

PUBLIC SAFETY and JUDICIARY COMMITTEE

AGENDA

Called by: Brad Lindmark, Chairman

DATE: THURSDAY, MARCH 26, 2026

Members: Aaron Booker, Angie Goral, Kevin McCarthy, Tim Nabors, Chris Scrol, Michael Thompson

TIME: 5:30 PM

LOCATION: CONFERENCE ROOM 815
BEHIND COUNTY BOARD ROOM
COUNTY COURTHOUSE
400 WEST STATE STREET
ROCKFORD, IL 61101

AGENDA:

- A. Call to Order
- B. Roll Call
- C. Approval of February 17, 2026 Minutes
- D. Public Comment – This is the time we invite the public to address the Public Safety and Judiciary Committee with issues and concerns. We ask you to limit your comments to three minutes. Personal attacks or inappropriate language of any sort will not be tolerated. We will allow a maximum of five speakers on a first come basis with sign up at the meeting. Speakers may not address zoning matters which are pending before the ZBA, the Zoning Committee or the County Board. Personnel matters or pending or threatened litigation may not be addressed in open session. An individual may speak a maximum of three times per calendar year on the same topic. This prohibition shall include the repetition of the same topic in a statement on what is purported to be a different topic. After acknowledgement by the chair, please stand and state your name. Thank you.
- E. Resolution Authorizing an Intergovernmental Cooperation Agreement for Police Services between the Forest Preserves of Winnebago County, the County of Winnebago, and the Winnebago County Sheriff
- F. Resolution to Approve the Purchase Order of a Law Enforcement Training Simulator on Behalf of the Winnebago County Sheriff's Office
- G. Resolution Awarding Telecommunication Services for the Winnebago County Jail
- H. Future Agenda Items
- I. Adjournment

Winnebago County Board
Public Safety and Judiciary Committee Meeting
County Administration Building
404 Elm Street, Room 303
Rockford, IL 61101

Tuesday, February 17, 2026
Immediately Following the Economic Development Committee Meeting

Present:

Brad Lindmark, **Chairperson**
Aaron Booker
Angie Goral
Kevin McCarthy
Tim Nabors
Chris Scrol
Michael Thompson

Others Present:

Marlana Dokken, Director, Chairman's Office of Criminal Justice Initiatives (Staff Liaison)
Rick Ciganek, Chief Deputy, Winnebago County Sheriff's Office
Jennifer Stacy, Administrator, Winnebago County Animal Services
John Sweeney, County Board Member

AGENDA:

- A. Call to Order
- B. Roll Call
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- E. Resolution Authorizing an Agreement between the County of Winnebago, Illinois and Winnebago County CASA
- F. Resolution Authorizing Grant Agreement between the Winnebago County Sheriff's Office and the Illinois Law Enforcement Alarm System (ILEAS)
- G. Resolution Authorizing Agreement Between the County of Winnebago, Illinois on behalf of the Winnebago County Sheriff's Office and Remedies Renewing Lives
- H. Resolution Awarding a Veterinarian Services Agreement Between Winnebago County Animal Services and Shelter Vet-On-The-Go, PLLC
- I. Future Agenda Items
- J. Adjournment

Call to Order

Chairperson Lindmark called the meeting to order at 6:05 PM.

Roll Call

Ms. Goral, yes; Mr. Booker, yes; Mr. Nabors, yes; Mr. McCarthy, yes; Mr. Scrol, yes; Dr. Thompson, yes; Chairperson Lindmark, yes.

A quorum is present.

Approval of November 17, 2025, Minutes

Chairperson Lindmark called for a motion to approve the minutes of the November 17, 2025, meeting.

Motion: Ms. Goral. Second: Mr. Scrol.

Chairperson Lindmark called for a vote on the motion to approve the minutes.

The motion was passed by a unanimous voice vote.

Public Comment

Chairperson Lindmark omitted reading the Public Comment Section of the Agenda because no one was present to speak.

Resolution Authorizing an Agreement between the County of Winnebago, Illinois and Winnebago County CASA

Motion: Dr. Thompson. Second: Mr. Scrol.

Ms. Dokken provided information on the resolution.

- A discussion followed.

Chairperson Lindmark called for a vote on the motion.

The motion was passed by a unanimous voice vote.

Resolution Authorizing Grant Agreement between the Winnebago County Sheriff's Office and the Illinois Law Enforcement Alarm System (ILEAS)

Motion: Ms. Goral. Second: Dr. Thompson.

Chairperson Lindmark called for any discussion.

Mr. Ciganek shared information about the resolution of the Grant Agreement between the Sheriff's office and the ILEAS.

- A discussion followed.

Chairperson Lindmark called for a vote on the motion.

The motion was passed by a unanimous voice vote.

Resolution Authorizing Agreement Between the County of Winnebago, Illinois on behalf of the Winnebago County Sheriff's Office and Remedies Renewing Lives

Motion: Mr. Scrol. Second: Ms. Goral.

Chairperson Lindmark called for any discussion.

Mr. Ciganek shared information about the resolution between the County of Winnebago, on behalf of the Sheriff's office, and Remedies Renewing Lives.

- A discussion followed.

Chairperson Lindmark called for a vote on the motion.

The motion was passed by a unanimous voice vote.

Resolution Awarding a Veterinarian Services Agreement Between Winnebago County Animal Services and Shelter Vet-On-The-Go, PLLC

Motion: Mr. McCarthy. Second: Ms. Goral.

Chairperson Lindmark called for any discussion.

Ms. Stacy provided background on the resolution between Winnebago County Animal Services and Shelter Vet-On-The-Go, PLLC regarding veterinary services.

- A discussion followed.

Chairperson Lindmark called for any further discussion.

Chairperson Lindmark called for a vote on the motion.

The motion was passed by a unanimous voice vote.

Future Agenda Items

None reported.

Adjournment

Chairperson Lindmark called for a motion to adjourn.

Motion: Mr. Scrol. Second: Dr. Thompson.

The motion was passed by a unanimous voice vote.

Respectfully submitted,

Nancy Bleile
Executive Assistant



Resolution Executive Summary

Prepared By: Rick Ciganek
Committee: Public Safety and Judiciary Committee
Committee Date: March 26, 2026
Board Meeting Date: March 26, 2026
Resolution Title: Resolution Authorizing an Intergovernmental Cooperation Agreement for Police Services between the Forest Preserves of Winnebago County, the County of Winnebago, and the Winnebago County Sheriff

Budget Information:

Was item budgeted? N/A	Appropriation Amount: N/A
If not, explain funding source:	
ORG/OBJ/Project Code: N/A	Budget Impact: N/A

Background Information: The Winnebago County Sheriff's Office (Sheriff's Office) and the Forest Preserves of Winnebago County continues to partner to provide comprehensive law enforcement services across all Winnebago County Forest Preserves properties. The Sheriff's Office delivers proactive patrol, emergency response, investigations, and enforcement services, ensuring the safety of visitors, staff, and natural resources. Under the intergovernmental cooperation agreement, all costs associated with police services in the Forest Preserves are fully paid by the Forest Preserves, ensuring fiscal transparency and responsible stewardship of public funds.

Recommendation: Approve the agreement.

Contract/Agreement: Attached

Legal Review: The State's Attorney's Office has reviewed and approved the agreement.

Follow-Up: n/a

RESOLUTION
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Brad Lindmark, Committee Chairman
Submitted by: Public Safety & Judiciary Committee

2026 CR

**RESOLUTION AUTHORIZING AN INTERGOVERNMENTAL COOPERATION AGREEMENT FOR
POLICE SERVICES BETWEEN THE FOREST PRESERVES OF WINNEBAGO COUNTY, THE COUNTY
OF WINNEBAGO, AND THE WINNEBAGO COUNTY SHERIFF**

WHEREAS, the Winnebago County Sheriff's Office has been providing law enforcement services for the Forest Preserves of Winnebago County for several years; and

WHEREAS, the Public Safety & Judiciary Committee of the County Board for the County of Winnebago, Illinois, has reviewed the intergovernmental cooperation agreement, hereto as Resolution Exhibit A, from the Forest Preserves of Winnebago County; and

WHEREAS, the Public Safety and Judiciary Committee of the County Board for the County of Winnebago, Illinois, has reviewed the proposed terms of the Agreement attached and recommends executing the agreement under the terms set forth in the Agreement.

NOW, THEREFORE, BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois that the Winnebago County Board Chairman is authorized to execute, on behalf of the County of Winnebago, an Intergovernmental Cooperation Agreement with the Forest Preserves of Winnebago County, in substantially the same form as contained in Resolution Exhibit A.

BE IT FURTHER RESOLVED, that this Resolution shall be in full force and effective immediately upon its adoption and the Clerk of the County Board is hereby authorized to prepare and deliver certified copies of this Resolution to the Chairman's Office of Criminal Justice Initiatives, Director of Purchasing, Finance Director, County Board Office, and County Auditor.

Respectfully submitted,
PUBLIC SAFETY AND JUDICIARY COMMITTEE

AGREE

DISAGREE

BRAD LINDMARK, CHAIRMAN

BRAD LINDMARK, CHAIRMAN

AARON BOOKER

AARON BOOKER

ANGIE GORAL

ANGIE GORAL

KEVIN MCCARTHY

KEVIN MCCARTHY

TIM NABORS

TIM NABORS

CHRIS SCROL

CHRIS SCROL

MICHAEL THOMPSON

MICHAEL THOMPSON

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this ____ day of _____ 2026.

JOSEPH V. CHIARELLI
CHAIRMAN OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

ATTESTED BY:

LORI GUMMOW
CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

**INTERGOVERNMENTAL COOPERATION AGREEMENT
FOR POLICE SERVICES**

This Intergovernmental Cooperation Agreement (Agreement) entered into by and among the Forest Preserves of Winnebago County (Forest Preserves), the County of Winnebago (County), the Winnebago County Sheriff (Sheriff) for the purchase and provision of law enforcement services in the Forest Preserves. Forest Preserves, County and Sheriff are also collectively referred to as the “Parties” or individually as a “Party.”

The parties hereby agree as follows:

Section I. AUTHORITY

Agreements of this nature are entered into pursuant to the Illinois Intergovernmental Cooperation Act 5 ILCS 220/5, 70 ILCS 805/8a, Downstate Forest Preserve Districts, and Article VII, Sec. 10 of the Constitution of the State of Illinois (1970).

Section II. TERM

- A. This Agreement shall commence on March ___, 2026 and terminate automatically on February ___, 2029, unless it is renewed in writing by the parties on or before the termination date of February ___, 2029.
- B. This Agreement may be amended, or terminated, by the parties upon written 30-day notice executed by any one of the parties.

Section III. STAFFING BY SHERIFF’S DEPUTIES

- A. The Sheriff, pursuant to this Agreement, shall assign the following fully equipped personnel to provide law enforcement services:

<u>QUANTITY</u>	<u>SENIORITY LEVEL</u>	<u>PERIOD OF SERVICE</u>	<u>FUNCTIONS ASSIGNED</u>
2	Senior Deputy	Full Year	See Addendum 1

- B. Deputies assigned to work for the Forest Preserves shall report to and work under the direct supervision of a Deputy Chief designated by the Sheriff and shall perform the patrol duties as defined in Addendum 1.
- C. The Sheriff reserves the right to use deputies assigned to the Forest Preserves for calls outside the preserves when needed.

Section IV. COORDINATION

The Deputy Chief assigned by the Sheriff shall serve as liaison to the Forest Preserves Police Program. The liaison shall be available to the Forest Preserves representatives to assist in the implementation of this Agreement.

Section V. EQUIPMENT

A. VEHICLES

1. The Forest Preserves shall lease to the Sheriff, for One Dollar (\$1.00) per year as described in Addendum 3, a minimum of 2 vehicles fully equipped as required by the Sheriff for law enforcement use by assigned Sheriff's deputies.
2. The Forest Preserves shall provide repairs, maintenance, and fuel for all leased vehicles and equipment. Any additional repairs and maintenance provided by the Sheriff shall be paid by the Forest Preserves monthly upon presentation of an invoice.
3. All vehicles and equipment shall be marked by the Forest Preserves as "Sheriff's Forest Preserve Patrol" and bear the insignia of the Sheriff. These vehicles shall be used exclusively by the Sheriff's deputies in performance of the patrols duties on behalf of the Forest Preserves except when needed by the Sheriff to respond to calls outside the Forest Preserves as provided in Section III (C), above. Upon request of the Executive Director of the Forest Preserves, the Sheriff's deputies in patrolling the Forest Preserves.

B. COMMUNICATION

1. The Forest Preserves is authorized to utilize all law enforcement and related emergency frequencies commonly monitored by Sheriff's squad radios.

2. Sheriff's Communication Center shall monitor and dispatch Forest Preserves units to all Forest Preserves related calls, and if not available, will dispatch the area Sheriff's deputy.

C. UNIFORMS

1. Designated Sheriff's deputies shall be fully equipped by the Sheriff and shall wear the authorized uniform of the Sheriff's Department. Additional or alternative clothing for special assignment shall be approved by the Deputy Chief serving liaison.
2. The Forest Preserves may provide additional approved clothing for such duties as investigating game code violations or performing snowmobile patrols once such alternative clothing specifications are approved by the Deputy Chief.

D. MISCELLANEOUS

The Forest Preserves shall provide additional tools and safety equipment required for patrol vehicles. (See Addendum 2).

Section VI. REIMBURSEMENT PROCEDURES

A. The Forest Preserves shall compensate the County for police services as follows:

1. The Forest Preserves agrees to reimburse the Sheriff for the actual personnel costs (salary and fringe benefits) for the deputies providing police service to the Forest Preserves under this Agreement. The County shall remain the sole and exclusive employer of the deputies and any other personnel assigned to perform any duties under this Agreement, and shall be responsible for securing Worker's Compensation coverage for all such employees. Under no circumstances shall any of the deputies or other employees assigned by the Sheriff to perform tasks and duties under this Agreement be considered employees of the Forest Preserves.

2- 12 month Senior Deputy working 2,190 hours (charged at a rate equal to 9 months) \$108,675.86 each for a total of \$217,351.72.

ESTIMATED TOTAL

\$217,351.72

The estimated total reflects actual personnel costs, excluding the costs of replacing deputies while at basic training school, or while on vacation, sick time, training days, or other authorized absences. There shall be an additional cost for the replacement of any deputy who is assigned to the Forest Preserves patrol who is absent for any reason stated above; provided, however, such replacement shall not be made unless the additional cost is first approved by the Forest Preserves.

1. Payments shall be made monthly based on a flat rate equal to one month (i.e. 1/12th) of the estimated annual amount. (\$18,112.64 per month)
- B. This Agreement shall automatically be modified to accurately reflect any increases or decreases as adjustments to salaries and fringe benefits of officers, conforming to any changes in the Fraternal Order of Police Lodge #50 contract between the officers and Winnebago County. The Sheriff shall notify the Forest Preserves of any change of compensation in writing.

Section VII. MISCELLANEOUS

The Sheriff, by and through his deputies, shall investigate all criminal offenses or ordinance violations perpetrated on Forest Preserves properties or against Forest Preserves' personnel or property.

- A. Upon occurrences of major theft (over \$2,000) damage to Forest Preserves buildings, or cases involving personal injury in or on Forest Preserves' property, the Sheriff shall notify the Executive Director or his designee promptly.
- B. The Sheriff agrees to supply the Executive Director a copy of any reports or incidents involving the Forest Preserves and other pertinent reports within the Sheriff's legal authority when other Sheriff's personnel respond to calls on Forest Preserves lands.
- C. The Forest Preserves will retain all fines for violations of the Forest Preserves ordinances.
- D. The Forest Preserves will cooperate in providing space for a substation to the Sheriff at a designated location within the Forest Preserves, and the Sheriff shall

be solely responsible for insuring those items located at the substation which are not the property of the Forest Preserve.

- E. The County agrees to keep in force during the term of the Agreement, Sheriff's obligations under the terms of this Agreement and Worker's Compensation and related insurance coverage at amounts required by statute. The County's failure to maintain the above insurance shall constitute default, and the Forest Preserves may cancel this Agreement.
- F. Notwithstanding anything herein the contrary, the Sheriff shall retain control over all matters in the performance of the police protection and law enforcement services provided herein, including, but not limited to, the personnel assigned, the methods of rendering such services, the level of standards of performance, the training, equipment, and discipline of any personnel, and the general control of all assigned personnel, equipment, communication facilities, and all supplies relevant herein. At no time shall any officer, official, or employee of the Forest Preserve undertake to direct any of the assigned personnel as to the performance of police protection and law enforcement services.

