

OPERATIONS & ADMINISTRATIVE COMMITTEE AGENDA

Called by: Keith McDonald, Chairman
Members: John Butitta, Jean Crosby,
Paul Arena, Joe Hoffman, Dorothy
Redd, Jaime Salgado

DATE: THURSDAY, APRIL 15, 2021
TIME: 5:30 PM
LOCATION: VIRTUAL MEETING - ZOOM
(WINNEBAGO COUNTY YOUTUBE
LIVE)

The Winnebago County Board Chairman has determined that an in-person meeting is not practicable or prudent because of the COVID-19 pandemic.

AGENDA:

- A. Call to Order
- B. Roll Call
- C. Approval of November 5, December 3 and 17, 2020 and January 7, 2021 Minutes
- D. Public Comment – This is the time we invite the public to address the Operations and Administrative Committee with issues and concerns. We ask you to limit your comments to three minutes. Personal attacks or inappropriate language of any sort will not be tolerated. We will allow a maximum of five speakers on a first come basis with sign up at the meeting. Speakers may not address zoning matters which are pending before the ZBA, the Zoning Committee or the County Board. Personnel matters or pending or threatened litigation may not be addressed in open session. An individual may speak a maximum of three times per calendar year on the same topic. This prohibition shall include the repetition of the same topic in a statement on what is purported to be a different topic. After acknowledgement by the chair, please stand and state your name. Thank you.
- E. Update on the Status of the Excess Vacation Balances
- F. Resolution Authorizing the Execution of a Renewal Agreement with Vision Service Plan (VSP) for Voluntary Vision Insurance
- G. Resolution for Approval of Winnebago County Board Chairman Proposed Vehicle Use
- H. Resolution to Approve Telecommunication Service Contract
- I. Resolution Authorizing the Execution of an Agreement with Zero Card for a Voluntary/Supplemental Health Benefit
- J. Resolution Authorizing the Execution of an Agreement with Aura Benefits Program for a Voluntary Identity Guard Plan
- K. Other Matters
- L. Adjournment

Winnebago County Board
Operations and Administrative Committee Meeting
Virtual Meeting – Zoom
(Winnebago County YouTube Live)

Thursday, November 5, 2020
5:00 PM

Present:

Keith McDonald, Chairman
Jean Crosby
Joe Hoffman
Dorothy Redd
John Butitta
Paul Arena

Others Present:

Steve Chapman
Pat Thompson, County Administrator
Marilyn Hite Ross, State's Attorney
Dave Kurlinkus, Deputy State's Attorney
Ann Johns, Purchasing Director
Dan Fellars, County Board Member

Absent:

Jaime Salgado

AGENDA:

- A. Call to Order
- B. Roll Call
- C. Public Comment
- D. Resolution Awarding Bids for Paper Goods, Liners and Chemical Products
- E. Resolution Awarding Data Backup, Recovery, and Intelligence System Agreement
- F. Resolution Approving Bond Amounts for County Clerk, County Treasurer and County Auditor
- G. Other Matters
- H. Adjournment

Chairman McDonald called the meeting to order at 5:30 PM.

Public Comment

Chairman McDonald omitted reading the Public Comment section of the Agenda due to no one present to speak.

Resolution Awarding Bids for Paper Goods, Liners and Chemical Products

Motion by Mr. McDonald and Seconded by Ms. Crosby and Mr. Hoffman.

- A discussion followed.

Motion passed by unanimous voice vote.

Resolution Awarding Data Backup, Recovery, and Intelligence System Agreement

Motion by Mr. McDonald and Seconded by Ms. Crosby.

- A discussion followed.

Motion passed by unanimous voice vote.

Resolution Approving Bond Amounts for County Clerk, County Treasurer and County Auditor

Motion by Mr. McDonald and Seconded by Ms. Crosby.

- A discussion followed.

Motion passed by unanimous voice vote.

Other Matters

- Ms. Johns spoke about the contract with regards to item D.

Motion to Adjourn. Moved: Ms. Crosby, Seconded: Mr. Butitta.

Motion passed by unanimous voice vote.

Respectfully submitted,

Amy Ferling
Administrative Assistant

Winnebago County Board
Operations and Administrative Committee Meeting
Virtual Meeting – Zoom
(Winnebago County YouTube Live)

Thursday, December 3, 2020
Immediately Following Public Safety Committee

Present:

Keith McDonald, **Chairman**
Jean Crosby
Jaime Salgado
Joe Hoffman
Dorothy Redd
John Butitta
Paul Arena

Others Present:

Steve Chapman
Pat Thompson, County Administrator
Gus Gentner, IT Department
John Giliberti, State's Attorney's Office
Other Board Members

AGENDA:

- A. Call to Order
- B. Roll Call
- C. Approval of September 1, 2020 Minutes
- D. Public Comment
- E. Resolution Approving Annual FireEye Maintenance Service Agreement
- F. Other Matters
- G. Adjournment

Chairman McDonald called the meeting to order at 6:12 PM.

Motion to approve the Minutes of September 1, 2020

Moved: Mr. Hoffman, Seconded: Ms. Crosby.

Motion passed by unanimous voice vote.

Public Comment

Chairman McDonald omitted reading the Public Comment section of the Agenda due to no one present to speak.

Resolution Approving Annual FireEye Maintenance Service Agreement

Motion by Mr. McDonald and Seconded by Mr. Hoffman.

- A discussion followed.

Motion passed by unanimous voice vote.

Other Matters

None

Motion to Adjourn. Moved: Mr. Hoffman, Seconded: Mr. Salgado and Ms. Redd.
Motion passed by unanimous voice vote.

Respectfully submitted,

Amy Ferling
Administrative Assistant

**Winnebago County Board
Operations and Administrative Committee Meeting
Virtual Meeting – Zoom
(Winnebago County YouTube Live)**

Thursday, December 17, 2020
5:30 PM

Present:

Keith McDonald, **Chairman**
John Butitta
Jean Crosby
Paul Arena
Joe Hoffman
Dorothy Redd
Jaime Salgado

Others Present:

Joe Chiarelli, County Board Chairman
Pat Thompson, County Administrator
Dave Rickert, Chief Financial Officer
Deb Crozier, HR Department
Gus Gentner, IT Department
Michael Bradley, IT Department
Steve Schultz, County Board Member
Brad Lindmark, County Board Member
Dave Kelley, County Board Member
Angela Fellars, County Board Member
Angie Goral, County Board Member

AGENDA:

- A. Call to Order
- B. Roll Call
- C. Public Comment
- D. Resolution Authorizing the Execution of a Renewal Agreement with Voya Financial for Stop Loss Specific and Aggregate Coverage on the Self-Insured Co-Pay/POS and High Deductible Medical Plans
- E. Other Matters
- F. Adjournment

Chairman McDonald called the meeting to order at 5:30 PM.

