? **None preferred. Details of network segmentation/security would be taken into account during evaluation and further in the discovery phase.**
7. **Software Platform Expectations**
- What level of reporting is expected (e.g., real-time, historical logs, incident export)? **Yes, all of the above.**
  - Does the County have preferences or standards for software deployment (on-premises vs. cloud)? **Either would be acceptable for us, our preference is cloud but please include pricing for both scenarios, if applicable.**
  - What user access levels are anticipated (e.g., admin, supervisor, officer)? **Yes, all of the above.**
8. **Training Requirements**
- Are multiple training sessions or train-the-trainer models preferred? **Yes, we will try to coordinate as much advance as possible to maximize everyone’s time commitment.**
9. **Maintenance**
- Is post-installation maintenance to be included in the pricing or priced separately? **Please identify annual maintenance or fees separately so they are clearly identified.**
10. **Demolition and Transition**
- What is the scope of the “demolition of existing equipment”? Is a full teardown expected? **Actall is the existing system, which was installed back in 2007. We are open to utilizing existing equipment if possible. We want to ensure a full operable system.**
  - Will the existing system need to remain operational during the transition? **Yes ideally, however we are flexible and we can work together to accommodate the installations by housing pod, etc.**
11. **Licensing & Recurring Costs**
- Should recurring costs be itemized by year (e.g., Year 1, Year 2)? **Yes, that would be helpful.**
  - Should future device additions be priced as options or listed as unit costs? **Yes, added value options would be helpful to understand for future upgrades.**
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**12. Value-Added Options**

- What would be considered valuable “alternative options or added value scenarios”? (e.g., staff location tracking, video integration, mobile app access?) **Yes, your examples would make sense as value added alternatives.**

**13. Site Layout**

- Will the County provide up-to-date floorplans of the facility to assist with system design and device placement? **Floor plans have been provided as requested. Please email [purchasing@purchasing.wincoil.gov](mailto:purchasing@purchasing.wincoil.gov)**

**14. Specific coverage needed for the duress system within the housing units details below:**

- Need to know the location of the court elevators? **See attached floorplan, Page 4 labeled accordingly.**
  - Need to confirm the count of panic buttons? **Please account for 105 panic buttons.**
  - Need to know the locations being covered on the second floor as this was not part of the walkthrough. **Keep in mind the 2nd floor is specialty housing pods (which includes mental health, medical etc. There are 7 separate housing units referenced on the floor plans provided on Page 1. We would need coverage for (15) Attorney Rooms typically on the wall as well as (20) for the Medical Pods.**
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Photos of existing duress receiver cabling – see below.