Notwithstanding the foregoing, the Forest Preserves shall have the right to request additional services, such as traffic control, special events, and incident investigation. Any request for additional services may require an additional fee as negotiated at the time of the request. The Forest Preserves shall not control the method of performance of such services, but may request the time and place of performance, and the number of officers to be involved, except where the same may conflict with minimum staffing rules or policies of the Sheriff.

- G. This Agreement is entered into solely for the benefit of the contracting parties, and nothing in this agreement is intended, either expressly or impliedly, to provide any right or benefit of any kind whatsoever to any person or entity who is not a party to this agreement, or to acknowledge, establish or impose any legal duty to any third party.

H. This Agreement replaces and supersedes any previous intergovernmental cooperation agreement for police services entered into by and among the County, the Sheriff and the Forest Preserves.

THIS AGREEMENT shall be effective upon the signing of the last party. Upon its approval by the Winnebago County Board, the Sheriff of Winnebago County, Illinois, and the Winnebago County Forest Preserve District.

IN WITNESS WHEREOF, the parties have executed this Agreement on the _____ day of _____, 2026. This document may be executed in duplicate originals.

Forest Preserves of the County of Winnebago

By: _____
Jeff Tilly, President

By: _____
Joseph V. Chiarelli
Chairman of the County Board of the
County of Winnebago, Illinois

Attest: _____
Michael A. Holan
Executive Director

By: _____
Gary Caruana
Winnebago County Sheriff

Attest: _____
Lori Gummow
Clerk of the County
Board of the County of Winnebago,
Illinois

Intergovernmental Cooperation Agreement for Police Services

ADDENDUM 1. Deputy Assigned Functions (Section III A.)

2 – Level “Senior Deputy 1” (Forest Preserves pays for 9 months of coverage. Sheriff provides coverage for three months [December, January, February]; will be assigned to patrol shift but will answer calls in Forest Preserves as needed]:

- Criminal/ordinance arrests
- Police Reports
- Response to calls for police
- Patrols – security – contracts
- Preserve patrols (squad and foot)
- User contacts
- Special events
- Locking gates; security

Area patrol Deputies supplement the full time Deputies assigned to the Forest Preserve with calls for service and patrolling the Preserves in their area. This also includes use of special units, detectives, crime scene unit, and tactical units if needed.

Scheduling:

12-hour, 7-day, rotating 2-week schedule (the same as all Sheriff patrol deputies). The hours will be from 1000-2200 hours. The hours can be adjusted 2 hours before or 2 hours after the original schedule. (For example, depending on seasons, the hours can be adjusted from 0800-2000 hours to 1200-2400 hours)

Intergovernmental Cooperation Agreement for Police Services

ADDENDUM 2.

Equipment

(Under Section V)

- Vehicles – lease agreement with Sheriff of 2 fully equipped police squads for use by Sheriff deputies and at a cost of \$1.00 per year. (See Addendum 3.) Each squad will be equipped with:
 - 2-way police radio conforming to FCC and Sheriff 911 standards;
 - Portable radio for each working deputy;
 - Laptop computer (same requirements as radios);
 - Illinois Department of Transportation printer;
 - Emergency lights, siren, and decals as specified by the Sheriff;
 - Prisoner barrier; and
 - Trunk – miscellaneous equipment as specified by the Sheriff for traffic accidents, emergency response, safety issues.

Intergovernmental Cooperation Agreement for Police Services

ADDENDUM 3. Vehicle lease agreement (Under Section V)

Terms and Conditions

Sheriff shall lease 2 squad cars from The Forest Preserves with the following terms and conditions:

Maintenance

Physical maintenance and repair of each vehicle shall be the responsibility of the Forest Preserves.

Vehicle driver qualifications

No person shall be eligible to nor shall drive any leased vehicle who is not a deputy of the Winnebago County Sheriff's Department except in the process of maintenance assessment.

No person shall be eligible to nor shall drive any leased vehicle unless the individual has successfully completed a training program as presented by the Sheriff.

All drivers shall possess a current valid driver's license and will follow all Department of Transportation regulations and provide documentation when needed.



Resolution Executive Summary

Prepared By: Marlana Dokken
Committee: Public Safety and Judiciary Committee
Committee Date: March 26, 2026
Board Meeting Date: March 26, 2026
Resolution Title: Resolution to Approve the Purchase Order of a Law Enforcement Training Simulator on Behalf of the Winnebago County Sheriff's Office
Budget Information:

Was item budgeted? Yes	Appropriation Amount: \$249,900.00
If not, explain funding source:	
ORG/OBJ/Project Code:	Budget Impact: N/A

Background Information: The Winnebago County Sheriff's Office (Sheriff's Office) received funding to purchase equipment for the Winnebago County Police Training Center through the 2024 Commerce, Justice, Science & Related Agencies Community Project Funding. This project has an end date of 09/30/26 in which funds must be appropriated. An RFP was put out in which there was one response. The proposed submission is appropriate for Training Simulator needs as described in the attached documents.

Recommendation: Approve the purchase order.

Contract/Agreement: n/a

Legal Review: n/a

Follow-Up: n/a

RESOLUTION
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Brad Lindmark, Committee Chairman
Submitted by: Public Safety and Judiciary Committee

2026 CR

**RESOLUTION TO APPROVE THE PURCHASE ORDER OF A LAW ENFORCEMENT
TRAINING SIMULATOR ON BEHALF OF THE WINNEBAGO COUNTY SHERIFF'S OFFICE**

WHEREAS, the Code of Ordinances for the County of Winnebago, Illinois, provides as in Section 2-357 (b) (1), Conditions for use. All procurements whose value equals or exceeds the competitive bidding threshold of \$30,000 shall be awarded by competitive sealed bidding in accordance with this section except as otherwise provided in 2-357(c) (Request for Proposals), 2-357(d) (Professional Services), 2-357(e) (Sole-Source), 2-357(f) (Emergency Procurements), 2-357 (g) (Cooperative Joint Purchasing) or as provided by State statute; and

WHEREAS, the County of Winnebago, Illinois recognizes the importance of providing high-quality training for law enforcement personnel in order to promote public safety, officer safety, and effective community policing; and

WHEREAS, the Winnebago County Sheriff's Office and the Purchasing Department have coordinated a quote from Ti Training to provide a training simulator with related equipment; and

WHEREAS, the Public Safety and Judiciary Committee of the County Board for the County of Winnebago, Illinois has reviewed the quote with Ti Training, Resolution Exhibit A and recommends its approval.

NOW, THEREFORE, BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois, that the County of Winnebago, Illinois will issue a Purchase Order with Ti Training in the amount of TWO HUNDRED FORTY-NINE THOUSAND, NINE-HUNDRED DOLLARS (\$249,900.00).

BE IT FURTHER RESOLVED, that this Resolution shall be in full force and effect immediately upon its adoption.

BE IT FURTHER RESOLVED, the Clerk of the County Board is hereby authorized and directed to prepare and deliver certified copies of this Resolution to the Winnebago County Sheriff's Department, Director of Purchasing, Finance Director, County Board Office and County Auditor.

**Respectfully submitted,
PUBLIC SAFETY AND JUDICIARY COMMITTEE**

AGREE

DISAGREE

BRAD LINDMARK, CHAIRMAN

BRAD LINDMARK, CHAIRMAN

AARON BOOKER

AARON BOOKER

ANGIE GORAL

ANGIE GORAL

KEVIN MCCARTHY

KEVIN MCCARTHY

TIM NABORS

TIM NABORS

CHRIS SCROL

CHRIS SCROL

MICHAEL THOMPSON

MICHAEL THOMPSON

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this ____ day of _____ 2026.

ATTESTED BY:

JOSEPH V. CHIARELLI
CHAIRMAN OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

LORI GUMMOW
CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS



Response to:



Request for Proposals : 25P-2454

12/23/2025

Training Simulator- Winnebago County Sheriff's Office

Due: 01/27/2026

Submitted: 01/20/2026



January 20, 2026

RE: 25P-2454 Training Simulator

Dear Purchasing,

Ti Training is pleased to respond to Training Simulator RFP for the Winnebago County Sheriff's Office. We will adhere to the provisions described in the RFP without any modification. We have featured the Ti RECON® Product line, our fully integrated 5 screen training simulator. This 5-screen system in the projection version will be mobile with projectors mounted to the screen frames, and in portable cases. The screen design of the RECON gives the ultimate in FLEXIBLE 360 degree wrap around and multi room judgmental, interactive firearm use-of-force training. The package allows for the smart screens to be set up independently or work in conjunction with the 5-screen system to create endless simulation training environments.

Ti Training LE, LLC, based in Golden, CO, is a well-established simulation and training company that produces interactive training systems for law enforcement, utilizing the 100+ years of experience and knowledge of its employee/owners. The Ti RECON® system is instructor controlled, easy to use, and is a self-calibrating system that allows for operation in any light environment. Calibrating all screens of the RECON is as simple as clicking on a computer key. Designed to support up to 16 trainees simultaneously in virtual marksmanship mode, the Ti RECON® will support any force control option for your officers may be called to use in any given scenario. The Ti RECON® is pre-loaded with over 1,000 scenarios. Dvorak drop-in recoil kits for live weapons are offered for handguns and long guns, and tether-less Less Lethal options are available such as the TASER and OC spray. All scenes are in 4K high definition and 15-20 new scenes are forwarded to our customers for FREE every 6 months. A Master Instructor Training Course is included with your purchase of each of the systems.

We Ti™ systems placed at the Chicago PD, NYPD, Dekalb County, Elgin PD, MTU Units and many more. We have over 2000 simulation systems fielded around the world.

We take great pride in our customer support service after the sale with free 24/7 telephone support for the life of the system. Thank you for this opportunity to respond to your RFP. Please do not hesitate to contact me with questions. I will be your contact person and I am authorized to contractually obligate Ti Training to all items in this proposal. All prices are valid for 360 days.

Respectfully,

Kila Otte
Owner/Vice President of Sales
Ti Training LE, LLC
16163 W 45th Dr. Suite H
Golden, CO. 80403
(303) 414-3555 x 207
Kila@Titraining.com



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A. Experienced Management and Designated Account Representatives

The experience management and designated account representatives have over 100 years of law enforcement simulation training and experience. Contacts are listed in order of reporting hierarchy.

Main POC for RFP 25p-2454 – Kila Otte

NAME: **Kila Otte** TITLE: **Vice President of Sales**

Ms. Otte has been in the law enforcement training and sales arena for the past 27 years. Before that she ran a simulation program at an Academy in Florida. She has extensive experience in contractual negotiations and servicing Federal, State and local municipalities. Kila is the VP of Sales and one of the four owners of Ti Training. and is the direct representative for Ti Training in all logistic matters and has full contractual authority.

NAME: **Todd Brown** TITLE: **Vice President, Training**

Mr. Brown has been in the law enforcement simulation training arena for 27 years and has trained over 1200 law enforcement agencies. He has been nationally published for his simulation training concepts and his ability to integrate simulators into departmental policy and procedures. He is a certified instructor in firearms, OC spray, and defensive tactics, and he has completed the AXON Master Instructor course. Todd is vice president of training and is one of the four owners of Ti Training.

NAME: **Fred Hiss** TITLE: **Customer Service /Support Manager**

Mr. Hiss has designed and developed technological support systems for the past 20 years. As an engineer he has manufactured and designed law enforcement simulators. He is on call 24/7 and has online, phone and mail back support systems in place. Fred is Customer Service/Support Manager.

NAME: **Gregory Otte** TITLE: **President**

Mr. Otte is nationally recognized as an author, speaker, and innovator in the simulation and firearms training industry. He is a subject matter expert in the science of interactive training and the use of technology in training. Greg has over 30 years of experience in simulation training/design, is the president of Ti Training, and is a world leader in interactive training. He has led in the design and implementation of over 1500 interactive training programs worldwide.

Articles Published in Law-and-Order Magazine; Police Magazine; Police Marksman Magazine; Police Chief Magazine; Law Enforcement Technology; Police Product News. Guest Speaker: NOBLE National Conference; IALEFI National Conference; AXON Master Instructor Conference; IACP; ASLET; ILEETA; FDLE.



B. Background

Ti Training (Ti), headquartered in Golden, CO, has been providing affordable use-of-force interactive simulation Training Labs to the law enforcement and public safety communities for the past 19 years. Ti Training's commitment to providing the best products at a reasonable price has made it a recognized world leader in interactive law enforcement simulation training with over 2000 systems worldwide, the largest of which is



DHS/TSA with 30 systems. Ti is proud to have as customers the Pennsylvania State Police with 6 systems, the NYPD with 11 Systems, the Phoenix PD with 4 systems, the Denver PD with the LED wall, Thornton PD with a SIM House and RECON 300, Aurora PD with a RECON 180, Lakewood PD with RECON 180, and Colorado Springs PD with a SIM House and RECON 300. TI has installed over 200 locations with similar packages being offered to State of New Hampshire.

Ti is the only simulation training company with a full-time in-house video production staff and 2D-3D HD studio. Filming is cinematic quality, Black Magic camera, 8K resolution, utilizing green screen technology. Ti is committed to providing real-life, multi-branching, law enforcement training scenarios with full force-options designed for both lethal and less-lethal weapons. Law enforcement subject matter experts are consulted and present during all videotaping to ensure that training objectives are met. Special effects are added in post-production, including explosions, blood splatter, etc., to enhance the real-life experience further.

The partnership begins with the purchase of a Ti Training product. Ti does not want to just sell a product. It wants to work with the Brighton Police and provide a program that fits the needs exactly. In that regard, Ti provides free 24/7 phone support and free scenario updates (an average of 12-15 every 6 months) for the life of the system, not just during the warranty period.

Ti Training is the exclusive manufacturer of software and hardware for the Training Lab, RECON, Firing Line and Training Room, and Immersive Reality Systems. Our products include cameras, software, and firmware specifically designed to work with the Training Lab and RECON simulation systems. The technology is proprietary and has been patented for its reconfigurable screen design. There are no authorized resellers.
Patents:

- Patent for Mobile Simulation Screen System: Patent Number: 10379428
- Patented Simulation Taser Laser: US Patents, No. 9,605,927 B2 and No. 9,885,545 B2.
- Patent Pending for LED Screen systems:



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Ti Training is also the exclusive servicer for all warranty packages and services. Customers desiring warranty or service work must go through Ti Training Service Department. All upgrades to current Ti systems can only be purchased through Ti Training.

Furthermore, Ti Training is the sole distributor of laser products that interact with the Training Lab and RECON Systems. This includes Dry Fire Laser Inserts, Laser Adapters, VRG Blue Guns, TL Flashlights, Immersive Reality Headsets, and any Laser Device and peripheral items used on the Training Lab or RECON product line.

References:

Elgin Community College- RECON 300 Purchased 06/2024

1700 Spartan Dr. Elgin, IL. 60123

Chief David Kintz

847-214-7778

dkintz@elgin.edu

Northern Illinois Training Advisory Board- 2 RECON 180 Systems Purchased 2022

527 Colman Center Drive Rockford, IL. 61108

Director Jeff Schelling

779-210-8422

jeff@nitab.org

Streamwood Police- 1 RECON 180 and 1 RECON Core Purchased 2023

401 E. Irving Park Rd. Streamwood, IL. 60107

Commander Mike Schwartz

630-736-3776

mschwartz@streamwood.org



Project Design, Staffing & Organization

Ti Training will install all components of the proposed system and offer an acceptance process. Kila Otte, VP Sales will be Project Lead on aspects of this process. Assisting will be Humberto Perez, Sales Manager, and Craig Mackey, VP of Business Development. Facility preparation and coordination will have Will Otte, Product Manager, and Rich Isnetto, Director of Training, involved.

a. Ti Training will supply the latest software and accessories and will continue support and updates for the life of the system, not just during the contract period.

b. Maintenance Services- Ti Training will deliver software and scenario updates every 6 months for the life of the system, not only under contract warranty period.

c. Technical Support- Fred Hiss, Technical Czar

Ti Training's Support provides a full-time customer support representative available in the Colorado office via toll-free phone, landline, fax, and email. The office hours in the Golden Colorado customer support department are M – F, 7 am – 6pm (MT). The customer support tech is available 24/7 via cellular phone and email on weekends and after-hours. In addition to the full-time customer support techs, four trainers also know how to operate the system. These trainers have the same office hours and are available via cellular phone and email.