Public Comment

Chairman McDonald omitted reading the Public Comment section of the Agenda due to no one present to speak.

Resolution Authorizing the Execution of a Renewal Agreement with Voya Financial for Stop Loss Specific and Aggregate Coverage on the Self-Insured Co-Pay/POS and High Deductible Medical Plans

Motion by Mr. McDonald and Seconded by Ms. Redd and Mr. Hoffman.

- A discussion followed.

Roll call: Mr. Butitta yes, Ms. Crosby, Mr. Arena yes, Mr. Hoffman yes, Ms. Redd yes, Mr. Salgado yes and Mr. McDonald yes.

Motion passed by unanimous voice vote

Other Matters

None

Motion to Adjourn. Moved: Mr. Butitta, Seconded: Mr. Salgado.
Motion passed by unanimous voice vote.

Respectfully submitted,

Amy Ferling
Administrative Assistant

Winnebago County Board
Operations and Administrative Committee Meeting
Virtual Meeting – Zoom
(Winnebago County YouTube Live)

Thursday, January 7, 2021
5:30 PM

Present:

Keith McDonald, **Chairman**
John Butitta
Jean Crosby
Paul Arena
Joe Hoffman
Dorothy Redd
Jaime Salgado

Others Present:

Joe Chiarelli, County Board Chairman
Steve Chapman
Pat Thompson, County Administrator
Dave Rickert, Chief Financial Officer
John Giliberti, State's Attorney's Office
Charlotte LeClercq, Assistant Deputy State's Attorney
Pat McDiarmid, River Bluff Nursing Home
Ann Johns, Purchasing Director
Brad Lindmark, County Board Member
Dave Kelley, County Board Member

AGENDA:

- A. Call to Order
- B. Roll Call
- C. Public Comment
- D. Resolution Extending the Coronavirus Response Policy
- E. Other Matters
- F. Adjournment

Chairman McDonald called the meeting to order at 5:30 PM.

Public Comment

Chairman McDonald omitted reading the Public Comment section of the Agenda due to no one present to speak.

Resolution Extending the Coronavirus Response Policy

Motion by Mr. McDonald and Seconded by Mr. Hoffman and Mr. Salgado.

- A discussion followed.

Roll call: Mr. Butitta yes, Ms. Crosby yes, Mr. Arena yes, Mr. Hoffman yes, Ms. Redd yes, Mr. Salgado yes and Mr. McDonald yes.

Motion passed by unanimous voice vote.

Other Matters

None

Motion to Adjourn. Moved: Mr. Hoffman, Seconded: Ms. Crosby and Mr. Salgado.
Motion passed by unanimous voice vote.

Respectfully submitted,

Amy Ferling
Administrative Assistant



Resolution Executive Summary

Prepared By: Debbie Crozier/Human Resources
Committee: Operations and Administrative Committee
Committee Date: April 15, 2021
Resolution Title: Resolution Authorizing the Renewal of the Voluntary Vision Plan
Board Meeting Date: April 22, 2021

Budget Information:

Was item budgeted? N/A	Appropriation Amount:
If not, explain funding source: This voluntary benefit is 100% employee paid.	
ORG/OBJ/Project Code: N/A	Budget Impact: N/A

Background Information:

The voluntary vision plan has been offered to employees since June 1, 2011. We currently have 320 employees enrolled in the voluntary vision plan.

Recommendation:

The Operations and Administrative Committee, chaired by Keith McDonald, has reviewed the resolution presented to the Board and recommends its approval. Rates for the voluntary vision plan are being reduced by approximately 6% effective June 1, 2021.

Contract/Agreement: June 1, 2021 through May 31, 2023

Legal Review: Reviewed with the States Attorney's office.

Follow-Up: If approved, this would be effective June 1, 2021.

RESOLUTION
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Keith McDonald

Submitted by: Operations and Administrative Committee

2021 CR

**RESOLUTION AUTHORIZING THE EXECUTION OF A RENEWAL AGREEMENT WITH
VISION SERVICE PLAN (VSP) FOR VOLUNTARY VISION INSURANCE**

WHEREAS, the County of Winnebago, Illinois, offers a to its employees the option of participating in a voluntary vision plan; and,

WHEREAS, the County of Winnebago has offered the VSP voluntary vision insurance coverage to its employees during 2020, employees that elect this plan pay the full cost of the plan; and,

WHEREAS, the County's Benefit Consultant recommends continuation of the VSP voluntary vision plan; and,

WHEREAS, VSP has proposed the following rates to Winnebago County thru May 31, 2023:

Employee Only: \$4.36 per pay period

Family: \$12.03 per pay period

This is approximately a 6% decrease from previous rates.

WHEREAS, the Operations and Administrative Committee of the County Board for the County of Winnebago, Illinois has reviewed the renewal and recommends that the County Board authorize execution of an agreement with VSP for the administration of the voluntary vision plan through May 31, 2023.

NOW, THEREFORE BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois that the Winnebago County Board Chairman is hereby authorized to execute an agreement with VSP, PO Box 742135, Los Angeles, CA 90074-2135 for administration of the voluntary vision plan.

BE IT FURTHER RESOLVED that this Resolution shall be in full force and effective immediately upon its adoption and the Clerk of the County Board is hereby authorized to prepare and deliver certified copies of this Resolution to the Director of Purchasing, Director of Human Resources and the County Auditor.

Respectfully Submitted,
OPERATIONS AND ADMINISTRATIVE COMMITTEE

AGREE

DISAGREE

KEITH McDONALD, CHAIRMAN

KEITH McDONALD, CHAIRMAN

JOHN BUTITTA, VICE CHAIRPERSON

JOHN BUTITTA, VICE CHAIRMAN

PAUL ARENA

PAUL ARENA

JEAN CROSBY

JEAN CROSBY

JOE HOFFMAN

JOE HOFFMAN

DOROTHY REDD

DOROTHY REDD

JAIME SALGAOD

JAIMIE SALGADO

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this ____ day of _____ 2021.

JOSEPH CHIARELLI

CHAIRMAN OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

ATTESTED BY:

LORI GUMMOW

CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS



December 29, 2020

DEBBIE CROZIER
WINNEBAGO COUNTY
404 ELM ST
ROCKFORD, IL 61101-1239

Re: Winnebago County #30025945 / June 1, 2021 Renewal Notification

Dear Debbie Crozier:

We thank you for being a valued VSP® Vision Care customer since 2011.

We're committed to meeting and exceeding the expectations of your employees, as we've done for the last 10 years. Your employees continue to benefit from participating in the VSP Signature Plan, our premium plan.