- 24 Hours a day, 7 days a week, 365 days a year Hot Line Technical Support via telephone
- Online Remote Maintenance
- Free Software Updates
- Unlimited Credits to an Instructor Operation / Technical Course offered monthly, based on availability, Golden, Colorado
- Two (2) Year Warranty

Ti Training offers full support on the system, software, and hardware. The support is for all products included in the sale, including all third-party products (i.e., Windows software, HD projector, etc.)

Diagnostics, Repair Parts, and Labor 100% covered at the Ti Repair Facility in Colorado during the Warranty period

Help files on the system (Video and Manual)

Help Files and FAQs on the Ti Training website www.TiTraining.com

d. Implementation Plan.

On contract award, a site survey takes place that includes room dimensions, and staff introductions. Our Project Manager works with the Agency to coordinate and set expectations for delivery of items. Tracking numbers are provided and verification of delivery is obtained. In conjunction with this process is the coordination of installation and training dates.

e. Training



Master Instructor Training at Customer Site

- Onsite Training Session included in this Proposal. Each training for up to eight students at the customers' site, two consecutive days (16 hours) This is an accredited course by IADLEST
- Master Instructor Training at Ti Academy (Golden, CO) Free to attend! Open seating is available to all customers to attend this Master Instructor Course at Ti Headquarters. Classes offered every month.

*These classes are also available online via Zoom, TEAMS or Web-X.

- A Printed Manual as well as video tutorials are delivered with the system.

Proposal Narrative

I. Product Specifications and Timelines for Delivery of Services

Ti Training is proposing our RECON® product line in a 5-screen configuration with a combination of smart screen frames. Screens 1-4 will be mobile screens with projectors mounted on boom arms. Screen 5 will be a portable case system with a fast fold screen that can be completely mobilized and taken on the road. Additional screens can be added anytime to create or extend custom "scenes" or environments. These screens work together from a single CPU or can be separated into separate spaces to work independently.

A. Ti RECON System

- a. Ti RECON System – In the 5 Screen Configuration – comes turnkey with all the cables, cameras and mounts. The computer box is 100% commercially available off the shelf (COTS).
- b. Windows Professional Operating System
 1. The system comes with a Windows Professional operating system, Win 11.
 2. The system comes with Windows Office for running any type of PowerPoint, Word, or Excel document. The department can use the entire system with both the Training Lab Classroom training system and for any multimedia training it sees fit.
- c. Surround Sound Speaker System over 800w
 1. Scenario and "On-the-Fly" 3-D Audio
 - i. Native to the scenario is 5.1 Surround Sound recorded during filming and/or added in post-production. The system then plays audio from

appropriate locations during scenario playback. Also, the instructor can play any audio file from a specific location in the training room to provide directional stimulus to the student.

2. Audio Controls located on Instructor Monitor

- i. The speaker controls have a dial system to control the audio level output by the 5.1 surround sound speaker set.
- d. 33" Curved High Resolution Monitor. This monitor is superior to the dual monitors of the past. This viewing area is uninterrupted and seamless to operate all 5 screens of the RECON 5 screen platform.

B. Ti RECON – 5 Screen Configuration

- i. The Ti RECON system is expandable to up to twenty-one (21) screens. We are offering a 5-screen configuration that is completely upgradeable in the future. You are NOT limited to screens that wrap around you. These screens are made to move - made to fit the training you need in the space you have.
- ii. 4 of the 5 screens will be on wheels and can be moved on a whim and will maintain calibration. There is no border between the screens, so the scenario scene is seamless when the screens are side by side. The entire training space is usable, cover can be set up, and true training movement is possible. The trainee can move up to 90 degrees of the screen face, and shots will be accurately detected. If the trainee decides to move completely out of the screen space but still has a line of sight to the screens, all force options will still be available and trackable. The bottom line is that the trainee decides to move, and our system can track those movements and give the results of those decisions. The trainee does not have to work inside of a small training space, inside of immobile walls. Realistic tactical movement is the cornerstone of our simulation training.





Our Ti RECON® system utilizes 4K technology combined with the ultimate in judgment training scenarios to draw the trainee into a world that forces true scanning and realistic tactical movement. The Ti RECON® system allows for the use of the entire projected area in Virtual Marksmanship mode with up to 12 lanes of fire. Then, without any hardware change-switch to judgement scenario training in a completely immersive environment. Numerous studies have shown that officers react on the street the way they have been trained, so use of cover and tactical movement is paramount in a use-of-force scenario. Multiple screens that wrap around the trainee can restrict this movement, so the RECON allows for complete mobility and movement behind cover and concealment. We do not want to force the trainee to wait for the action to come to them, creating a training scar that could be deadly. We want the trainee to move tactically. We do not condone ambush-style scenarios that create a mindset of failure that is a no-win for the officer.



C. Included Weapons, Devices, and Accessories

Scenarios will branch and react to weapons containing IR lasers. Included laser devices are:

i. Dvorak Recoil Kits & Laser Inserts

- a. The RECON[®] system will arrive with tetherless compressed air recoil kits capable of functioning in the handgun, rifle. All are capable of being force failed by the instructor in order to practice weapons clearance drills. THE RECON Software counts rounds and will run the trainee "dry." The recoil kit is a drop-in kit (with no permanent modifications for the agency's gun) and comes complete with one magazine (the gun is not included). The recoil cycles the weapon and is powered by CO2 in the magazine. Ti Training buys direct from Dvorak Instruments and does not manufacture these kits in-house. Dvorak kits are the highest quality, and in our opinion, other licensed products are far inferior.



4- Recoil Kits with 2 magazines each for the handgun will be provided in this proposal for the Glock.

b. **Rifle- 2 Recoil Kits for the Rifle with 2 magazines each are included.**

The Rifle Recoil kit replaces the bolt, and magazine of the rifle and the laser is mounted to the barrel of the rifle. All existing accessories for the rifle can still be utilized, such as, scopes and weapon mounted lights. The system can count rounds and force fail the trainee.



ii. **Shotgun- 2- Recoil Barrels are included.** You can designate the type of load you are using, buckshot, slug, or beanbag, and the system will react according to the load type and score accordingly.

iii. **TASER™ Devices – 2 Taser 10 Laser Devices are included.**

The Ti RECON® system is compatible and interactive with TASER products.

a. Taser 10 is a replica unit. It fires up to 4 lasers at the same degree spread of an actual cartridge, and at least two lasers must hit the suspect to be effective. The laser spread can be changed by a wrist “flick” and the re-energize button is active. This unit is designed to mimic the exact function of a LIVE Taser7 to give complete and safe practice with this device.



iv. **Laser OC Spray Canisters – 2 Laser OC Canisters are included.**

a. Realistically sized and shaped, pulsing laser canisters that fit into standard duty gear OC holsters. Non-tethered, the operator can force-fail this device to facilitate a transition drill.



v. **Flashlights 3- Handheld and 2- Weapon mounted lights included.**

a. Handheld & weapon mounted. TI has developed a tactical style flashlight that works with our RECON system without filters. Same size and functionality of a live flashlight to give realistic practice while using this tool.

vi. **Refill Station for Recoil Options-** a full refill station with 20lb tank will be provided for CO2 refill of recoil kits. All magazines will be compatible with this station.

- vii. Return Fire and Force on Force Simulation included.
 - i. Return Fire Cannon- Wireless cannon that fires foam projectiles.
 - ii. Vest Hostile Fire Package

- a. This is a vest that is worn by the trainee during a training scenario. If the trainee is behind cover, the trainee will not suffer any effects. If not, the vest activates with an Audible Alarm, Bright Light, and Intense Vibration to indicate a hit. 2 Vests are included.



- iii. Portable Barricade- mobile cover/concealment barricade included.

- viii. Eye Tracking Googles- 2 Sets included.

- i. Integrated eye tracking capable of recording, storing, and displaying trainee eye movement data. This data is viewable during the scenario and in replay in debrief.

- ix. Baton branching software is included.

If the trainee decides to use the baton as a force option, the instructor can branch the scenario to a baton reaction. In this case, the system will document the trainee's use of baton. A live or real baton can be used, no laser device needed.

- x. Blue Guns with Lasers are included.

- i. Replica Handguns- (4 Included) This is a Glock replica gun with a realistic trigger action and is weighted to feel like a loaded gun. The laser is permanently mounted in the barrel and the magazine is weighted and can be "dropped" for reload drills.



- ii. Replica Rifles- (2 Included)- Inert Full Metal Replica Rifle with mounted laser in barrel. This is a non-gun training device and does not require an FFL.

D. Interactive Coursework and Scenario Content

Ti Training has a full-time video production staff that is constantly filming new scenarios and interactive courseware. These include special effects and dynamics that solidify training objectives, and all have been filmed in 4K resolution. The heart of any video-based simulation system is the content. The scenarios are what you see. And how they are planned, set up, filmed, and edited make all the difference in the world. Are you being drawn into the screen? Does it create an emotion? Is it relevant? Is it real? Ti Training is the only simulation company with an in-house studio and full-time video and editing staff. With the 9,000 square





foot studio and green screen technology, coupled with state-of-the-art editing capabilities, Ti Training is constantly creating the best, most realistic interactive training scenarios in the industry, and as always, the new scenarios are FREE to our customers, keeping your training at its peak. All professionally filmed and edited scenarios with special effects (explosions, blood splatter, etc.) are filmed in the latest 8k video format, using professional actors and with law enforcement subject matter experts present. All scenarios are videoed with multiple outcomes, giving the instructor the ability to branch to escalation or de-escalation depending on the trainee's actions or instructor objective.

- i. Capable of creating scenario "playlist" with save and recall function.

The RECON can create a playlist. With over 1000 scenarios/Scenes in the Library, it can be difficult to find any particular scenario. The playlist allows the instructor to create a list and replay it without any searching. The playlist can be saved and brought back up to recount the scenarios that have been used for training.

- ii. Seamless Branching Video

All scenarios and scenes are branching video, meaning the instructor can change the flow of each according to the trainee's actions or the instructor's desired objective. If the trainee gives an appropriate verbal response, the instructor can change the outcome to a compliance scene. If the trainee does not respond well, the instructor can escalate the scene to show the trainee factors that need more work. Also, because the screens are mobile, you can move the scenes with no downtime. This changes the entire environment, so the trainees' approach must also adjust. The possibilities are limitless.

The scenario/scene library has hundreds of shooters to address your training objectives. These shooters can be placed on any screen and engage anytime.

- iii. Special Needs Content

Ti Productions has worked very closely with subject matter experts in the field of mentally disabled and non-normative behavior. The results are extreme branching scenes (scenes with 10 or more possibilities each) designed to force the trainee to communicate and evaluate.

- iv. Implicit Bias Training

The RECON comes preloaded with scenarios specifically designed around Implicit Bias Objectives. These scenarios were filmed with citizens with characteristics such as age, gender, or race are not predictably related to the scenario outcome. These force the trainees to make decisions from the onset with observation skills and communication, use of force is not usually the training objective. As the scenarios unfold these observations and communications will change the scenario to reflect the outcome of those decisions, good or bad. These scenarios are also designed to be taken to the community, so they can add their point of view to the decision process. This cross section will provide valuable feedback but also give all involved a sense of understanding what will happen in a live event. The debriefing and self-evaluation gained from the after-action review camera (PIP), gives an understanding of the

decision points and hopefully a better understanding of motivation behind decisions made.

V. De-Escalation/Crisis Intervention. The RECON scenario library includes thousands of de-escalation options and branches. These scenarios are designed for officers to use verbal communication, body movement, and back up calls to successfully bring down a situation. Non-physical tactics can be used to prevent a potentially dangerous situation from escalating. And debriefing and self-evaluation gained from the after-action review camera is invaluable to show when these key decision points are made. Scenarios are also designed around back up and partner officers arriving on scene. The scenario can be escalated to forcing the trainee to make a choice to intervene if things get out of hand.

When officers are called to a scene, it is usually because there is a form of crisis taking place. Officers must be finely attuned to recognize a criminal crisis, emotional crisis, or a drug crisis in the split seconds upon arrival. The RECON scenario library includes thousands of scenes that open the scenario with this objective. The trainee's observations and decisions based on those points, can determine the subsequent scenes in the scenario. The initial decisions made by the trainee in the simulation, will kick start the remaining flow of the session. These observation decisions combined with officer safety training, give a complete training event that can be repeated and evaluated. And debriefing and self-evaluation gained from the after-action review camera is invaluable to show when these key decision points are made.

v. Certified Courseware

Ti provides courseware that is certified by IALEST and can be used for POST certification hours. Lesson plans, syllabus, and virtual trainers are all provided with pre and post-exam options and course evaluations.

vi. Scenario Editor/Creation Software

This software is standard on the RECON®. It allows you to take any video file footage and create multiple branching scenarios for use on the system. It includes an easy-to-



use and intuitive system for defining scenes, hit-zones (for firearm, OC, TASER, etc.), and branching options.

- E. Low Light feature, adjustable light conditions on any Scenario
 - i. All scenarios are filmed in daylight (Bright Light). The instructor can then adjust the lighting conditions of any scenario from completely bright, to completely dark, or anything in between. The trainee can use his/her actual flashlight to light up the portion of the screen that they want to see. Multiple Flashlight can be used on the system at the same time. Since most situations happen in adverse lighting conditions this is an important feature that is not possible without a simulation system. A simulator can meet your low-light training requirements and provide for continual low-light training throughout the year. Flashlights are not laser-based but are true tactical lights.
- F. The system has 5.1 surround sound native to every scenario

Sound effects can be played in real time, from any direction, during a training session to enhance the scenario's realism. The Training Lab proprietary software uses the 5.1 surround sound speakers for 3D Audio controls, allowing the instructor to introduce, in real time, sound effects to further stimulate the student while the scenario is playing. Sound effects files are accessible on the instructor's screen and can be customized by the end user. Each sound effect can be played from any single speaker or a combination of speakers in the room to provide directionality.

 - i. The RECON System will include Pinpoint 5.1 Surround Sound Speakers incorporated into the Screen structure.
- G. The Recon Marksmanship Program
 - i. This included software will extend the RECON from a judgment trainer to a true marksmanship training system. You can customize it to include photos of your actual range and targets as well as your exact Course of Fire with scoring. The program is perfect for Handgun and Long Gun training with environmental and ballistics functions.






ii. The Firing Line Marksmanship software features:

The Ti Firing Line program allows for fully customizable simulated shooting ranges. Your course of fire with your scoring, Ballistics and environmental conditions can be programmed for each shooter. This program can have up to 12 shooters at one time and all scores and details can be saved. The RECON flat screen capabilities are advantageous, allowing for a firing line of shooters straight across and engaging with their target, just like on the live range. Skill builders and preloaded ranges are on the system and your custom qualification courses will also be preloaded for use immediately after installation. All courses of fire are customizable and can be changed on the fly by the trainer.


iii. Environmental Factors (wind, rain, humidity), as well as static factors (barrel length, barrel twist, type of ammo, sight over bore, zeroing range) are all included and available for the trainer to customize. Your live photos can be dropped into the background and a 3D shooting range is created. Your specific brand coefficients can be calculated.

- a. Course of Fire Player – This allow the user to select and run a Course of Fire that is preprogrammed by the manufacture or designed by the end user.
- b. Course of Fire Designer – This allows the end user to create, add, edit or delete custom marksmanship courses of fire.
- c. Range Designer – This allows the end users to create, add, edit and delete custom firing ranges. These ranges can be designed on existing end users live fire ranges by utilizing standard photographs of the actual firing range.
- d. Target Designer – This allows the end user to create, add (import), edit and delete target images. Users can also add / change scoring hit zones on targets.
- e. Maintain Trainees – This allows the end user to add/delete/modify trainee information to include name, ID number, unit ID information.
- f. Maintain Weapons and Ballistics – This allows the end user to customize specific weapons ballistics.
- g. System Configuration – This allows the end user to set system wide variables such as units of measure (imperial / metric), language, etc.


Course of Fire Examples




TQ-21 @ 100 Yards



530 Spot @ 7 Yards



B21-E BU @ 3 Yards



Ring Target @ 25 Yards

Firing Line

- Allows agencies to simulate all facets of their Course of Fire

Range



Target



Scoring



H. Post Event Review / Debriefing

Smart cameras network with the computer system to track all trainee actions and movement to provide advanced debrief capabilities. Reaction times are tracked in 1/30 of a second frames and can be played back to show split reaction timelines.

1. Line Scan Calibration

The RECON includes the ability to do a line scan calibration. This considers the location and light conditions of each pixel allowing the system to operate in any light condition and allows the ability to film the student in full color for video playback in debrief.

2. Picture in picture (PiP) in full color and audio for viewing on replay

The RECON provides feedback from a variety of sources. While trainees might be inclined to accept feedback from an expert/instructor or even their peers, the independent third-party verification given by the system is even more powerful. A good example of this type of objective feedback is the PIP (Picture in Picture). This is a Picture in Picture display

of video and audio of the officer's actions in sync with the simulation. The PIP replay can be described to the trainee as a videotape of their performance taken by a tourist. The



trainer can inform the officer that this videotape will be playing on the evening news and in the courtroom. It represents the primary means by which most people will judge their actions. This PIP replay technique is usually a very sobering exercise for all officers. It seems to have the greatest impact on the officer with between 5 and 15 years of service. A possible reason is that this officer grouping may have had an opportunity to develop bad habits of which they themselves are unaware.

Recent research has shown that the self-evaluation that can be accomplished by the officer allowed to view the PIP feature of the RECON greatly increases leaning and retention.

3. The RECON can pause the scenario during play.

We have found this feature has a tremendous value in saving time for the instructors. Very often the student has a question at the beginning of a scenario. Instead of starting over the instructor can pause the scenario, talk to the student and resume.



4. Slow Motion, Pause, Frame Forward, Frame Back, digital scrolling controls on debrief replay
With the RECON, all the scenarios are in digital format on an internal hard-drive. With this feature, the video can be shown and replayed in slow motion, paused and frame by frame playback to help the instructor to teach using the video points necessary to show a given training objective. Digital scrolling capabilities allow the video to be shown and replayed by a simple move of the mouse. This feature gives the instructor the ability to scroll through the video to help in their teaching.
 5. Zoom in During Debrief for Viewing Shot Accuracy
 6. Reaction Time Monitor
Each screen of the RECON has a time clock on the bottom corner. When in debrief the instructor can show the time lapse between action on the screen and reaction by the trainee.
 7. Customizable Trainee Report Generation
 8. Reports as simple as Name, Time, Date and Scenario Title to intricate reports detailing time and location of shots can be created using this software. This software can output reports electronically, or into standard formats such as Microsoft Excel, Microsoft Word, etc.
 9. After scenario debriefing, allows any Microsoft™ material to be viewed. While running a trainee through a scenario, you are testing to see what they know, how they react to multiple situations, etc. But the real training takes place after the scenario ends when the instructor uses this information to teach. With the RECON you have a complete file system to pull information to show the trainee Word, PowerPoint, PDF, Videos and graphics to reinforce policy, procedures, law, weapon functionality, or anything you desire. You can add any document/file type supported by Microsoft by use of simple Windows copy operations.
 10. Multiple Trainees
The Ti RECON will support up to 12 trainees at the same time dealing with a specific scenario and can track each trainee's response.
- I. Simulator Operating Software and Training Content
- i. Scenarios offer two (2) types of branching capabilities:
 - a. Instructor Controlled Branching - the instructor makes the scenario change in real time due to the students' movements or verbalization. If the student makes a verbal command "Let me see your hands" the instructor will have the ability to have the subject on the screen react in real time by showing their hands. Or if a student was to use a non-laser-based device, Hands on or Baton, the



instructor simply using the mouse, can have the subject react to a baton strike. The system will score that Baton was used.

- b. Laser Based Branching - a laser is introduced to the scenario (i.e.: Firearm, TASER, OC Weapon etc.), then the scenario will branch according to where, when, and what device was used.
 1. Many of the scenarios filmed have added effects, such as blood splatter. Any "POST" effect is added to coincide with the training objectives. If a suspect is hit in the arm or leg, they will see a different reaction than a head shot. A head shot might show blood splatter to alert the trainee as to a lethal hit.
- ii. Baton / Hit Kick Branching Software
 - a. The RECON software allows for instructor branching and scoring of the deployment of a baton (weapon not included) or Hit and Kick. This is not a laser device. The software included branches when the trainee swings baton and then score the hit in the debrief.

J. Scenario Training Content

The Ti RECON® ships pre-loaded with 1000+ scenarios or scenes, including 150 computer-generated graphic targets and skill builder shooting drills, such as Plate rack, Pepper poppers, Hogan's Alley, Course of Fire, etc. The graphic scenarios help in teaching marksmanship, threat recognition, speed shooting, etc.

- i. Scenarios/Scenes

Due to the mobility of the screens, we have taken a different approach to scenario creation to give you the ultimate control of the flow of the training objectives. Scenes are divided into a library of possibilities. You choose the background or location, then the type of training objective (active shooter, traffic stop, Emotionally disturbed person, domestic, etc.). Then you select each screen where you want each scene to play. Remember the screens are mobile- you can start the scenario with a reporting party at the doorway of the training room, then have the scenario unfold with the scenes playing out across the other screens in the room. You will be able to evaluate the trainee's movement and communication skills all the way through the RECON environment.
- ii. Your Custom Qualification Course of Fire will be provided FREE of charge.
- iii. The trainer can set up barriers in the RECON room and force the trainee to move through the space while shooting reactive targets on the screens. All the agency courses



of fire can we loaded and practiced on the system, saving time and ammo on the live range.

iv. TL Self-Paced Software and Additional Gaming Content Packs

- a. The RECON will be upgraded to run in self-paced mode. The trainee can shoot the menu on the screen to run themselves through training scenarios, marksmanship modules and gaming content, all without the assistance of an instructor onsite, and giving the trainee training trigger time.



v. Scenario Editor/Creation Software

This software is standard on the RECON® The software allows you to take any video file footage, create multiple branching scenarios for use on the system. It includes an easy to use and intuitive system or defining scenes, hit-zones (for firearm, OC, TASER, etc.) and branching options.

- vi. Ti Training customers receive FREE software and scenario updates for the life of the system. These new scenarios are shipped each quarter and have a minimum of ten (10) scenarios on each USB disk. All scenarios are filmed with the reactions to all devices used in normal training. TASER, OC, Verbalization, Baton, Firearms, Shotgun, Long gun, Pepper ball, Beanbag, and any new device that comes out can be used on the system and the scenarios will react according to the level of threat used. All Windows updates will be compatible.

- K. **Timeline for Project**—Once the order is received, a site visit of the training space will be scheduled within 10 days of receipt. The delivery timeframe is approximately 70 days from this site survey. Installation will be coordinated and usually falls within 8 days of delivery. Training is usually coordinated immediately after installation. The warranty is for 2 years after installation. Additional years of warranty can be purchased at any time.

Ti Training Customer Service & Warranty

i. Customer Service

Ti Training's Mile-High Support provides a full-time customer support representative who is available in the Colorado office, toll free phone, land line, fax and email. The office hours in the Golden Colorado customer support department are: M – F, 7am – 6pm (MT). Weekends and after hours, the customer support tech is available 24/7 via cellular phone and email. In addition to the full-time customer support tech there are two trainers that also have knowledge of the system operation. These trainers have the same office hours and are available via cellular phone and email.



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Ti has a proven record of providing excellent product and content at an affordable price, while keeping customer service its number one priority as evidenced by its 24/7 phone customer support. One example of a typical, satisfied customer is Sgt. Brian Uhl, Springfield Township Police Department in Cincinnati, OH. Sgt. Uhl regularly retells the story of calling customer support at 10am EST/EDT on a Sunday morning and reaching the Vice-President of Training who quickly resolved his issue.

- a. 24 Hours a day, 7 days a week, 365 days a year Hot Line Technical Support via telephone
- b. Online Remote Maintenance
- c. Free Software Updates
- d. Unlimited Credits to an Instructor Operation / Technical Course offered monthly, based on availability, Golden, Colorado
- e. Yearly Site Visits Guaranteed
- f. Overnight Turn around when your system needs a hardware replacement
- g. Replacement parts for factory defects/repairs are no charge when under warranty coverage.
 - a. 1 Year Warranty Period Included in this proposal.
 - b. Additional Warranty can be purchased at anytime and does not need to be consecutive.

II. Ti Training Master Instructor Program

The Ti RECON comes standard with a certified 16-hour training program for your department's training staff. The training program is a Master Instructor Train the Trainer Certification Course. This allows those certified by Ti Training to certify other operators within your agency, a true "train-the-trainer" program. Ti Training trainers not only teach you the basics on set-up and operation, Ti Training invests time in ensuring that Master Instructors understand how to use simulation as a tool for all their training. A block of instruction is provided on "Effective Simulation Training". Your investment in the Ti Training system will open training avenues that have never been explored and Ti Training wants you to have access and understand the maximum benefits.

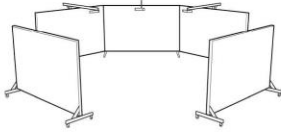
Ti Training is committed to providing the best, most advanced and effective training to our customers. It is critical that our customers not only know how to operate the RECON® system and its components, but also how to safely and effectively provide training in the simulated environment. All this not only provides your agency's officers with the best possible training, it also can reduce agency liability due to the depth of the training received by your instructors. The agency can have up to 10 trainees in class.

Ti offers monthly classes at Headquarters in Golden, CO. These classes are free for your agency to attend (Travel cost not included).

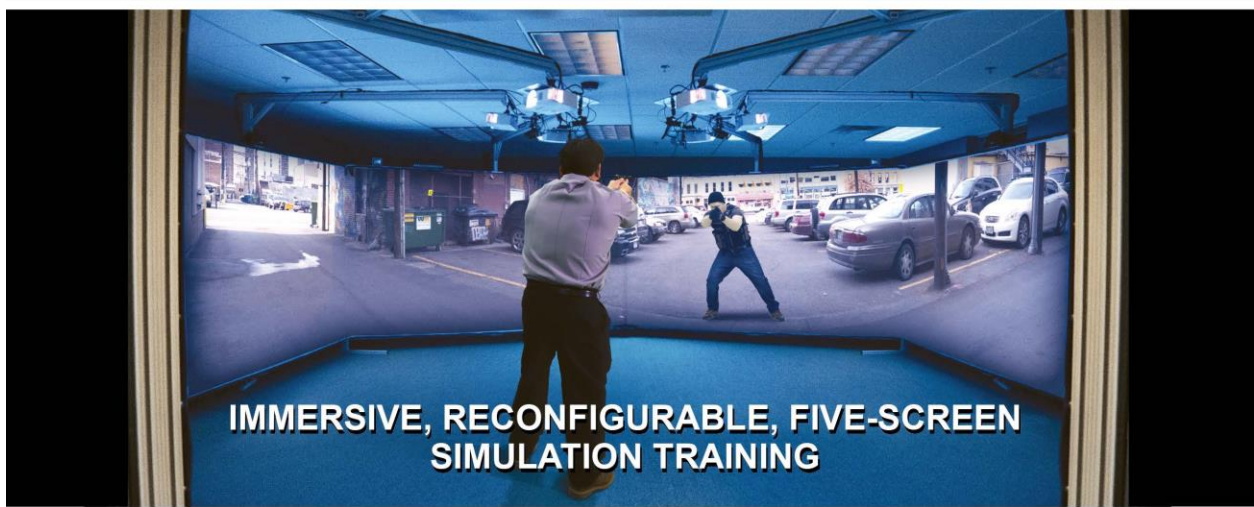


Ti Training is offering the RECON system with 5 Screens in the mobile configuration. The screens are movable to be reconfigured to fit any training objective. This patented simulation application allows the agency to create an environment that surrounds the trainee just like the real world. Complete tactical movement and cover is available.





Ti RECON 300



The **Ti RECON 300** utilizes our patented **RECON 180*** to project on five (5) screens for a truly immersive training experience. The Virtual Marksmanship Mode has up to 15 lanes of fire with the expanded ability for reactive target shooting drills on multiple additional screens.

The modular design of our multi-screen simulation environment allows the trainer to move the screens to any layout to reach training objectives. The system not only allows for, but demands, realistic movement from training participants.



The **RECON 300** system can be set up as a traditional 300-degree simulator or can be reconfigured into multiple rooms, forcing the trainees to move from location to location just as they would in real world situations.

***Patented**





Pricing and Delivery: Delivery is approximately 80 days from order placement.

All prices are valid for 1 year after quotation. 2 Year warranty included. Additional years of warranty can be added at anytime for \$2,200 per year.

Quote

Winnebago County Sheriffs
Department
650 West State Street
Rockford, IL 61102
815 319-6187



16163 W. 45th Drive
Unit H
Golden, CO 80403
(800) 634-1936
<http://TiTraining.com/>

Estimate No. 9439 Issued on Thu Jan 8, 2026

Qty	Name	Description	Rate	Amount	Tax
1	RECON 300	Complete RECON Simulation Package with 5 Mobile Screens. Turn Key with all cables, screens, projectors, cameras, speakers, computer. Screens 4 & 5 can be separated out for individual single screen use in other locations. 4 screens are reconfigurable and on wheels. 4-VRG MOS Slides Blue Guns with Lasers and 2-Flashlight Included. (1 SMART Screen in Gator Case)	\$135,000.00	\$135,000.00	NON
4	Recoil Kit for Handgun	Gun not included. 2) Glock 19 Gen 5 and 2) Glock 45 Gen 5 Recoil Kit for handguns (Weapon not included) recoil kit by Dvorak. It is a drop-in kit with no permanent modifications for the gun	\$2,950.00	\$11,800.00	NON
4	Additional Magazines for Recoil Kits	Additional Handgun Refill Magazines for Recoil Kit. 2) Glock 19 2) Glock 45	\$350.00	\$1,400.00	NON
2	Recoil Kit for Rifle	Rifle not included. Dvorak drop-in air Recoil Kit for Rifle with 1 Co2 magazine.	\$3,000.00	\$6,000.00	NON
2	Additional Magazines for Recoil Kits	Additional Rifle Refill Magazines for Recoil Kit.	\$350.00	\$700.00	NON
2	TASER 10 Laser Device	Taser 10 replica with laser. Inert blue Handle with Lasers. This is a complete, safe training unit	\$2,650.00	\$5,300.00	NON
2	OC Laser Canister	Replica OC canister with laser. Realistically sized and shaped, pulsing laser canister that fits into standard duty gear	\$1,400.00	\$2,800.00	NON
2	Recoil Shotgun	Shotgun Barrel with Permanent Recoil Modification. Attaches to agency live Shotgun. Refill Station required and not included.	\$3,400.00	\$6,800.00	NON



Winnebago County Sheriff's Office
Training Simulator

1 Refill Station for Recoil Kits	CO2 Tank; Refill Nozzle and All necessary items for the Handgun Magazines and Rifle Magazines to be refilled.	\$900.00	\$900.00	NON
1 C02 Tank	Additional Tank Ships Empty	\$250.00	\$250.00	NON
2 Eye Tracking	Tracks and records trainee's eye movement for debrief during scenario replays.	\$19,000.00	\$38,000.00	NON
1 Filming/Editing Onsite Course	Private Onsite Course for up to 10 trainees. 2 Days	\$9,900.00	\$9,900.00	NON
1 Return Fire w/Barricade	Return fire cannon fires foam rubber balls wirelessly by remote control. Package includes portable barricade for cover and concealment.	\$8,900.00	\$8,900.00	NON
1 Vest Return Fire for RECON	TI Return Fire Vest Simulation Package 1—Vest 1 - OTX Box 1—Software for RECON. The vest includes a strobe light, alarm, and vibration.	\$6,500.00	\$6,500.00	NON
1 Return Fire Vest (Stand Alone)	Add on Vest for RECON or Force on Force Training. The vest includes a strobe light, alarm, and vibration.	\$3,500.00	\$3,500.00	NON
2 Replica Rifle with Laser	Inert Full Metal Replica Rifle with mounted laser in barrel. This is a non-gun training device and does not require an FFL.	\$2,000.00	\$4,000.00	NON
1 Flashlight	IR laser handheld Flashlight. The Recon System allows for the use of tactical flashlights.	\$250.00	\$250.00	NON
2 Flashlight-Weapon Mounted	Replica Weapon Mounted flashlight	\$600.00	\$1,200.00	NON
1 Master Instructor Train Onsite	Installation and Training at Customer Location for 8 Trainees	\$4,500.00	\$4,500.00	NON
1 Shipping 300		\$2,200.00	\$2,200.00	NON
			Tax	\$0.00
			Estimated Total	\$249,900.00
			Deposit Due	\$0.00

Signature:
Signature Date:

Thank you for considering Ti .