Your renewal includes fully-covered, standard progressive lenses — only from VSP.

VSP is raising the bar as the only vision care company to offer **fully-covered, standard progressive lenses**. Your employees will automatically get this new benefit feature. There's no extra cost and nothing more for you and your employees to do. Their VSP doctor will help determine which lens best suits their patient's individual lifestyle and vision needs. This is one more option to help our members enjoy clear, precise vision at an exceptional value.

Also standard with VSP:

- Lowest out-of-pocket costs on the widest selection of lenses.
- VSP Exclusive Member Extras—more than \$2,500 savings included on vision care, hearing, medical, and lifestyle services.
- Eye Health Management—your employees' wider safety net to catch chronic conditions like diabetes early, before costly symptoms emerge.
- Diabetic Eyecare Plus—coverage of additional eye care services for members with diabetic eye disease, glaucoma or age-related macular degeneration.

To see all the details, please refer to your renewal proposal attached.

Let's stay together.

Sign the attached to continue with VSP and your premium plan for this next policy and return it to me via email at Sara.Bolchi@vsp.com by May 1, 2021.

Thank you,

A handwritten signature in cursive script that reads 'Sara Bolchi'.

Sara Bolchi
Key Client Manager

CC: TODD SOMA
GALLAGHER BENEFIT SERVICES, INC.

RENEWAL AGREEMENT

Group Name/Number: **Winnebago County / # 30025945**

Current Plan Design

Plan Type: Signature - C
Frequency: 12/12/12
Copays: \$10 Exam/\$25 Materials
RFA & ECL Allowance: \$130 & \$130
Current Rates: \$9.28/25.59
Renewal Rates: \$8.72/24.05

Alternative Plan Design

Plan Type: Signature - C
Frequency: 12/12/12
Copays: \$10 Exam/\$25 Materials
Covered Lens Enhancements: Anti-Glare Coating & UV Protection
RFA & ECL Allowance: \$130 & \$130
Alternative Rates: \$9.62/26.52

Open AccessSM Allowances: Examination up to \$50, Single Vision up to \$50, Lined Bifocal up to \$75, Lined Trifocal up to \$100, Lenticular up to \$125, Frame up to \$70, Elective Contact Lenses up to \$105 & Necessary Contact Lenses \$210.

Renewal Options

☐ Renew with current plan design
☐ Renew with alternative plan design

Contract Period for all Options: June 1, 2021 through May 31, 2023

To renew your contract and maintain continuous service, please choose the option that best meets your needs, sign and return the Renewal Agreement by e-mail to: Sara.Bolchi@vsp.com or fax to: 916-463-3928 by May 1, 2021. VSP will produce your renewal contract when we have received the Signed Renewal Agreement. Please review the new contract carefully, since some of the provisions may have changed from your prior contract. Additionally, please keep a copy of this Renewal Agreement and accompanying letter, given that they serve as your Notice of Renewal.

By: _____

Title: _____

Date: _____



Resolution Executive Summary

Prepared By: Purchasing on behalf of the Board Office
Committee: Operations & Administrative Committee
Committee Date: April 15, 2021
Resolution Title: Resolution for Approval of the Winnebago County Board Chairman Proposed Vehicle Use

Board Meeting Date: April 22, 2021

Background Information:

The County Board has historically provided a vehicle as part of the compensation package for the Board Chairman position. As part of the process of establishing the compensation for the 2020-2024 Board Chairman term, the Board voted to remove any personal vehicle use as part of the overall compensation package.

The Chairman and a Board member recently requested advice from the County Auditor in regards to reconciling the substantial travel needs required in fulfilling the duties of the Chairman (Sec. 2-49. – Duties.) with the County vehicle policy (Sec. 62-28. – Vehicle policy.)

See **Executive Summary - Exhibit A**, March 18, 2021 County Auditor's Memo for more information.

Recommendation:

The County currently has several unused car pool vehicles in the Concourse parking garage. The Auditor's recommendation is that the Board consider assigning one of these vehicles to the Chairman, which can be used only for business purposes and for commuting to and from work.

However, as a result of the restrictions regarding the ability to adjust an Elected Official's compensation mid-term, the Chairman will be required to reimburse the County for the commuting miles to and from work at the IRS standard mileage rate.

Legal Review: Review completed by Lafakeria Vaughn. She prepared the Board Resolution.

County Auditor's Review: In addition to attached Exhibit A, the County Auditor's Office reviewed the Board Resolution and recommends the following:

In order to adhere to Article VII, Section 9(b) of the Illinois Constitution and not affect the Chairman's compensation, a payroll deduction will be created by the County, which charges the Chairman for use of the car pool vehicle for commuting to and from work at the IRS standard mileage rate.

**RESOLUTION
OF THE
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS**

2021 CR

SUBMITTED BY: OPERATIONS AND ADMINISTRATIVE COMMITTEE

**RESOLUTION FOR APPROVAL OF WINNEBAGO COUNTY BOARD CHAIRMAN
PROPOSED VEHICLE USE**

WHEREAS, the Local Government Officers Compensation Act, 50 ILCS 145/2 requires that the compensation of elected officers of units of local government, including county officers, shall be fixed at least 180 days before the beginning of their terms; and

WHEREAS, Article VII, section 9(b) of the Illinois Constitution provides that “an increase or decrease in the salary of an elected officer of any unit of local government shall not take effect during the term for which that officer is elected; and

WHEREAS, on May 28, 2020, the Winnebago County Board adopted a resolution (2020 CR 079) affixing compensation and other benefits for certain elected county officials, including the Winnebago County Board Chairman for the 2020-2024 term; and

WHEREAS, pursuant to the resolution, the Winnebago County Board changed the new County Board Chairman’s compensation to remove the assigned vehicle for his four-year term; and

WHEREAS, upon consideration of the County Board Chairman position and associated duties, as provided in Section 2-49 of the Winnebago County Code of Ordinances, it requires substantial travel needs; and

WHEREAS, the Winnebago County Vehicle Policy (Vehicle Policy) provides in part that the “authorized use of county owned vehicles by employees is for bona-fide county business purposes and only when in the best interest of conducting county business”; and

WHEREAS, given the needs of the County Board Chairman’s position, and in accordance with the Vehicle Policy, the Operations and Administrative Committee of the County Board for the County of Winnebago, Illinois, recommends that the County Board Chairman be assigned one of the County car pool vehicles to be used only for bona-fide county business purposes and for commuting to and from work only; and

WHEREAS, in order to adhere to Article VII, Section 9(b) of the Illinois Constitution and not affect the Chairman’s compensation, a payroll deduction will be created which charges the County Board Chairman for use of the car pool vehicle for commuting to and from work at the

IRS standard mileage rate and further that the proceeds from the deduction will be deposited into the car pool internal service fund to offset the associated costs of operating the vehicle; and

WHEREAS, the County Board of the County of Winnebago, Illinois has determined that assigning a County car pool vehicle to the Winnebago County Board Chairman for bona-fide county business purposes and specifically to perform his duties as prescribed by ordinance is in the best interest of conducting county business.