If these items meet your approval, automatically [approve this estimate now!](#)



Winnebago County Sheriff's Office
Training Simulator

PROPOSAL TAB

26P-2454 TRAINING SIMULATOR - WINNEBAGO COUNTY SHERIFF'S OFFICE

Tuesday, January 27, 2026 - 1:00 PM

**Ti Training RECON
Golden, CO**



Site Survey & Installation Readiness Questionnaire

Please complete this questionnaire to help ensure smooth delivery and installation of your Simulator. Accurate and complete information will allow our team to prepare appropriately and avoid delays on installation day.

Customer Information

Agency Name: Winnebago County Sheriff Office
 Delivery Address: 650 W. State St. Rockford, IL 61102
 Primary On-Site Contact Name & Title: Director Frank Ingardona
 Phone Number: 815-509-7687
 Email Address: ingardonaf@sheriff.wincoil.gov

System Type

Which system is being installed?
 Recon 300

Delivery & Handling Information

<u>Component</u>	<u>Dimensions</u>	<u>Weight</u>
RECON 180 T-Slots Frame	144" L x 24" W x 24" H	650 lbs
RECON 180 Projection Surfaces (each)	97" L x 9" W x 8" H	L/R: 20 lbs Center: 27 lbs
SmartScreen T-Slots Frame	104" L x 24" W x 8" H	260 lbs



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SmartScreen Surface	140" L x 6" W x 6" H	50 lbs
RECON CORE (with Gator Cases)	48" L x 40" W x 24" H	107 lbs
RECON 180 (with Gator Cases)	48" L x 40" W x 48" H	267 lbs
LED T-Slots Frame (each)	150" L x 24" W x 8" H	260 lbs
LED Panels (per shipment)	48" L x 40" W x 48" H	760 lbs
Electric Drop-Down Screen	164" W x 8" W x 6" H	88 lbs

Important: It is the customer's responsibility to ensure that all equipment can be delivered directly into the installation room prior to the scheduled installation date. A 6ft-8ft ladder is required to be provided to installers.

Electrical Requirements

CORE Portable

- Maximum power draw: 2.6 AMPS
- Requires one (1) dedicated 10 AMP circuit for system components (CPU, monitor, projector, cameras, speakers)

180 Standard

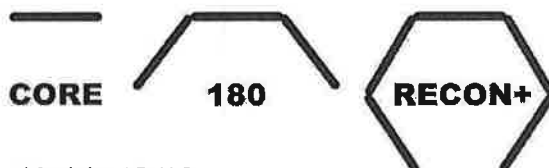
- Maximum power draw: ~4.7 AMPS
- Requires:
 - One (1) dedicated 10 AMP circuit for the simulator system
 - One (1) dedicated 10 AMP circuit for the Instructor Station
- (Additional capacity or a 20 AMP circuit may be recommended depending on site conditions)

300 Standard

- Same base requirements as RECON 180, plus additional power for expanded coverage
- Requires:
 - Two (2) dedicated 10 AMP circuits for the simulator system
 - One (1) dedicated 10 AMP circuit for the Instructor Station
- (Systems should be spaced around the room; higher-capacity circuits may be recommended)

LED Screens

- Each LED Screen requires one (1) dedicated 20 AMP circuit per screen



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- Instructor Station requires one (1) dedicated 10 AMP circuit (may use an existing power drop)
- Power consumption:
 - Max: 150W per panel
 - Avg: 120W per panel

SIM House

Power requirements vary based on number of rooms and system layout

- Recommended outlet grid above SIM House for maximum flexibility
- Requires:
 - Two (2) 10 AMP circuits per two (2) systems or
 - One (1) 20 AMP circuit per three (3) systems

Important: Please confirm that these electrical requirements can be met before installation.

Site & Room Information

1. Floor Location

What floor is the simulator room located on?

- Ground / 1st Floor
- Other (please specify):

Basement

2. Access & Transport

If the simulator room is not on the ground/1st floor, what methods are available to transport equipment to the room?

(Note: The longest frame component is 11 feet.)

- Elevator
- Stairs
- Freight lift
- Additional on-site personnel
- Other (please describe):

Dock



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3. Loading Dock / Forklift Availability

Do you have a loading dock and/or forklift available at the delivery location?

- Yes – Loading dock available
- Yes – Forklift available (please specify capacity if known):
- No – Neither available

This information is required so we can ship the equipment on the appropriate truck.

4. Room Dimensions & Layout

Please provide the overall dimensions of the room (height, length, width). Include details on:

- Wall protrusions
- Alcoves or coves
- Fire safety or clearance requirements
- Please measure from the finished floor to the lowest obstruction (e.g., sprinklers, light fixtures).

Note: Screen dimensions are approximately 33 ft wide x 7 ft tall.

Room dimensions:

Height 9'7"

Length 23'9"

Width 20'6"

What material are the primary walls made of? (e.g., drywall, concrete, cinder block, brick, other)

What material is the floor made of? (e.g., concrete, tile, carpet, epoxy, other)

Tile

Does the room have a drop/suspended ceiling?

- No
- Yes – If yes, how much space is available above the drop ceiling?

12 inches



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Additional layout details / obstructions / safety requirements and diagram/pictures:

5. Power Outlet Locations

Please indicate where accessible power outlets are located within the room.

Ideally, we require:

- One outlet near the instructor station
- Three (3) independent 20 AMP outlets along the wall where the system will be installed (preferably centered)

Are there power outlets located in the ceiling?

- No
- Yes – If yes, please describe where they are located and provide photos of the ceiling outlets.

Description and diagram/pictures of ALL outlet locations:



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6. Windows & Ambient Light

Are there windows, skylights, or other sources of external light in the room?

- No
 Yes – Can they be fully blocked or covered? Yes No

Please provide details of external light source:

7. Infrared Devices

Are there any infrared (IR) sensors or emitters present in the room? (*Examples: security cameras, motion sensors, alarm systems*)

- No
 Yes (please list and describe):

8. Recoil Kits

Have you purchased recoil kits for use with this system?

- No
 Yes – If yes, please list the make, model, and generation of each firearm used for training:

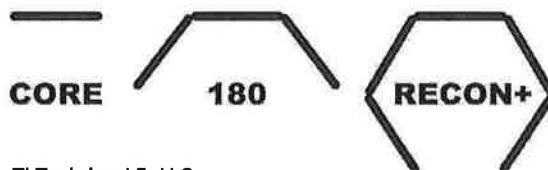


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Additional Notes or Considerations

Please include any additional information that may impact delivery or installation.



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CINDER BLOCK

CINDER BLOCK

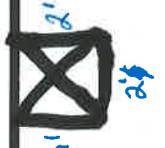
Door

9'3"

23'9"

4'2"

2'10" Door



OUTLET

FLOOR TO DROP CEILING
9'7"

12'

DRY WALL

EXTERIOR ROOM

20'6"

OUTLET

16'

OUTLET



OUTLET

23'9"

OUTLET

16'

OUTLET

DRY WALL

15'



Resolution Executive Summary

Prepared By: Purchasing Department on behalf of the WCSO
Committee: Public Safety and Judiciary Committee
Committee Date: March 26, 2026
Board Meeting Date: March 26, 2026
Resolution Title: Resolution Awarding Telecommunication Services for the Winnebago County Jail

Budget Information

Was item budgeted? N/A	Approximate Appropriation Amount: \$1,500,000 Annually
If not, explain funding source: Revenue generating contract	
ORG/OBJ/Project Code: Inmate Commissary Account	Budget Impact: N/A

Background Information: Winnebago County Sheriff's Office (WCSO) supports utilizes a Telecommunication Services vendor to provide various communication services for inmates within the Winnebago County Jail.

RFP 25P-2416 was issued in June of 2025, in preparation for the current contract expiring in March of 2026. Five (5) vendors participated in our solicitation process and mandatory pre-submission meeting, ultimately yielded four (4) proposal submissions (See Resolution Exhibit A). The evaluation process began in late 2025 for those final vendors, all participating in product demos and presentations on the services provided. The evaluation committee determined awarding a new contract for services with Global Tel*Link Corporation d/b/a ViaPath Technologies is the best decision for Winnebago County. ViaPath Technologies, is the existing service provider since 2018.

RFP Evaluations were based on the qualifications, experience, relevant experience in the corrections atmosphere, solutions and services available as well as pricing by various products and services available to the inmates. For your consideration, is a new three-year agreement with Global Tel*Link Corporation d/b/a ViaPath Technologies with two (2) additional one-year options to renew. (See Resolution Exhibit B).

As many of you may recall the Federal Communications Commission ("FCC") regulates the pricing and commissions gathered on these services. As of October 2025, new guidance was voted to be implemented by April 6, 2026, which this latest contract complies. Upon execution of this contract, the Winnebago County Sheriffs Office will receive a \$250,000 signing bonus. The Minimum Annual Guarantee "MAG" is estimated to \$1,500,000 annually.

It is important to note, though we have some "MAG" increases tied to tablet revenues, the commissions payable to the Premises Provider under ITS (phone calls) with this agreement is \$0.02 per minute (previously 0.07). However, we are able to capture Tablet commissions tied to additional approved entertainment type options as well as video visitation services up to 60%.

This service is also fully integrated into our commissary contractor to provide kiosk support for purchasing supplemental materials. ViaPath will continue to provide on-site technology support.

Recommendation: Superintendent Ogden recommends approval of ViaPath Technologies.

Contract/Agreement: ViaPath Master Services Agreement has been reviewed by the SAO and all recommendations were incorporated.

Follow-Up: Contracts will be routed for signatures and implementation plans for the contract will take into effect within weeks.

RESOLUTION
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Brad Lindmark, Committee Chairman
Submitted by: Public Safety and Judiciary Committee

2026 CR

RESOLUTION AWARDING TELECOMMUNICATION SERVICES
FOR THE WINNEBAGO COUNTY JAIL

WHEREAS, the Code of Ordinances for the County of Winnebago, Illinois, provides as in Section 2-357 (b) (1), Conditions for use. All procurements whose value equals or exceeds the competitive bidding threshold of \$30,000 shall be awarded by competitive sealed bidding in accordance with this section except as otherwise provided in 2-357(c) (Request for Proposals), 2-357(d) (Professional Services), 2-357(e) (Sole-Source), 2-357(f) (Emergency Procurements), 2-357 (g) (Cooperative Joint Purchasing) or as provided by State statute; and

WHEREAS, the Purchasing Department issued 25P-2416 to support the telecommunication service needs of the Winnebago County Jail; and

WHEREAS, through an extensive analysis, evaluations and presentations it was determined ViaPath Technologies is the best vendor to maintain services; and

WHEREAS, the service agreement is tied to a one-time sign on bonus of \$250,000 and the anticipated Minimum Annual Guarantee "MAG" is \$1,500,000 pending various commission details outlined in this agreement. This is a revenue generating contract funding is tied to the inmate commissary account; and

WHEREAS, the Public Safety and Judiciary Committee of the County Board for the County of Winnebago, Illinois, has reviewed the ViaPath Technologies Master Services Agreement, Resolution Exhibit B, and recommends awarding a three-year agreement with two additional options to renew; and

NOW, THEREFORE, BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois that the County Board Chairman and Winnebago County Sheriff is authorized to accept and execute, on behalf of the County of Winnebago, Illinois, a three-year agreement with Global Tel*Link Corporation d/b/a ViaPath Technologies, 3120 Fairview Park Drive, Suite 300, Falls Church, VA 22042.

BE IT FURTHER RESOLVED, that this Resolution shall be in full force and effect immediately upon its adoption and the Clerk of the County Board is hereby authorized to prepare and deliver certified copies of this Resolution to the County Sheriff, Director of Purchasing, Finance Director, County Board Office, and County Auditor.

Respectfully Submitted,
PUBLIC SAFETY AND JUDICIARY COMMITTEE

AGREE

DISAGREE

BRAD LINDMARK, CHAIR

BRAD LINDMARK, CHAIR

AARON BOOKER

AARON BOOKER

ANGIE GORAL

ANGIE GORAL

KEVIN MCCARTHY

KEVIN MCCARTHY

TIM NABORS

TIM NABORS

CHRIS SCROL

CHRIS SCROL

MICHAEL THOMPSON

MICHAEL THOMPSON

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this ____ day of _____ 2026.

JOSEPH V. CHIARELLI
CHAIR OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

ATTESTED BY:

LORI GUMMOW
CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

PROPOSAL TAB

25P-2416 TELECOMMUNICATION SERVICES - WINNEBAGO COUNTY JAIL

Wednesday, September 10, 2025 - 10:00 AM

Smart Communications Holding, Inc Seminole, FL	Stellar Services Stoughton, WI	ICSolutions Advanced Technology San Antonio, TX	ViaPath Technologies Falls Church, VA
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MASTER SERVICES AGREEMENT

This Master Services Agreement (“Agreement”) is made by and between **Global Tel*Link Corporation d/b/a ViaPath Technologies** (“Company”) on behalf of itself and its subsidiaries and Affiliates (as defined in the attached Terms and Conditions), and the **County of Winnebago, Illinois and the Winnebago County Sheriff’s Office**, with an address of 650 W. State Street, Rockford, Illinois 61102 (the “Premises Provider”) (Company and Premises Provider collectively, the “Parties” and each a “Party”). This Agreement is binding upon execution of the named Parties as of the last date signed by the Parties (“Effective Date”).

1. **Services.** This Agreement applies to the supply, installation, management, operation, and maintenance of equipment and services at Premises Provider locations, whether existing, newly installed, or renovated (“Facilities”) as listed and described in each of the attached Service Schedules (collectively, the “Services”). Each Service listed in the Service Schedules contains specific terms and conditions which shall be incorporated by reference into this Agreement. The Service Schedules indicated below are incorporated into this Agreement:
 - Inmate Telephone Service
 - Enhanced Services - IP-Enabled Tablets
 - Enhanced Services – Video Visitation
2. **Service Schedules.** Any Company Affiliate may provide services in its own name under a Service Schedule which shall then be considered a separate, but associated, contract incorporating this Agreement and the attached Terms and Conditions; provided, however, that Company is responsible for its Affiliates’ performance pursuant to the applicable Service Schedule. The Company Affiliate listed in a Service Schedule is only responsible for the performance of the Services set forth in that Service Schedule.
3. **Term.** This Agreement shall be in effect for three (3) years, commencing from the Effective Date (“Initial Term”). Unless either Party notifies the other in writing of its intention not to renew this Agreement at least ninety (90) days from the end of the Initial Term or any renewal term, this Agreement shall automatically renew for two (2) additional one (1) year terms (each a “Renewal Term”).
4. **Entire Agreement.** This Agreement consists of the attached Terms and Conditions, all Service Schedules appended hereto, and the Company’s international, interstate, and intrastate tariffs and published rates, terms, and conditions (collectively, “Tariffs”) that may govern the Services, which are incorporated by reference into the Agreement. This Agreement constitutes the entire agreement between Premises Provider and the Company and supersedes all other agreements between the Parties pertaining to the subject matter hereof. Company may modify the Tariffs and/or required website disclosures from time to time, and any modification will be binding on the Parties upon the effective date of such revision. If a conflict arises, the order of precedence is: (i) Tariffs and or website disclosures to the extent they are required to take precedence by law; and (ii) this Agreement. In the event of a conflict or inconsistency between the terms set forth in the Agreement including the Terms and Conditions and a Service Schedule, the terms of the Service Schedule shall control.
5. **Notices.** Any notice, demand, request, approval or other communication (a “notice”) which, under the terms of this Agreement or by law, must or may be given by either Party, must be in writing and delivered personally or by a recognized commercial overnight mail carrier to a Party at the address provided below. Notices, including notice of change of contact information, are effective upon delivery.

To Company:

Global Tel*Link Corporation
d/b/a ViaPath Technologies
3120 Fairview Park Drive, Suite 300
Falls Church, VA 22042
Phone : (703) 955-3911

ATTN : Legal Department

To Premises Provider:

Winnebago County Sheriff's Office

650 W. State Street

Rockford, IL 61102

Phone : (815) 319-6711

ATTN : Superintendent Kevin Ogden or Major Justin Egler

- 6. **Counterparts.** This Agreement may be executed in multiple counterparts, each of which shall be an original, and all of which shall be one and the same contract. Original signatures transmitted by facsimile or electronic mail shall be effective to create such counterparts. Each person whose signature appears below warrants and represents that they have the requisite authority to execute this Agreement on behalf of the Party for which they are signing.

IN WITNESS WHEREOF, the foregoing Agreement has been executed by the Parties hereto, as of the latest date listed below.