NOW, THEREFORE, BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois that it hereby approves the assignment of a County car pool vehicle to the Winnebago County Board Chairman during his 2020-2024 term of office which can only be used in accordance with the Winnebago County Vehicle Policy.

BE IT FURTHER RESOLVED, that this Resolution shall be in full force and effect immediately upon its adoption.

BE IT FURTHER RESOLVED, that the Clerk of the County Board is hereby authorized and directed to prepare and deliver certified copies of this Resolution to the County Administrator, the County Auditor, and the Chief Financial Officer.

Respectfully submitted,

OPERATIONS AND ADMINISTRATIVE COMMITTEE

AGREE

Keith McDonald, Chairman

John Butitta, Vice Chairman

Jean Crosby

Paul Arena

Joe Hoffman

Dorothy Redd

Jaime Salgado

DISAGREE

Keith McDonald, Chairman

John Butitta, Vice Chairman

Jean Crosby

Paul Arena

Joe Hoffman

Dorothy Redd

Jaime Salgado

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this _____ day of _____, 2021.

Joseph Chiarelli
Chairman of the County Board
of the County of Winnebago, Illinois

ATTESTED BY:

Lori Gummow
Clerk of the County Board
of the County of Winnebago, Illinois



Executive Summary - Exhibit A

COUNTY OF WINNEBAGO

Office of the County Auditor

WILLIAM D. CROWLEY
County Auditor
Phone (815) 319-4206
bcrowley@wincoil.us

County Administration Building
404 Elm Street, Room 201
Rockford, Illinois 61101

March 18, 2021

To: Winnebago County Board
From: William D. Crowley, Winnebago County Auditor
Re: County Board Chairman Proposed Vehicle Use

The Winnebago County Board has historically provided a vehicle as part of the compensation package for the Winnebago County Board Chairman position. As part of the process of establishing the compensation for the 2020-2024 County Board Chairman term, the Winnebago County Board voted to remove any personal vehicle use as part of the overall compensation package.

The Winnebago County Chairman and a Winnebago County Board member have recently requested the advice of my office in regards to reconciling the substantial travel needs required in fulfilling the duties of the County Board Chairman (Sec. 2-49. – Duties.) with the Winnebago County vehicle policy (Sec. 62-28. – Vehicle policy.)

Duties of the County Board Chairman

The duties of the County Board Chairman are prescribed by ordinance. Several of these duties previously established by ordinance (indicated below) would potential require significant travel.

- Represent the county on all economic development opportunities
- Shall represent the county at all organizations of which the county is a member
- Develop and promote the county's legislative agenda
- Lead communication of County initiatives and accomplishments

The nature of the County Board Chairman position is that he/she is the Chairman 365 days a year and 24 hours a day. It is very likely that in a post-COVID world, these duties will routinely require travel during and after regular business hours and on weekends which has historically been the case.

Winnebago County Vehicle Policy

Considering the overall nature of the Winnebago County Board Chairman position and the associated duties, a reasonable argument could be made that from a practical standpoint the Chairman should have a county vehicle available to him/her at all times. This would require the Chairman to drive a County owned vehicle to and from work on a daily basis. The County Vehicle Policy provides several areas of guidance on this issue as follows:

- It is in the county's best interest to minimize commuting expenses by only assigning vehicles to individuals when it is the cheapest option, as when annual business miles are at least 70 percent of the vehicles total annual miles.

It is our mission to provide high quality services and promote a safe community for all people in Winnebago County.



COUNTY OF WINNEBAGO

Office of the County Auditor

WILLIAM D. CROWLEY
County Auditor
Phone (815) 319-4206
bcrowley@wincoil.us

County Administration Building
404 Elm Street, Room 201
Rockford, Illinois 61101

- Authorized use of county owned vehicles by employees is for bona-fide county business purposes and only when in the best interest of conducting county business. Personal use of county vehicles is strictly prohibited, other than commuting to and from work, and de minimis usage while performing official business.
- Department heads and elected officials will be responsible for recommending which vehicles under their department's control may be driven home on a regular basis. This recommendation must be presented to the chairman of the county board for his/her written approval and then approved by the county board prior to the start of every new fiscal year.

State of Illinois Constitution

As previously indicated, the Winnebago County Board voted to remove any vehicle use as part of the overall compensation package for the 2020-2024 County Board Chairman term. If the current County Board Chairman were to use a County owned vehicle to commute to and from work, the commuting miles would be a taxable item and would effectively increase the overall compensation of the County Board Chairman position.

The Illinois Constitution states "An increase or decrease in the salary of an elected officer of any unit of local government shall not take effect during the term for which that officer is elected."

Unfortunately, if a decision were made to simply provide the Winnebago County Board Chairman with a vehicle to commute to and from work the board would be unable to do so without potentially violating the State of Illinois Constitution.

Recommendation

My understanding is that the County currently has several unused car pool vehicles that sit in the concourse parking garage. My recommendation is that the Winnebago County Board consider assigning one of these vehicles to the County Board Chairman which can be used only for business purposes and for commuting to and from work.

To address the issue of restrictions on adjustments to the Chairman's compensation we recommend that a payroll deduction be created which charges the County Board Chairman for the commuting to and from work at the same rate that the commuting charges would ordinarily be taxable by the IRS. If this process is implemented, the proceeds from this deduction should be directed to the car pool internal service fund.

As described in the County Vehicle Policy, we would recommend that if the decision were made to assign the County Board Chairman a vehicle, the County Board should consider doing so by approving a resolution.

Cc: Joseph Chiarelli, Winnebago County Board Chairman
Joseph Hanley, Winnebago County State's Attorney
Patrick Thompson, Winnebago County Administrator
David Rickert, Chief Financial Officer



Resolution Executive Summary

Prepared By: Purchasing Department on behalf DoIT
Committee: Operations and Administrative Committee
Committee Date: April 15, 2021
Resolution Title: Resolution to Approve Telecommunication Service Contract
Meeting Date: April 22, 2021

Budget Information:

Was item budgeted? YES	Appropriation Amount: \$36,693.35 annually
If not, explain funding source:	
ORG/OBJ/Project Code 19500-43168	Budget Impact: Nominally less than 2019 rate

Background Information:

The County of Winnebago operates an expansive *Mitel Voice Over IP Phone System* for all Elected and Appointed Officials. There are approximately 1,600 phones in the system that are managed by sophisticated telecommunications electronics (programmable controllers). The County has been operating this phone system since 2005.