Company

**Global Tel*Link Corporation
d/b/a ViaPath Technologies
on behalf of itself and its Affiliates**

By: _____

Name: _____

Title: _____

Date: _____

Premises Provider

County of Winnebago, Illinois

By: _____

Name: Joseph V. Chiarelli

Title: Winnebago County Board Chairman

Date: _____

Winnebago County Sheriff's Office

By: _____

Name: Gary Caruana

Title: Winnebago County Sheriff

Date: _____

Attested to by: _____

Lori Gummow

Winnebago County Clerk

Terms and Conditions

The following Terms and Conditions shall apply to the provision and use of Services provided by the Company pursuant to this Agreement.

1. Title. Except as specifically indicated in a Service Schedule, title to all equipment provided under this Agreement (“Equipment”) shall be and shall at all times remain with the Company. Except as specifically indicated in a Service Schedule, all software, documentation, and other intellectual property (collective the “IP”) supplied or made available through this Agreement is being provided on a term license only, as long as this Agreement is in effect, and shall not constitute a sale of that IP. Nothing in this Agreement or through Company’s performance hereunder shall constitute a transfer of right, title, or interest in or to the IP, which are retained by Company and its licensors.

During the term of this Agreement, Company grants Premises Provider a non-exclusive, non-transferable, license to use the IP solely for accessing the Services supplied by Company in the manner contemplated by this Agreement. Premises Provider shall not: (a) make available or distribute all or part of the IP to any third party by assignment, sublicense or by any other means; (b) copy, adapt, reverse engineer, decompile, disassemble, or modify, in whole or in part, any of the IP; or (c) use the IP to operate in or as a time-sharing, outsourcing, or service bureau environment, or in any way allow third party access to the IP. The use of software is supplied in object code only, and nothing herein shall be construed as granting any license whatsoever to the underlying source code that is used to generate the software or creating an implied license in any IP.

2. Relocation. Equipment shall not be disconnected or moved by Premises Provider from the location in which it is installed. By written agreement of the Parties, installed Equipment may be relocated by the Company.

3. Further Assurances. During the Term of this Agreement, including any Renewal Term(s) and extensions, Premises Provider agrees:

(a) To reasonably protect the Equipment against willful abuse and promptly report any damage, Services failure or hazardous conditions to the Company. Premises Provider shall not, and shall not allow any third party to, tamper with or otherwise modify the Services or equipment supplied by Company under this Agreement or associated software

or connect the equipment or Services or associated software to any hardware or software that is not provided by Company.

(b) To provide, at its expense, necessary power and power source, and provide suitable space, accessible to the users.

(c) To permit reasonable access to its respective Facilities without charge or prejudice to Company employees or representatives, patrons, or consignees, including permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of the Services contemplated herein at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations.

(d) To not allow any products or services that compete with those supplied by Company during the term of the Agreement to be, or to remain, installed at any Premises Provider Facilities, including present and future Premises Provider locations. Company will have the exclusive right to provide the Services at Premises Provider Facilities under this Agreement, which includes all Services set forth in the attached Service Schedules, and those other inmate communication, educational, or entertainment products and services sought by Premises Provider during the term of the Agreement that can be delivered through the Equipment or Services, whether the products or services are for inmates located at Premises Provider facilities or at third-party facilities, provided, however, that the Company may elect to not exercise this exclusive right.

(e) To provide Company with the exclusive right to provide Premises Provider the Services under this Agreement for the period after its termination if Company matches the material financial and service terms and conditions of a bona fide offer of any third party to provide the Services, or any portion thereof, that Premises Provider is prepared to accept (“Third-Party Offer”). Premises Provider shall provide Company with the terms of such Third-Party Offer in writing and no less than ten (10) business days for the Company to exercise its rights under this Section. Upon exercise of this right by Company, this Agreement shall renew with the modified financial and service terms and conditions for the term contemplated in the Third-Party Offer (“Extended Term”).

(f) Except as agreed to by written amendment between parties, if Premise Provider terminates the Agreement for convenience during the Initial three (3) year Term, or any portion thereof, Premise Provider agrees to reimburse Company a prorated amount for the total capital investment for the tablet hardware upgrade in the amount of Two Hundred Seventy-Three Thousand Dollars (\$273,000.00) to be calculated and prorated on a monthly basis as of the date of termination. The prorated amount shall be Seven Thousand Five Hundred Eighty-Three Dollars and Thirty-Three Cents (\$7,583.33) per month for each remaining month through the end of the initial Term.

4. Prison Rape Elimination Act of 2003 (“PREA”).

Company will comply with PREA, applicable PREA standards, and the Premises Provider policies related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within the facility. Company acknowledges that, in addition to self-monitoring, the facility may conduct announced or unannounced monitoring to include on-site monitoring. Company’s staff will be required to undergo the facilities PREA training and signoff on training prior to being allowed access to the facility.

5. Confidentiality. To the fullest extent permitted by law, from the date this Agreement is signed by both parties until three (3) years after the expiration or earlier termination of the Agreement, the Parties shall keep confidential the terms of this Agreement and of the response of Company to any solicitation that led to this Agreement. Each party shall also keep confidential any information it learns about the other’s business or operations during its performance under this Agreement. The Parties may make disclosures to employees, shareholders, agents, attorneys and accountants (collectively, “Agents”) as required to perform their obligations hereunder, or in connection with a merger or the sale of all or substantially all assets of a Party, provided, however, that the Parties shall cause all Agents and third parties to honor the provisions of this Section. The Parties may also make disclosures as required by law as long as, before any disclosure, the Party subject to the disclosure requirement promptly notifies the other Party of the requirement and allows the other Party the opportunity to oppose the disclosure. In the event the disclosure request is under the Freedom of Information Act (FOIA), the Party shall identify the applicable

exemption(s) to the FOIA for any denial. Neither Party shall be obligated to keep confidential the other’s information to the extent it was known to that Party prior to the date of this Agreement without any obligation or request for confidentiality, is or becomes publicly known through no wrongful act of the Party, is rightfully received from a third party who has no confidentiality obligation with respect to the information, or is developed independently by the Party (and this can be verified).

6. Data Exchange. In an effort to facilitate inter-agency cooperation and cross-jurisdictional enhanced security related efficiencies, Premises Provider hereby grants Company the right to access, analyze and disseminate Premises Provider data generated from various data systems at the Facilities (the “Information”) to other law enforcement and correctional agencies for law enforcement and correctional purposes in accordance with the below terms and conditions:

(a) The Premises Provider, as owner of the Information, has elected to allow review of the Information by Company and personnel of other agencies for law enforcement and correctional investigative purposes.

(b) Premises Provider has requested, and Company is willing, to make this remote information exchange capability available to Premises Provider to enable Premises Provider to grant other agencies access to the Information through remote access and analytic tools provided by Company, subject to the terms of this Agreement.

(c) Premises Provider may opt out of this Section at any time upon thirty (30) days written notice to Company. Thereafter, the Information will cease being exchanged with other agencies.

(d) Company has no responsibility to advise Premises Provider with respect to any law, regulation, or guideline that may govern or control the Information or monitoring, or compliance therewith. Premises Provider has its own legal counsel to advise it concerning any and all such applicable law, regulation, or guideline, and compliance therewith. Company disclaims any responsibility to provide, and has not provided, Premises Provider any legal advice concerning such applicable law, regulation, or guideline, or compliance therewith.

(e) By granting Premise Provider’s request in this Section, Company would be acting at the direction of

Premises Provider, and Company has no responsibility to advise, and has not advised, Customer on the propriety or lawfulness of providing other agencies access to the Information using the capabilities made available by Company.

(f) This Section is for the sole benefit of Company and Premises Provider and their successors and permitted assigns, and nothing herein expressed or implied will give or be construed to give to any other person or entity, including any recipient of the Information, any legal or equitable rights hereunder.

7. Indemnification and Limitation of Liability.

(a) TO THE EXTENT LEGALLY PERMISSIBLE, EACH PARTY (THE "INDEMNIFYING PARTY") WILL INDEMNIFY THE OTHER PARTY AND ITS OFFICERS, DIRECTORS, AGENTS, AND EMPLOYEES (COLLECTIVELY, THE "INDEMNIFIED PARTY") AND HOLD THE INDEMNIFIED PARTY HARMLESS FROM AND AGAINST ANY AND ALL CLAIMS, (INCLUDING THIRD PARTY CLAIMS), DEMANDS, EXPENSES, LIABILITIES, LOSSES, COSTS AND DAMAGES (EXCLUDING COURT COSTS AND REASONABLE ATTORNEYS' FEES), RELATING TO A BREACH OF A PARTY OF ITS OBLIGATIONS UNDER THIS AGREEMENT, EXCEPT TO THE EXTENT SUCH CLAIM, DEMAND, EXPENSE, LIABILITY, LOSS, COST, OR DAMAGE ARISES FROM THE GROSS NEGLIGENCE, WILFUL MISCONDUCT OR FAULT OF THE OTHER PARTY; PROVIDED FURTHER, HOWEVER, THAT THE COMPANY SHALL NOT BE LIABLE FOR INTERRUPTION OF TELEPHONE OR OTHER COMMUNICATION SERVICES ARISING FROM ANY CAUSE.

(b) COMPANY AGREES TO INDEMNIFY AND HOLD HARMLESS, TO THE EXTENT ALLOWED BY LAW, THE PREMISES PROVIDER AND ITS OFFICIALS, OFFICERS, EMPLOYEES, AND AGENTS (INDIVIDUALLY AND COLLECTIVELY "INDEMNITEES") AGAINST ANY AND ALL LOSSES, LIABILITIES, JUDGMENTS, PENALTIES, AWARDS, AND COSTS (INCLUDING COSTS OF INVESTIGATIONS, LEGAL FEES, AND EXPENSES) ARISING OUT OF OR RELATED TO: I) A BREACH OF THIS AGREEMENT RELATING TO THE PRIVACY AND SECURITY REQUIREMENTS BY COMPANY; OR II) ANY NEGLIGENT OR WRONGFUL ACTS OR OMISSIONS OF COMPANY OR ITS EMPLOYEES, DIRECTORS, OFFICERS, SUBCONTRACTORS, OR AGENTS, RELATING

TO THE PRIVACY AND SECURITY REQUIREMENTS, INCLUDING FAILURE TO PERFORM THEIR OBLIGATIONS UNDER THE PRIVACY AND SECURITY REQUIREMENTS.

(c) EXCEPT AS OTHERWISE EXPRESSLY STATED IN THE AGREEMENT, THE SERVICES SUPPLIED UNDER THIS AGREEMENT ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, COMPANY AND ITS LICENSORS AND SUPPLIERS, AND THEIR RESPECTIVE AFFILIATES DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT OF THIRD-PARTY INTELLECTUAL PROPERTY RIGHTS, LACK OF VIRUSES, AND ANY WARRANTY REGARDING THE SECURITY OR RELIABILITY OF EQUIPMENT OR SERVICES. COMPANY DOES NOT WARRANT THAT SERVICES SHALL BE UNINTERRUPTED, ERROR FREE, OR THAT ALL ERRORS MAY BE CORRECTED. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL COMPANY OR ITS SUPPLIERS OR LICENSORS, OR THEIR RESPECTIVE AFFILIATES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF REVENUE OR PROFITS, OR FOR BUSINESS INTERRUPTION RELATING TO OR ARISING OUT OF THE SERVICES, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHERMORE, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, COMPANY AND ITS SUPPLIERS WILL NOT BE RESPONSIBLE FOR ANY PHYSICAL HARM OR OTHER INJURY, WHETHER FORESEEN OR UNFORESEEN, ARISING OUT OF THE USE OF EQUIPMENT, PRODUCTS, ACCESSORIES OR SERVICES SUPPLIED UNDER THIS AGREEMENT. PREMISES PROVIDER IS SOLELY RESPONSIBLE FOR KEEPING TELEPHONE AND HEADSET CORDS AWAY FROM THOSE WHO PRESENT A RISK TO THEMSELVES OR OTHERS. THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

(d) Monitoring and Recording. Premises Provider agrees that Company has no responsibility to advise Premises Provider with respect to any law, regulation, or guideline that may govern or control any recording or monitoring capabilities supplied to Premises Provider by Company under the Agreement, if any, or compliance therewith. Premises Provider has its own legal counsel to advise it concerning any and all such law, regulation, or guideline, and compliance therewith, and makes its own determination on when and how to use the monitoring and recording capabilities supplied through this Agreement. Company disclaims any responsibility to provide, and in fact has not provided, Premises Provider any legal advice concerning such applicable law, regulation, or guideline, or compliance therewith. Premises Provider shall be solely responsible for any liability, costs and expenses relating to any claims made against Company arising out of failure of Premises Provider (or the Company at the direction of the Premises Provider) to comply with such law, regulation or guideline. Premises Provider acknowledges that all communication detail records (“DRs”) and recordings, if any, contained in the Equipment Company provides to Premises Provider under this Agreement are the exclusive property of the Premises Provider for the term of this Agreement and any resulting extensions of this Agreement; provided, however, that Company shall have the right to use the DRs and recordings to respond to legal requests, to provide the Services under this Agreement, and for other lawful business purposes.

8. Risk of Loss. The Company and its insurers, if any, shall relieve Premises Provider of all risks of loss or damage to the Equipment during the periods of transportation, installation and operation of the Equipment. However, Premises Provider shall be responsible for loss or damage to Equipment in its possession caused by fault or negligence of Premises Provider or its employees.

9. Default. In the event any Party shall be in breach or default of any material terms, conditions, or covenants of this Agreement and such breach or default shall continue for a period of thirty (30) days after the giving of written notice thereof to the breaching Party, then in addition to all other rights and remedies of law or equity or otherwise, the offended Party shall have the right to cancel this Agreement without liability. In the event of default, Company shall continue to provide Services for up to 120 days from the date of default.

10. Governing Law. To the maximum extent permitted by applicable law, the provisions of this

Agreement shall be governed by and construed and enforced in accordance with the laws of the State of Illinois, without regard to principles of conflicts of law.

11. Assignment. This Agreement shall inure to the benefit of and be binding upon the Parties and their respective permitted successors and assigns, including but not limited, to any new administration or head of Premises Provider. Neither Party shall assign any right and/or obligation under this Agreement without the other Party’s prior written consent, which shall not be unreasonably withheld or delayed; provided, however, Company shall have the right to assign some or all its rights and/or obligations under this Agreement at any time to any entity that controls, is controlled by or is under common control with Company (each an “Affiliate”) without the consent of the Premises Provider; provided, further, Company shall remain liable for any failure of any Affiliate to perform any assigned obligations. For the avoidance of doubt, a merger involving (i) Company or (ii) a sale of Company or substantially all of Company’s assets shall not constitute an assignment requiring consent of Premises Provider for purposes of this Agreement.

12. Independent Contractor. The Company acknowledges that it is an independent contractor and that nothing contained in this Agreement, or the relationship of the Parties is intended to or shall create a partnership or joint venture or agency relationship of any kind between the Parties. This Agreement shall not be constructed as a contract of agency or employment. Company shall be solely responsible and liable for compliance with all laws, rules and regulations and payment of all wages, unemployment, social security and other payroll taxes relating to Company’s employees including contribution from such persons, when required by law.

13. Solicitation. The Premises Provider acknowledges that no officer or employee of the Company has been employed, induced, or directed by Premises Provider to solicit or secure this Agreement with the Company upon agreement, offer, understanding, or implication involving any form of remuneration whatsoever. Premises Provider agrees, in the event of an allegation of substance (the determination of which shall be solely made by the Company) that there has been a violation hereof, Premises Provider shall cooperate in every reasonable manner with the Company in establishing whether the allegation is true. Notwithstanding any provisions of this Agreement to the contrary, if a violation of this provision is found to have occurred and is deemed

material by the Company, the Company may terminate this Agreement.

14. Force Majeure. Neither Party to this Agreement shall be responsible or liable to the other for delays or inability to act or perform their obligations under this Agreement due to circumstances, events or acts of others beyond their reasonable control, including, but not limited to, acts of God, fire, flood, storm, hurricane, tornado, riots, supply chain delays, theft of equipment, or changes in regulatory rules or regulations affecting the ability of either Party to reasonably carry out its obligations under this Agreement.

15. Survival. Upon the expiration or earlier termination of the term of this Agreement, the Parties shall have no further obligations to each other, except as specifically provided in a written agreement, duly executed by the Parties, and except that Premises Provider shall allow Company a reasonable opportunity to collect and remove Company Equipment from Premises Provider facilities. Notwithstanding the foregoing, all sections needed to enforce a Party's rights under this Agreement shall survive the expiration or earlier termination of the Agreement, and neither Party shall be released from any liability arising from any breach or violation by that Party of the terms of this Agreement prior to the expiration or termination.