Proper maintenance and support of the *Mitel Voice Over IP Phone System* is critical for daily operations of the various Elected and Appointed Officials' offices.

This year we used the Sourcewell/NJPA #022719-MBS Cooperative Joint Purchasing Contract to obtain the lowest contracted maintenance service rates. The service agreement, however, will be managed through local vendor, IP Communications, Inc.

Recommendation:

The County of Winnebago requires annual maintenance and support of the *Mitel Voice Over IP System* to ensure reliability, stability and predictability of the system. DoIT recommends awarding this competitively priced three (3) year service agreement with IP Communications since there will be no cost increase.

Follow-Up:

Purchasing Department will route for signatures the IP Communications, Inc. **Winnebago County three (3) year Full Service Contract Agreement (Resolution Exhibit A)**. The DoIT will issue a Purchase Order to IPC. Fully Executed Vendor Agreement will be filed with executed Resolution in the Clerk's Office.

R E S O L U T I O N
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Keith McDonald

Submitted by: Operations and Administrative Committee

2021 CR

RESOLUTION TO APPROVE TELECOMMUNICATION SERVICE CONTRACT

WHEREAS, the County of Winnebago operates an expansive Voice Over IP (VOIP) system that supports all Elected and Appointed officials. The system is formally known as the Mitel Voice Over IP Phone System; and

WHEREAS, since activation in 2005, the Winnebago County Department of Information Technology has upheld an annual maintenance and support contract to cover the hardware and software of the Mitel system; and

WHEREAS, the Code of Ordinances for the County of Winnebago, Illinois, provides as in Section 2-357 (b) (1), Conditions for use. All procurements whose value equals or exceeds the competitive bidding threshold of \$25,000.00 shall be awarded by competitive sealed bidding in accordance with this section except as otherwise provided in 2-357(c) (Request for Proposals), 2-357(d) (Professional Services), 2-357(e) (Sole-Source), 2-357(f) (Emergency Procurements), 2-357 (g) (Cooperative Joint Purchasing) or as provided by State statute; and

WHEREAS, local supplier, IPC Communications Inc., is under the National Joint Power Alliance Cooperative Joint Purchasing Agreement NJPA Sourcwell Contract #022719-MBS with the lowest contracted annual maintenance rates available; and

WHEREAS, the Operations and Administrative Committee of the County Board for the County of Winnebago, Illinois, has reviewed the NJPA Sourcwell quote, **Resolution Exhibit A**, received for the aforementioned service and recommends awarding the Contract as follows:

TELECOMMUNICATIONS SERVICE CONTRACT

WHEREAS, the Operations and Administrative Committee has determined that the funding for the aforementioned purchase shall be paid as follows:

19500 - 43168

NOW, THEREFORE, BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois, that the County shall enter into a three (3) year service contract with IP Communications, Inc., 1521 Windsor Road, Rockford, IL 61111, for an annual amount of \$39,693.36 per year.

BE IT FURTHER RESOLVED, that this Resolution shall be in full force and effective immediately upon its adoption and the Clerk of the County Board is hereby authorized to prepare and deliver certified copies of this Resolution to the Chief Information Officer, Director of Purchasing, Finance Director, County Board Office and County Auditor.

Respectfully Submitted,
OPERATIONS AND ADMINISTRATIVE COMMITTEE

AGREE

DISAGREE

KEITH McDONALD, CHAIRMAN

KEITH McDONALD, CHAIRMAN

JOHN BUTITTA, VICE CHAIRPERSON

JOHN BUTITTA, VICE CHAIRMAN

PAUL ARENA

PAUL ARENA

JEAN CROSBY

JEAN CROSBY

JOE HOFFMAN

JOE HOFFMAN

DOROTHY REDD

DOROTHY REDD

JAIME SALGADO

JAIMIE SALGADO

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago,
Illinois this ____ day of _____ 2021.

ATTESTED BY:

JOSEPH CHIARELLI
CHAIRMAN OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

LORI GUMMOW
CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

RESOLUTION EXHIBIT A



County of Winnebago

400 W State St

Rockford IL 61101

Date 03/22/2021

Mitel

Sourcewell/NJPA Number 022719-MBS

IPC Tracking Number 5589295

Mitel NJPA Government Pricing

Winnebago County 3 year Full Service Contract

Part Number	Description	Quantity	Coverage Start	Coverage End
SYSID: 10244812 County Justice Center (CJC) (MiVoice Business)				
54007864	SWA Std 3y MiVBus Analog Port	12	\$6.62	\$79.44
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09
54007873	SWA Std 3y MiVBus User	13	\$18.29	\$237.77
SYSID: 1185486 UCA Server (MiCollab Client)				
54008271	SWA Std 3y MiCollab CI DeskPh	6	\$18.60	\$111.60
54008272	SWA Std 3y MiCollab CI SoftPh	6	\$13.56	\$81.36
54008281	SWA Std 3y MiCollabClient Sys	1	\$211.24	\$211.24
SYSID: 12418517 County Admin (MiVoice Business)				
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09
54007873	SWA Std 3y MiVBus User	1	\$18.29	\$18.29
SYSID: 15645766 31758_Winnebago County Courthouse (MiContact Center)				
54006933	CC Standard Software Assurance	894	\$0.63	\$563.22
SYSID: 1954043 Forest Preserve (MiVoice Business)				
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09
SYSID: 24209451 WCHD - MBG Server (MiVoice Border Gateway)				
54007973	SWA Std 3y MiV BG System	1	\$41.93	\$41.93

Part Number	Description	Quantity	Coverage Start	Coverage End	
SYSID: 28349658 ULM - Winnebago County (Mitel Unified Collaboration and Communications)					
54008362	SWA Std 2y UCC Entry MiVB	1602	\$15.47	\$24,782.94	
SYSID: 29106383 Juvenile Detention Center (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 30830652 Highway Department (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 34112549 NEW MAS (MiCollab)					
54008262	SWA Std 2y MiCollab System	1	\$144.64	\$144.64	
54008265	SWA Std 2y MiCollab UM Mailbox	1700	\$5.03	\$8,551.00	
SYSID: 3445945 31199_Winnebago County (MiContact Center)					
54006933	CC Standard Software Assurance	9027	\$0.63	\$5,687.01	
SYSID: 51249624 Carrie Lynn (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 64599329 WCHD - Cx Controller (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 66106147 RIC Center (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 66929162 River Bluff 3300 (MiVoice Business)					
54007864	SWA Std 3y MiVBus Analog Port	35	\$6.62	\$231.70	
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
54007873	SWA Std 3y MiVBus User	83	\$18.29	\$1,518.07	
SYSID: 68985248 DLM Winnebago County (Mitel Designated License Manager)					
54007857	SWA Std 2y MiVBus DLM	1	\$0.00	\$0.00	
SYSID: 70051134 Animal Services (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 74732177 WCHD - Mx Controller (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
SYSID: 74986486 vMCD Master (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	
54007873	SWA Std 3y MiVBus User	24	\$18.29	\$438.96	
SYSID: 77574401 Court House (MiVoice Business)					
54007872	SWA Std 3y MiVBus System	1	\$208.09	\$208.09	

Part Number	Description	Quantity	Coverage Start	Coverage End
SYSID: 8126769 River Bluff MAS (MiCollab)				
54008274	SWA Std 3y MiCollab System	1	\$167.10	\$167.10
54008277	SWA Std 3y MiCollab UM Mailbox	100	\$5.90	\$590.00
SYSID: 87468238 vMBG (MiVoice Border Gateway)				
54007971	SWA Std 3y MiV BG SIP Connect	27	\$10.48	\$282.96
54007973	SWA Std 3y MiV BG System	1	\$43.58	\$43.58
54007974	SWA Std 3y MiV BG Telewk User	6	\$20.97	\$125.82
54010803	SWA Reenl MiV BG System	1	\$11.14	\$11.14
54010804	SWA Reenl MiV BG SIP Connect	27	\$2.68	\$72.36
54010806	SWA Reenl MiV BG Telewk User	6	\$5.46	\$32.76
54054478	Hardware and Labor support and replacement for all VOIP related equipment, Including 24/7 Emergency Response	1	\$72,350.00	\$72,350.00
			\$119,080.06	

Coverage Start	Coverage End
4/30/21	4/30/24

Three Year Warranty all Hardware, Software and Labor

Terms: \$39,693.35 Due 4/30/2021, \$39,693.35 Due 4/30/2022 and The Remaining Balance \$39,693.36 Due 4/30/23

Customer:	Approved and Accepted by:IP Communications	
Authorized	Authorized	
Signature:	Date:	Signature:
Print Name		
and Title:		



Resolution Executive Summary

Prepared By: Debbie Crozier/Human Resources

Committee: Operations and Administrative Committee

Committee Date: April 15, 2021

Resolution Title: Resolution Authorizing the Implementation of a Voluntary/Supplemental Health Benefit

Board Meeting Date: April 22, 2021

Budget Information:

Was item budgeted? N/A	Appropriation Amount:
If not, explain funding source: Winnebago County will pay 15% of the paid claim amount vs the current 80% or 100% amount paid (after the deductible has been satisfied).	
ORG/OBJ/Project Code: N/A	Budget Impact: N/A

Background Information: This is a new voluntary/supplement benefit that will be offered to employees. Zero Card was founded in 2016. Zero Card is a voluntary/supplemental health benefit that contracts with free-standing facilities to negotiate lower costs based on “bundled” services. This means one “bill” for surgical procedures instead of 4 or 5 bills from the facility, provider, lab, etc. The County will pay a lower overall cost for the service and the member pays \$0 out-of-pocket for the procedure. This is completely voluntary and up to the member if they want to utilize the facility and/or provider. The County will be charged only when the benefit is utilized.

Recommendation: The Operations and Administrative Committee, chaired by Keith McDonald, has reviewed the resolution presented to the Board and recommends its approval.

Contract/Agreement: June 1, 2021 with a 60 day termination.

Legal Review: Reviewed with the States Attorney’s office.

Follow-Up: If approved, this would be effective June 1, 2021.

RESOLUTION
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Keith McDonald

Submitted by: Operations and Administrative Committee

2021 CR

**RESOLUTION AUTHORIZING THE EXECUTION OF AN AGREEMENT WITH ZERO CARD
FOR A VOLUNTARY/SUPPLEMENTAL HEALTH BENEFIT**

WHEREAS, the County of Winnebago, Illinois, will offer to its employees the option of participating in a voluntary/supplemental health benefit; and,

WHEREAS, the County's Benefit Consultant has reviewed the proposal for Zero Card, the voluntary/supplemental health benefit; and,

WHEREAS, the County's Benefit Consultant recommends implementation of the voluntary/supplemental health benefit; and,

WHEREAS, Zero Card has proposed the following rates to Winnebago County effective June 1, 2021:

Employee: \$0.00

Employer: 15% of paid claims

WHEREAS, the Operations and Administrative Committee of the County Board for the County of Winnebago, Illinois has reviewed agreement and recommends that the County Board authorize execution of an agreement with Zero Card for the administration of the voluntary/supplemental health benefit effective June 1, 2021 with a 60 day termination if necessary.

NOW, THEREFORE BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois that the Winnebago County Board Chairman is hereby authorized to execute an agreement with Zero Card, 1325 E. 15th Street, Suite 202, Tulsa, OK 74120 for administration of the voluntary/supplemental health benefit.

BE IT FURTHER RESOLVED that this Resolution shall be in full force and effective immediately upon its adoption and the Clerk of the County Board is hereby authorized to prepare and deliver certified copies of this Resolution to the Director of Purchasing, Director of Human Resources and the County Auditor.

Respectfully Submitted,
OPERATIONS AND ADMINISTRATIVE COMMITTEE

AGREE

DISAGREE

KEITH McDONALD, CHAIRMAN

KEITH McDONALD, CHAIRMAN

JOHN BUTITTA, VICE CHAIRPERSON

JOHN BUTITTA, VICE CHAIRMAN

PAUL ARENA

PAUL ARENA

JEAN CROSBY

JEAN CROSBY

JOE HOFFMAN

JOE HOFFMAN

DOROTHY REDD

DOROTHY REDD

JAIME SALGADO

JAIMIE SALGADO

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this ____ day of _____ 2021.

ATTESTED BY:

JOSEPH CHIARELLI
CHAIRMAN OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

LORI GUMMOW
CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS



Resolution Executive Summary

Prepared By: Debbie Crozier/Human Resources

Committee: Operations and Administrative Committee

Committee Date: April 15, 2021

Resolution Title: Resolution Authorizing the Implementation of a Voluntary Identity Guard Plan

Board Meeting Date: April 22, 2021

Budget Information:

Was item budgeted? N/A	Appropriation Amount:
If not, explain funding source: This is a 100% employee paid benefit,	
ORG/OBJ/Project Code: N/A	Budget Impact: N/A

Background Information: This is a new voluntary benefit that will be offered to employees. Aura Benefits Program offers a voluntary identity guard product that protects personal devices, identity, privacy and data.

Recommendation: The Operations and Administrative Committee, chaired by Keith McDonald, has reviewed the resolution presented to the Board and recommends its approval.

Contract/Agreement: June 1, 2021 through June 1, 2024

Legal Review: Reviewed with the States Attorney's office.