16. Amendment. No course of dealing between the Parties, their employees, agents or representatives, shall vary any of the terms hereof. This Agreement may be modified, amended, or supplemented only by a written agreement executed by the Parties.

17. Severability. Each Party will comply with all applicable federal, state, and local laws, regulations and rules concerning the performance of the Agreement. If any provision of this Agreement is found to be illegal, invalid or unenforceable, that provision shall be enforced to the maximum extent permissible so as to effect the intent of the Parties, and the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired.

18. No Waiver. No delay or failure by either Party in exercising any right under this Agreement, and no partial or single exercise of that right, shall constitute a waiver of that or any other right. Failure to enforce any right under this Agreement shall not be deemed a waiver of future enforcement of that or any other right.

19. No Third-Party Beneficiaries. This Agreement is for the sole benefit of the Parties hereto and their successors and permitted assigns and nothing herein expressed or implied shall give or be constructed to give to any other person or entity any legal or equitable rights hereunder.

20. Taxes and Fees. Payment of any taxes or fees levied upon or as a result of this Agreement, or the Services delivered pursuant hereto, shall be the obligation of Company. Taxes and fees include all sales, use, gross receipts, excise and other local, state and federal taxes, fees, charges and surcharges.

21. Change-of-Law. Any rule, regulation, or other change mandated by any federal, state, or local authority which may interfere with or adversely affect Company's rights, obligations, or intended benefit under the Agreement shall entitle Company to, at its option, renegotiate or terminate the Agreement.

22. Interpretation. The headings used in this Agreement are for convenience only and are not intended to be used as an aid to interpretation.

23. Authority. Each Party warrants and represents that the Party **has** the unrestricted right and requisite authority to enter into, deliver and perform under this Agreement.

24. Maintenance of Records. Company and its Affiliates shall maintain books, records, documents, and other evidence relating to this Agreement for at least **three (3)** years after the expiration or termination of this Agreement. Records involving matters in litigation related to this Agreement shall be kept for either one (1) year following the termination of litigation, including all appeals, or **three (3)** years from the date of expiration or termination of this Agreement, whichever is later. Where Company and its Affiliates ordinarily and regularly in the course of business create and maintain books, records, documents, and other evidence relating to this Agreement electronically, the Company and its Affiliates shall retain such electronically stored information in an electronic format that remains usable, searchable, retrievable, and authentic for the periods set out herein, unless the Parties specifically agree in writing to an alternative. Company books, records, documents, and other evidence of accounting procedures and practices related to cost structure, including overhead, general and administrative expenses, and profit factors, shall be excluded from this provision unless the cost or any other material issue under this Agreement is calculated or derived from such records.

**Exhibit A
Inmate Telephone Service
Service Schedule**

This Service Schedule applies only to inmate telephone service (“ITS”). Where “Company” or “ViaPath” is used in this Service Schedule, it shall mean Global Tel*Link Corporation d/b/a ViaPath Technologies. Additional terms and conditions applicable to ITS are set forth in Tariffs or on Company’s website, which may be modified from time to time.

1. Equipment and Features.

Telephones and Workstations		
Workstations	Inmate Phones	Platform
0	142	ICMv

ViaPath Base Features
Password Protected Web based User Interface
Number Management
Blocked Access to Toll-Free Numbers
Collect, Prepaid Debit and AdvancePay Calling Options
TDD/TTY Capability (provided by third-party)
Call Prompts in English and Spanish

ViaPath Additional Features
365 Day On-Line Call Recording Storage
Live Monitoring
Call Detail Reporting Tools
CD Burning Tools
PREA Support
24X7 Technical Support
Hot Alert
Audit Tools
Voice IQ – Basic & Continuous
Call IQ Pro - includes transcriptions
Phone IQ
Called Party IQ
Reverse Lookup
Data IQ (DEX)

The term “Equipment” in this Service Schedule includes the items listed in this Section 1 of this Schedule and related equipment, including guard posts, concrete pads, mast poles, and site preparation. Guard posts, concrete pads, enclosures, pedestals, bumper pads, or other property installed by Company shall remain in all respects property of Company. Company reserves the right to remove or relocate Equipment which is subjected to recurring vandalism or insufficient traffic and/or revenue to warrant the continuation of Service. Company shall not exercise such a right of removal or relocation unreasonably. Company shall notify Premises Provider in writing of its intention to remove or relocate Equipment prior to such action. Upon removal of Equipment by the Company, Company shall restore said premises to its original condition, ordinary wear and tear excepted; however, Company shall not be liable for holes placed in walls, pillars, floors or other conditions on the premises which resulted from the proper installation of Equipment. Premises Provider shall not and shall not allow any third party to make alterations or attachments to the Equipment.

2. Inmate Telephone Services.

Company shall be responsible for: (a) furnishing, installing, repairing and servicing the Equipment; (b) the establishment (if and to the extent required of Company by law) and compliance with all Tariffs and rules, regulations, orders and policies of federal and state regulatory authorities applicable to the automated inmate telephone system Services provided by Company; (c) the establishment and maintenance of all billing and payment arrangements with the local and interexchange carriers if available; (d) the processing of all telephone call records; (e) the performance (alone or through third-parties) of all validation, billing, outclearing and collection services; and (f) the handling of all billing and other inquiries, fraud control, and all other Services essential to the performance of Company's obligations under this Agreement. Company reserves the right to take all necessary actions to control unbillables, uncollectibles, bad debt and fraud in connection with ITS.

Company does not furnish, maintain or provide consumables for peripheral equipment associated with the inmate telephone system. Consumables consist of items such as printer paper, cassette tapes, or compact disks.

3. Facility Cost Rate Additive

Company will allocate an amount equal to **\$0.02 per minute** as a Facility Cost Rate Additive payable to the Premises Provider. The Facility Cost Rate Additive is intended to offset reasonable costs incurred by the Premises Provider in making Incarcerated People's Communication Services ("IPCS") available.

4. Rates and Charges for Inmate Telephone Services. The per-minute-of-use call rate shall not exceed the maximum rates authorized by the state's telecommunication regulatory authority ("PUC") and the Federal Communications Commission ("FCC").

- **Interstate ITS calls**, whether made using a Collect, Prepaid Debit, or AdvancePay™ format: \$0.12 per minute of use (inclusive of the Facility Cost Rate Additive in Section 3).
- **Intrastate ITS calls**, whether made using a Collect, Prepaid Debit, or AdvancePay™ format: \$0.12 per minute of use (inclusive of the Facility Cost Rate Additive in Section 3).
- **International ITS calls**, whether made using a Prepaid Debit or AdvancePay™ format: The Interstate ITS rate set forth above (inclusive of the Facility Cost Rate Additive in Section 3), plus the applicable call termination rate for the international destination of the call as published on the Company's website, which may be updated every 3 months in accordance with the FCC Order. These rates can be found at: <https://www.viapath.com/legal-and-privacy/federal-tariffs-and-price-lists/>.
- **Free phone calls.** Company shall provide each incarcerated person with two (2) free phone calls per week, with each call not to exceed five (5) minutes in duration. Free Phone Calls shall not roll over to subsequent weeks and must be used within the designated weekly period.

No per call, per connection, or flat rate calling charges shall apply to international, interstate and intrastate ITS per minute of use calls.

The ITS rates set forth above are exclusive of taxes and other amounts collected by the Company on behalf of, or paid to, third parties, including but not limited to payments in support of statutory or regulatory programs mandated by governmental or quasi-governmental authorities, such as the Federal Universal Service Fee, and any costs incurred by the Company in connection with such programs.

Exhibit B
Tablet Service Schedule
Enhanced Services - IP-Enabled Tablets

1. **Applicability.** This Service Schedule applies only to the enhanced services referenced. Where “Company” is used in this Service Schedule, it will mean GTL Enhanced Services, LLC.

2. **Definitions.** Capitalized terms used and not otherwise defined will have the meaning set forth in the Agreement.

“Agreement” means the contract to which this Service Schedule is attached.

“Enhanced Communications” means voice communications and/or video visitation.

“Enhanced Services” means information services, educational, law library, entertainment products, and mail scanning services, and recording and storage offered through a Tablet.

“IP-Enabled Tablets” (or “Tablets”) means a ViaPath owned Tablet device capable of allowing access to Enhanced Communications and Enhanced Services.

3. **Deployment Locations.** Enhanced Communications and Enhanced Services will be deployed at the locations listed in the table below (individually “Location” and collectively “Locations”). Company reserves the right to terminate Enhanced Communications or Enhanced Services at any Location and all Locations if equipment is subjected to recurring vandalism or there is insufficient revenue to warrant the continuation of Enhanced Communications or Enhanced Services at such Location(s), including the failure by Company to recover the Expenditure (as defined below) for Enhanced Communications and Enhanced Services within twelve (12) months following the deployment of Enhanced Communications and Enhanced Services at the Locations.

Location	Location Description
Winnebago County Justice Center 650 W. State Street Rockford, IL 61102	Justice Center for Winnebago County Sheriff's Department

4. **Company Provided Equipment, Services and Cabling.** Company will supply equipment, hardware, circuits, and cabling to deploy Enhanced Communications and Enhanced Services at the Locations at no cost to Premises Provider. Company will retain all right, title, and interest in and to all equipment (including any associated hardware and software), and services supplied. Cabling will become the property of the Premises Provider upon the expiration of the Agreement. Upon termination of Enhanced Communications and Enhanced Services at any Location(s), Premises Provider will collect and deliver to Company all Tablets and related equipment assigned to the Location(s) and provide Company a reasonable opportunity to collect all associated equipment and hardware (except cabling).

5. **Support and Maintenance.** Company will provide all support and maintenance services for Enhanced Communications and Enhanced Services, including the Tablets, subject to the limitations described herein. At no cost to the Premises Provider, Company will provide up to 25% of deployed Tablets per year to cover normal wear and tear as well as defect and malfunction as determined by the Company. If additional Tablets are requested or required to maintain a contractual inmate-to-Tablet ratio, the additional Tablets will be provided at a rate of up to \$255.00 per Tablet, which includes shipping, processing, maintenance and the software license for the use of the Tablets. Company will invoice Premises Provider for the total number of additional Tablets that have been shipped. Company will retain ownership of the Tablets and all licensed software. Company will respond promptly to all support requests; provided, however, that reports or requests involving the security features of the Tablets will have priority. Premises Provider acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Tablets may not be available while being repaired or maintained. The Premises Provider will permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of Enhanced Communications or Enhanced Services, at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations herein, and if required, Premise Provider shall provide security escorts for Company personnel.

6. Tablets. Company will provide 1:1 Tablets at Premise Provider's facility. Company may adjust the number of Tablets up or down at any time. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute the Tablets at any time during the Term. Tablets shall at all times remain the sole and exclusive property of Company.

Each inmate provided with access to a Tablet must agree to accompanying terms and conditions ("Terms of Use") to be granted use of the Tablet. Inmates are responsible for the care and security of the Tablets while in their possession and may not access or use the Tablets for any purpose other than permitted communication, education, and entertainment purposes. Inmates' access and use of the Tablets must be in accordance with all applicable legal requirements including all federal, state, and local laws, rules, and regulations (including Premises Provider policies) and the Terms of Use. Company may, in its discretion, restrict use or prohibit certain activities in connection with the Tablets.

Inmates will be responsible for the replacement cost and any associated costs of Tablets that have been damaged, tampered with, misused, destroyed, lost or stolen, used in violation of the Terms of Use, or as otherwise set forth in this Agreement. Any Inmate responsible for replacement costs may be prohibited from use and/or access to Tablets until such replacement costs are paid. The Parties agree that the replacement cost for a Tablet is \$255.00. Tablet Replacements will be in accordance with Section 7.

Company will provide Tablet charging enclosures (individually "Station" and collectively "Stations") at locations agreed upon by the Parties. Company will install access points to enable access within each Location, as reasonably permitted by layout and other characteristics of the Location.

- a. Enhanced Communications. Company will provide the following Enhanced Communications via the Tablets:
 - i. Voice Communication. Company will enable Tablets for outbound voice communications that include the security features and functionality of the inmate telephone service ("ITS") platform supplied by Company. Earbuds equipped with a microphone will be required.
 - ii. Video Visitation. On-premise and Remote video visitation.
- b. Enhanced Services. Company will provide the following Enhanced Services via the Tablets:
 - i. Inmate Content Access. Company will make available access to certain content through the Tablets, including music, games, electronic messaging, eBooks ("Content Access"). Content Access will be provided on a per-minute basis. Content Access will be supplied on a rolling basis as soon as reasonably practicable following deployment of Enhanced Services. Company reserves the right to add, alter or discontinue any Content Access.
 - ii. Video Visitation Recording and Storage. On-premise and Remote video visitation.
 - iii. Inmate Accounts. All Tablet usage may be purchased with money from an Inmate Account, which is funded by inmates or their families or friends (individually "Inmate Account" and collectively "Inmate Accounts"). Inmates fund the Inmate Account by transferring monies from their trust account. Inmate friends and family fund an inmate's Inmate Account by deposits made through Company consumer channels. Transaction Fees may apply. Funds in an Inmate Account may only be returned to an inmate upon termination of Enhanced Services at all Locations or upon an inmate's release. Inmate friends and family deposits are final.
 - iv. Education. Company will provide its Foundation Education Package. Additionally, Company will provide access to Breaking Free, a premium education product at no cost to the Premises Provider.

- v. Law Library. Company agrees to provide access to a law library at no cost to the Premises Provider.
- vi. Mail Scanning Solution. At the Premises Provider's request, the Company agrees to scan inmate mail into an electronic format so that the facility can then deliver electronically to the original inmate recipient. The inmates' mail will be directed to a mail scanning location designated by Company, where such inmates' mail will be opened, scanned, and delivered electronically to the Premises Provider and/or Company, for delivery via the Tablets to the inmates. The Premises Provider will provide instructions to those desiring to send mail to inmates, on the address to send the mail, and other information for delivery. The Parties agree that any rule, regulation, statute, or court order, or other change mandated by any federal, state, or local authority which may interfere with, materially alter, or adversely affect Company's rights or obligations related to Mail Scanning under this Agreement, shall require the Parties to enter into good faith negotiations to renegotiate the terms of this Mail Scanning service. Any additional costs to Company resulting from changes mandated by federal, state, or local authorities shall be reimbursed to Company by Premise Provider until such time that a new agreement on the terms of the Mail Scanning service is reached. Should the parties fail to agree on new terms for the Mail Scanning service, the Company shall be released from any and all further obligation to the Premises Provider to provide the Mail Scanning service. Any changes to the Mail Scanning service do not affect the Parties' rights and obligations under the rest of this Agreement.
- vii. Privileged Postal Mail Solution. Company will provide Privileged Postal Mail Solution.
- viii. ViaPath Professional Private Messaging. Company will provide ViaPath Professional Private Messaging, which is a secure, encrypted messaging solution that allows for privileged messaging services.
- ix. ViaPath Additional Features. ViaPath Additional Features and value-added services will be provided to the Premises Provider under Enhanced Services.

ViaPath Additional Features
365 Day On-Line Video Recording Storage
Live Monitoring

- c. Company Obligations. Company will provide one pair of earbuds to each inmate who has access to a Tablet and will supply replacement silicon earbuds for purchase by the inmate through Premises Provider's commissary service. Company shall have the discretion to select the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets, and may replace, upgrade, or substitute any or all of the Tablets at any time. Company may also change the number of Tablets deployed.
- d. Premises Provider Obligations. A Premises Provider must allow: (i) installation and use of a multiple channel wireless network within the 2.4GHz through 5 GHz bands at all Locations; (ii) use of wired earbuds and lithium batteries for the Tablets; and (iii) provision and/or installation of Tablet charging enclosures; and (iv) access to no less than 80% of its inmates to paid Content subject to the payment by the inmate of Content usage fees listed herein. In addition, Premises Provider must: (1) distribute the Tablets to inmates according to its established protocol and procedures and shall use best efforts to ensure that the Tablets are used for their intended purposes; (2) allow and facilitate the sale of silicon earbuds and other Tablet accessories through its commissary without mark up; (3) facilitate the collection, testing, and re-distribution of accessories; (4) allow the creation of Inmate Accounts for use with Company's products; (5) allow inmate family and friends to make deposits into Inmate Accounts; (6) facilitate the integration of Inmate Accounts and commissary accounts for the real-time exchange of funds, at no charge to Company by either Premises Provider, or its third-party vendors, if any; (7) facilitate the return and reuse of Tablets; (8) provide Company with secure space to store Tablets and other Company equipment associated with Enhanced Communications or Enhanced Services; (9)

provide at its expense all necessary power and power source; (10) designate a single point of contact authorized to act on behalf of the Premises Provider on all matters involving Enhanced Communications or Enhanced Services, including reporting to Company any damage or malfunction with equipment; (11) distribute one (1) set of earbuds to each inmate who is provided with access to a Tablet the first time; and (12) prescribe the location for friends and family to send US mail to inmates to the designated mail scanning facility and exclude any legal mail from being sent, and to provide the requested authorization to Company for opening and scanning of the mail (excluding legal mail). Premise Provider will not allow anyone to, tamper with or otherwise modify the Tablets or associated software or connect the Tablets or associated software to any hardware or software that is not provided by Company for use with Enhanced Communications or Enhanced Services.