Follow-Up: If approved, this would be effective June 1, 2021.

RESOLUTION
of the
COUNTY BOARD OF THE COUNTY OF WINNEBAGO, ILLINOIS

Sponsored by: Keith McDonald

Submitted by: Operations and Administrative Committee

2021 CR

**RESOLUTION AUTHORIZING THE EXECUTION OF AN AGREEMENT WITH AURA BENEFITS PROGRAM
FOR A VOLUNTARY IDENTITY GUARD PLAN**

WHEREAS, the County of Winnebago, Illinois, will offer to its employees the option of participating in a voluntary identity guard benefit; and,

WHEREAS, the County's Benefit Consultant has reviewed the proposal for Aura Benefits Program, the voluntary identity guard benefit; and,

WHEREAS, the County's Benefit Consultant recommends implementation of the voluntary identity guard benefit; and,

WHEREAS, Aura Benefits Program has proposed the following rates to Winnebago County effective June 1, 2021:

Employee: \$10.75/month

Family: \$19.85/month

WHEREAS, the Operations and Administrative Committee of the County Board for the County of Winnebago, Illinois has reviewed agreement and recommends that the County Board authorize execution of an agreement with Aura Benefits Program for the administration of the voluntary identity guard benefit effective June 1, 2021 through May 31, 2024.

NOW, THEREFORE BE IT RESOLVED, by the County Board of the County of Winnebago, Illinois that the Winnebago County Board Chairman is hereby authorized to execute an agreement with Aura Benefits Program, 2553 Dulles View Drive, Suite 400, Herndon, VA 20171 for administration of the voluntary identity guard benefit.

BE IT FURTHER RESOLVED that this Resolution shall be in full force and effective immediately upon its adoption and the Clerk of the County Board is hereby authorized to prepare and deliver certified copies of this Resolution to the Director of Purchasing, Director of Human Resources and the County Auditor.

Respectfully Submitted,
OPERATIONS AND ADMINISTRATIVE COMMITTEE

AGREE

DISAGREE

KEITH McDONALD, CHAIRMAN

KEITH McDONALD, CHAIRMAN

JOHN BUTITTA, VICE CHAIRPERSON

JOHN BUTITTA, VICE CHAIRMAN

PAUL ARENA

PAUL ARENA

JEAN CROSBY

JEAN CROSBY

JOE HOFFMAN

JOE HOFFMAN

DOROTHY REDD

DOROTHY REDD

JAIME SALGADO

JAIMIE SALGADO

The above and foregoing Resolution was adopted by the County Board of the County of Winnebago, Illinois this ____ day of _____ 2021.

ATTESTED BY:

JOSEPH CHIARELLI
CHAIRMAN OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

LORI GUMMOW
CLERK OF THE COUNTY BOARD
OF THE COUNTY OF WINNEBAGO, ILLINOIS

Your Employees Protect Your Future



Protect theirs with end-to-end
Cyber Wellness solutions



̄AURA™ | IDENTITY
GUARD

WE'RE REVOLUTIONIZING CYBERSECURITY BENEFITS.

Cybercrime keeps evolving. It's time that Identity Theft Protection Benefits do, too.

From the e-commerce boom to remote working trends to the emergence of data brokering, the past five years have brought significant changes to how our information exists online. And – unfortunately – as our lives grow increasingly digital, the cyber risks we face escalate alongside them. Cybercriminals continue to find new, more sophisticated ways to exploit the abundance of information; employers and employees alike must stay more diligent than ever before to ensure their information online is safe and protected.

So, why is it that we still offer employees the same kind of identity theft benefits that we did a decade ago, when the digital world has evolved so widely and rapidly?

It's time for disruption. And Aura Identity Guard is leading the charge by introducing the first-and-only fully integrated platform that empowers employees to address top-to-bottom cybersecurity needs, the Digital Halo.

THE AURA® IDENTITY GUARD™ DIGITAL HALO BENEFITS AT A GLANCE:



FOR EMPLOYEES

Access to identity theft, device security, and data privacy tools in one platform.

Cost-effective package available at 1/3 of the price of comparable individual solutions in the market.

Around-the-clock remediation support that can reduce the stress, financial impact, and resolution time of cybertheft.



FOR EMPLOYERS

Enhanced protection for employees may reduce the likelihood of data breaches and other cyberattacks.

Access to Cyber Wellness tools increases employees' investment in their employer's overall cybersecurity*.

**See Appendix 1.*

Potential reduction in the costs associated with identity theft and other cybercrimes.

THE RISKS OF THE DIGITAL AGE

DATA BREACHES: THE IMPACT ON AN ORGANIZATION

A new era of technology has ushered in a massive proliferation of data that has redefined our personal, social, and financial identities. This hyper-connectivity between the ways we shop, share, bank, work, and interact is rife with opportunity and risk. New cybercrimes and new ways to commit these crimes have emerged, with the global cost of cybercrime estimated to reach \$6 trillion by 2021.¹

CYBERTHEFT IS COSTING YOUR BUSINESS MONEY

Cyber crimes can have drastic implications for businesses and their employees. The impact can be felt both directly and indirectly:



DIRECT: \$8M is the average cost of a single breach to a US business.²



INDIRECT: 12.5-25 work days is the average lost for an employee to resolve identity theft.³

**See appendix 2 to calculate your averages.*

THE DOMINO EFFECT FOR BUSINESSES

Identity theft impacts employees at home and at work. While they are preoccupied trying to sort out the impact on their finances, credit ratings, and cash flow, work productivity suffers and other employees must pick up the slack.⁴



17%

increase in data breaches
2018 – 2019.³

Both types of exposures put businesses at risk. And much of the exposure is a result of poor Cyber Wellness on the part of employees; e.g., lost or stolen laptops, repeatedly using common passwords, using unprotected WiFi, etc.

¹Cybersecurity Ventures. "Official 2017 Annual Cybersecurity Report." October 2017.

²PCI Pal. "Lack of Trust Comes with a High Price Tag for U.S. Businesses." October 2018.

³Identity Theft Resource Center. "2019 End of Year Data Breach Report." January 2020.

⁴Global Workplace Analytics. "Work At-Home After COVID-19." April 2020.

ABOUT CYBER WELLNESS

Cyber Wellness is proactive, holistic cyber protection – including ID theft, safe browsing, data privacy, and VPN tools – that empowers individuals with the knowledge and tools necessary to take swift action against cyberthreats to keep themselves and their families protected financially, physically, and digitally. **In addition to traditional ID theft protection, Cyber Wellness includes:**



DATA PRIVACY

Organizations across nearly every industry — from online retailers to social media networks to big box gyms — buy, sell, and trade account holders' information. This results in unwanted junk mail/solicitations, robocalls and robotexts, and — most importantly — personal data in the hands of people who aren't authorized to have it.