7. Tablet Replacement.

- a. **Replacement Conditions.** Any of the conditions set forth below must be reported immediately to the Company Onsite Technician or the Company's dedicated Field Service Manager.
 - i. **Normal Wear and Tear.** Replacement of Tablets due to normal wear and tear may be provided by Company as set forth in Section 5, Support and Maintenance.
 - ii. **Defect or Malfunction.** Replacement of Tablets that fail due to manufacturing/provisioning or software issues that cause the Tablet to no longer function will be provided by Company as set forth in Section 5, Support and Maintenance.
 - iii. **Damage or Tamper.** Replacement of Tablets that have been damaged or tampered with will not be provided by the Company, and the replacement costs of such Tablet will be the responsibility of the inmate. Tablet damage or tampering includes, but is not limited to, the following: cracked or smashed screens, missing or removed internal parts, opening or prying of cases, or writing on, vandalizing, or graffitiing on Tablet.
 - iv. **Loss or Theft.** If a Tablet is lost or stolen, the inmate must report the loss or theft immediately to Premises Provider staff, submit a request for replacement, and cooperate fully with efforts to retrieve the Tablet. Replacement will be subject to Company review, and inmates shall be responsible for the cost of a replacement Tablet.
 - v. **Other Inmate Violation or Misuse.** Inmates shall be responsible for the replacement costs of Tablets damaged due to misuse or violation of any Terms of Use, including intentionally, recklessly, negligently, or purposefully damaging, tampering with or destroying a Tablet.
- b. **Replacement Process.** The process for reporting damaged, lost, or stolen Tablets and requesting replacement will be mutually agreed upon and memorialized in writing during the project management phase of implementation by Company and Premises Provider via a Standard Operating Procedure ("SOP").
 - i. **Tablet Replacement Request.** Inmates and/or Premises Provider must submit a Tablet replacement request ("Tablet Replacement Request") for review and approval of the Company. The Tablet Replacement Request should include a description of the issue with the Tablet and a description of how and when the Tablet was damaged, lost, or stolen. Company will review the Tablet Replacement Request, inspect the Tablet, and determine if additional information is needed to process the request.
 - ii. **Replacement Cost Invoicing/Billing.** The Parties agree that the replacement cost for a Tablet is \$255.00. If it is determined that an inmate is responsible for the replacement cost, Company will invoice the Premises Provider for the replacement cost. Company will invoice the Premises Provider monthly for such replacement Tablets. Premises Provider will assess the inmate for the replacement costs, obtain reimbursement from the inmate, or remit payment from the Inmate Welfare fund.
 - iii. **Priority of Tablet Replacement.** Unless otherwise agreed to in writing by the Parties, Company will prioritize replacement of Tablets due to normal wear and tear as well as defect and malfunctioning before all others.

8. Enhanced Communications, Enhanced Services and Accessories Rates. Company may apply the following charges on Enhanced Communications, Enhanced Services and the use of the Tablets; provided, however, Company may in its discretion change any pricing. Taxes, and regulatory and other mandated fees may also apply.

- a. Enhanced Communications:
 - i. Voice Communication: will be charged at the same per-minute rate as ITS under this Agreement.
 - ii. Video Visitation Services:
 - 1. On-Premise Price: \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 9), after the free visitation time mandated by the Illinois Department of Corrections Jail Standards.
 - 2. Remote Visit Price: \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 9).
- b. Enhanced Services:
 - i. Administrative and Infrastructure Recovery Charge: \$1.99 per month upon the first use of a paid profile (Standard or Access Pass).
 - ii. Paid Inmate Content Access:
 - 1. Standard Profile: \$0.07 per minute
 - 2. Free Profile: \$0.00 per minute
 - iii. Premium Content Access Pass: Premium movie and TV content available for purchase by inmates at \$12.99 for a 180 minute “access pass” in addition to all available content. (to be used within 72 hours).
 - iv. Messaging From Inmate (charged to inmate):
 - 1. Written Message: \$0.50 per written message
 - 2. Free Messaging: The Company shall provide each inmate with three (3) free written messages per week. Messages shall not roll over to subsequent weeks and must be used within the designated weekly period.
 - v. Messaging From Family and Friends (charged to inmate’s family and friends):
 - 1. Written Message: \$0.50 per written message
 - 2. Photo Attachment: \$0.50 per photo attachment (in addition to charge for any written message, if provided)
 - 3. Video Message: \$1.00 per video message
 - vi. Mail scanning solution. Company will provide a mail scanning solution at no cost to the Premises Provider.
 - vii. Professional Private Messaging. Company will provide Professional Private Messaging at no charge to the inmate, government agency, private attorneys or public defenders.
 - viii. Privileged Postal Mail Solution. Company will provide Privileged Postal Mail Solution at no cost to Premises Provider.
 - ix. Accessories – Replacement Earbuds: \$4.00.
 - x. Tablet Replacement. \$255.00
 - xi. Transaction Fees. Company may charge certain Transaction Fees for Enhanced Services in accordance with the following amounts:

Automated payment for credit card, debit card, and bill processing fees	Up to \$4.95 per transaction
Live Agent Fee	\$5.95 per transaction
Third Party Financial Transaction Fee	Up to \$5.95 per transaction when transaction is paid via a live agent Up to \$3.00 per transaction when transaction is paid via automated payment system
Tablet Account Setup Fee	Up to \$1.95

9. Compensation, Commission Structure and Related Provisions Regarding Enhanced Communications, Enhanced Services Only.

a. Signing Bonus:

- i. Company shall pay the Premises Provider a one-time signing bonus of **Two Hundred Fifty Thousand Dollars (\$250,000.00)** no later than April 6, 2026.
- ii. In the event Premises Provider terminates the Agreement for convenience during the initial three (3) year Term, or any portion thereof, Premises Provider shall reimburse Company the full amount of the Signing Bonus, unless otherwise agreed in writing by the Parties.

b. Tablet Content Revenue Compensation and Tablet Minimum Annual Guarantee

- i. Company shall pay the Premises Provider a Tablet Minimum Annual Guarantee (“Tablet MAG”), based on the provision of Tablet Content services only, of Eight Hundred Seventeen Thousand Dollars (**\$817,000.00**), to be accrued in twelve (12) monthly increments. If the Agreement is terminated early, the Premises Provider will only be entitled to the accrued portion of the Tablet MAG.
- ii. In addition to the Tablet MAG, Company shall pay the Premises Provider the applicable ITS and VVS Facility Cost Rate Additives.
- iii. The Parties acknowledge that the Tablet MAG together with the ITS and VVS Facility Cost Rate Additives are estimated in aggregate to total approximately One Million Five Hundred Thousand Dollars (**\$1,500,000.00**) annually.
- iv. Company shall pay the Premises Provider the greater of: (a) **sixty percent (60%)** of gross revenue (less applicable taxes, government-imposed fees or charges, and billing or security fees) received from (1) Tablet Messaging Services (inbound and outbound), (2) the per-minute rate or subscription/access pass charged to inmates for access to Paid Inmate Content, and Premium Content Access Pass, excluding Enhanced Communications, or (b) the Tablet MAG.
- v. Notwithstanding the foregoing, the Tablet MAG cannot exceed one hundred percent (100%) of actual tablet content revenue.

- c. Tablet Commission Payment Terms: Tablet Commission payments will be completed monthly, and all Tablet Commission payments will be final and binding upon the Premises Provider unless written objection is received by the Company within sixty (60) days of receipt of commission payment by the Premises Provider.

10. VVS Facility Cost Rate Additive

- i. Company will allocate an amount equal to **\$0.02 per minute rate for Video Visitation** as a Facility Cost Rate Additive payable to the Premises Provider. The Facility Cost Rate Additive is intended to offset reasonable costs incurred by the Premises Provider in making Incarcerated People’s Communication Services (“IPCS”) available.

Exhibit C
Enhanced Services
Video Visitation Service Schedule

1. **Applicability.** This Service Schedule applies only to video visitation services. Where “Company” is used in this Service Schedule, it shall mean GTL Enhanced Services, LLC d/b/a ViaPath Technologies.
2. **Definitions.** Capitalized terms used and not otherwise defined shall have the meaning set forth in the Agreement.

“Enhanced Communications” means voice communications and/or video visitation.

“Video Visitation Service or System” (“VVS”) means an Enhanced Service that permits face-to-face visits, on-site video visits, or remote video visits using a platform to facilitate inmate communications with family, friends, and attorneys.

“Video Visitation Unit” means the hardware and equipment installed at Premises Provider Locations (as defined below) that provides access to Video Visitation Services.

3. **Deployment Locations.** VVS will be deployed at the locations listed in the table below, as may be altered by agreement of the parties (individually “Location” and collectively “Locations”). Company reserves the right to terminate the VVS at any Location and all Locations if equipment is subjected to recurring vandalism or there is insufficient revenue to warrant the continuation of the VVS at such Location(s), including the failure by Company to recover the Expenditure (as defined below) for VVS within twenty-four (24) months following the deployment of Enhanced Service at the Locations.

Location
Winnebago County Justice Center 650 W. State Street Rockford, IL 61102

4. **Company Provided Equipment, Services and Cabling.** Company will supply equipment, hardware, circuits, and cabling to deploy VVS at the Locations at no cost to Premises Provider. Company will retain all right, title, and interest in and to all equipment (including any associated hardware and software), and services supplied. Cabling will become the property of Premises Provider upon the expiration of the Agreement. Upon termination of VVS in any Location(s), provide Company a reasonable opportunity to collect all Video Visitation Units and associated equipment and hardware (except cabling).
5. **Support and Maintenance.** Company will provide all support and maintenance services for the VVS, subject to the limitations described herein. Company will respond promptly to all support requests. Premises Provider acknowledges that the resolution of certain hardware and software events will be subject to supply chain lead times, and that Video Visitation Units will not be available while being repaired or maintained. Premises Provider will permit Company authorized personnel access to the equipment, information, data, data communication services, and communication lines required for the installation, operation, and/or maintenance of the VVS, at such times and for such purposes as reasonably necessary or appropriate to permit Company to perform its obligations herein.
6. **Video Visitation Services.** Company shall be responsible for: (a) furnishing, installing, repairing and servicing the VVS equipment listed below; (b) the performance (alone or through others) of all validation, billing, outclearing and collection services; and (c) the handling of all billing and other inquiries, fraud control, and all other services essential to the performance of Company’s obligations hereunder. Company reserves the right to control unbillables, bad debt and fraud. Premises Provider and Company shall use best efforts to promote video

visitation, including: (a) make video visitation available for at least 12 hours a day every day, without inmate session limitations except in connection with disciplinary action; (b) allow Company to promote the use of video visitation through, among others, the distribution of promotional material at Premises Provider Facility locations, IVR recordings, the Web, and press releases; (c) allow Company to have promotional pricing to make video visitation an attractive alternative.

7. VVS Software. Company shall deploy a hosted application server in Company video visitation data center. Company's VVS software provides the following functionalities for visitation scheduling: (a) unlimited number of user licenses for scheduling software; (b) facility registration and scheduling; (c) public web-based registration and scheduling; (d) multilingual web interface (English, Spanish); and (e) professional web-based registration and scheduling. The VVS software allows Premises Provider to (a) manage public and professional visits; (b) manage non-contact and contact visits; (c) manage on premises video visitation and remote video visitation; (d) establish set schedules for non-contact visits, contact visits, on premises video visits, and remote video visits; (e) have officer check in for all on premises visits; and (f) have officer video check-in prior to remote video visitation start. Premises Provider may configure the VVS software for staff access privileges, visitation restrictions for inmates and visitors, and scheduling and conflicts. The VVS software may be integrated with Premises Provider's Jail Management System (or "JMS") for one-way data transfers; provided, however, Company shall not be responsible for any charges that may be assessed for the interface or its maintenance by Premises Provider's JMS provider. Premises Provider may use the VVS software for live monitoring and recording with three-hundred and sixty-five (365) day recording storage and may create certain data reports based on the data available via the VVS software.

8. VVS Hardware. Company will provide the following hardware and equipment for use with VVS:

- a. 56 Inmate Units
- b. 28 Visitor Units

9. VVS Rates.

- a. On-Premises video visits after the free visitation time mandated by the Illinois Department of Corrections Jail Standards shall be \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 10) for the duration of the visit.
- b. Remote video visits shall be \$0.19 per minute (inclusive of the Facility Cost Rate Additive in Section 10).

10. Facility Cost Rate Additive.

- a. Company will allocate an amount equal to **\$0.02 per minute rate for Video Visitation** as a Facility Cost Rate Additive payable to the Premises Provider. The Facility Cost Rate Additive is intended to offset reasonable costs incurred by the Premises Provider in making Incarcerated People's Communication Services ("IPCS") available.

11. Additional Terms

- a. **Monitoring and Recording.** Premises Provider agrees that Company has no responsibility to advise Premises Provider with respect to any law, regulation, or guideline that may govern or control video communication recordation or monitoring by Premises Provider or compliance therewith. Premises Provider has its own legal counsel to advise it concerning any and all such law, regulation, or guideline, and compliance therewith, and makes its own determination on when and how to use the video monitoring and recording capabilities supplied through this Agreement. Company disclaims any responsibility to provide, and in fact has not provided, Premises Provider any legal advice concerning such applicable law, regulation, or guideline, or compliance therewith. Premises Provider shall be solely responsible for any liability, costs and expenses relating to any claims made against Company or its affiliates arising out of failure of Premises Provider (or Company at the direction of Premises Provider) to comply with such law, regulation or guideline. Premises Provider acknowledges that all video communication detail records and recordings (DRs) in connection with

VVS are the exclusive property of Premises Provider for the term of this Agreement and any resulting extensions of this Agreement; provided, however, Company shall have the right to use the DRs and recordings to respond to legal requests, to provide the services under this Agreement, and for other lawful business purposes.

- b. **Exclusivity and Right of First Refusal.** Premises Provider will not allow any products or services that compete with those supplied by Company during the term of the Agreement to be, or to remain, installed at any Premises Provider facilities, including present and future Premises Provider locations. Company will have the exclusive right to provide the products and services implemented at Premises Provider facilities through the VVS, and otherwise through the Agreement, and those other inmate communication, educational or entertainment products or services sought by Premises Provider during the term of the Agreement, including any products or services that may be delivered through VVS, whether the products or services are for inmates located at a Premises Provider facilities or at third-party facilities; provided, however, that Company may choose to not exercise this exclusive right. Company will also have the exclusive right to provide Premises Provider the products and services delivered under the Agreement for the period after its termination if Company matches the material financial and services conditions of a bona fide offer of any third party to provide these products and services, or any portion thereof, that Premises Provider is prepared to accept. Premises Provider will provide Company with the terms of such third-party offer in writing and no less than ten (10) business days to exercise its rights herein. Upon exercise by Company, the Agreement will renew with the modified financial and services terms for the extended period contemplated by the third-party offer.

12. Limitation of Liability. COMPANY AND ITS AFFILIATES AND SUPPLIERS SHALL IN NO WAY BE RESPONSIBLE, OR LIABLE FOR, ANY PHYSICAL HARM OR OTHER INJURY, FORESEEN OR UNFORESEEN, IN THE USE OF THE VIDEO VISITATION UNITS, OR RELATED ACCESSORIES. PREMISES PROVIDER IS SOLELY RESPONSIBLE FOR KEEPING CORDS AWAY FROM THOSE WHO PRESENT RISK TO THEMSELVES OR OTHERS.