\$200B annual economic activity.¹



80% of consumers want online services to collect less of their data.²

DEVICE SECURITY

By targeting employees through things like phishing, ransomware, malware, and DDOS attacks, hackers are able to infiltrate an organization's systems to catastrophic results.³



\$7.5B Estimated cost of ransomware attacks in the U.S. in 2019.⁴



350K Average number of new malicious programs and unwanted apps released each day.⁵



9.9B Number of malware attacks that occurred in 2019.⁶

48%

Percentage of malicious email attachments sent as Office 365 files.⁷

Much of the exposure is a result of poor Cyber Wellness on the part of employees ; e.g., lost or stolen laptops, repeatedly using common passwords, using unprotected WiFi, etc.

¹The New York Times. "Intel Executive: Rein in Data Brokers." July 15, 2019.

²MarketWatch. "Will Americans pay companies to keep their data private? Here's their answer." January 19, 2019.

³Identity Theft Resource Center. "2019 End of Year Data Breach Report." January 2020.

⁴Emsisoft. "The State of Ransomware in the US: Report and Statistics 2019." December 2019.

⁵AV-TEST Institute. Retrieved from <https://www.av-test.org/en/statistics/malware/> on 12/18/19.

⁶SonicWall. "2020 SonicWall Cyber Threat Report. February 2020.

⁷Symantec. "2019 Internet Security Threat Report." March 2019.

MEET AURA IDENTITY GUARD

Aura Identity Guard empowers people with the tools, knowledge, and services that help them use their technology and devices freely and with peace of mind.

ONE-STOP-SHOP FOR CYBER WELLNESS

Aura's integrated platform provides a Digital Halo of security to monitor, manage, and help protect personal information. This easy, cost-effective approach empowers employees with a robust suite of tools to meet the diverse needs of their digital lives.*

Using adaptive and innovative technology — including IBM® Watson™ AI — enables us to quickly evolve our solution to ensure that we're always providing the most comprehensive cyber protection available in today's market.

**See Appendix 3 to learn more about the Cyber Wellness platform.*

— AURA™
YOUR DIGITAL HALO



EXPERIENCE AND
PROVEN LEADERSHIP

INDUSTRY
LEADER IN

Net Promoter Score (NPS)

24 YEARS

experience in identity protection

Resolved

150,000

identity fraud cases

7 YEARS

Average tenure of our customer
service representativess

Protected nearly

50,000,000

satisfied customers

THE AURA IDENTITY GUARD DIGITAL HALO

IDENTITY GUARD IDENTITY SECURE

- Industry-leading alert speeds and breadth¹ help employees stop fraud and other forms of identity theft before it spirals out of control.
- Personalized threat alerts and risk management tools empower employees to better mitigate risks and optimize cybersecurity through tailored information, best practices, and alerts.
- Unparalleled family protection includes intuitive cyberbullying capabilities that evaluate posts for harmful and aggressive language, and other social media monitoring tools to ensure that kids have safe online experiences.

IDENTITY GUARD DEVICE SECURE

- Safe browsing tools provide around-the-clock protection from malware, ransomware, spyware, and viruses to reduce the ability for criminals to gain access to personal data and files that can be used for online attacks and fraud schemes.
- Around-the-clock, fortress-like protection that's always on alert, whether an employee is actively using a machine at work or sleeping with all devices on mute.
- VPN provides employees with a secure connection to the internet, reducing the risk their devices, browsing, and personal info can be accessed online.

IDENTITY GUARD PRIVACY SECURE

- Personal data sharing alerts empower employees to reduce – and in some places completely stop – unauthorized use of their personal data and information.
- Information removal from data broker lists and people locator sites results in a measurable reduction in the number of unsolicited, pre-approved credit offers and can reduce an employee's risk of identity fraud.
- Reduces unwanted e-mail solicitations, texts, and spam.

THE 1ST & ONLY

comprehensive, integrated Cyber Wellness suite on the market, the Aura Identity Guard Digital Halo includes identity theft security, data privacy tools, VPN, and device intrusion protection under one roof – **for the most innovative, robust, user friendly cybersecurity experience available today.**



Industry-leading alert speeds¹



Personalized threat alerts



Cyberbullying alerts and social media monitoring



Safe browsing tools



Secure VPN connection



Helps stop unauthorized data use



Removes personal data



Reduces spam + robocalls

¹Ath Power Consulting. Independent Research. February 2018

PLAN COMPARISONS

	TOTAL	ULTIMATE
Identity Secure		
Near Real-Time Alerts	✓	✓
Auto-On Monitoring	✓	✓
Credit and debit card monitoring		✓
Bank account transaction monitoring		✓
401(k) investment account monitoring		✓
Student loan activity alerts		✓
High Risk Transaction Monitoring	✓	✓
Bank Account Opening & Takeover Monitoring	✓	✓
Address Monitoring	✓	✓
Criminal Record Monitoring	✓	✓
Fictitious Identity Monitoring	✓	✓
Home Title Monitoring	✓	✓
Sex Offender Monitoring	✓	✓
Dark Web Monitoring	✓	✓
Human-sourced intelligence	✓	✓
Compromised credentials	✓	✓
Stolen fund reimbursement	✓	✓
401(k) and HSA reimbursement	✓	✓
\$1,000,000 Identity Theft Insurance*	✓	✓
Security Freeze Assistance	✓	✓
Threat Alerts	✓	✓
Risk Management Score	✓	✓
Social Insight Report		✓
Lost Wallet Protection	✓	✓
1-Bureau Credit Monitoring	✓	
3-Bureau Credit Monitoring		✓
3-Bureau Annual Credit Report		✓
Monthly Credit Score	✓	✓
Credit Score Tracker	✓	✓
Device Secure		
Safe Browsing Software	✓	✓
Anti-virus		✓
VPN		✓
Anti-adware		✓
Privacy Secure		
Robo-call/robo-text protection		✓
Device/cookie tracking protection		✓
E-mail solicitation/junk mail prevention		✓
Data broker list monitoring/removal		✓

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

**Ath Power Consulting. Independent Study. February 2018.

PARTNER WITH US

Successful partnering: Working with you to protect your employees and your business.

TRACK HISTORY YOU CAN TRUST

We have never had a breach in our 24-year history.

EASE OF DOING BUSINESS

We have a 98% customer satisfaction rating and have worked with some of the biggest companies in the world.

SEAMLESS INTEGRATION AND IMPLEMENTATION

Our account management teams are adept at handling integrations with myriad platforms and payroll systems for a smooth user experience.

SUCCESSFUL ONBOARDING

Once enrolled, employees receive a personalized welcome email that provides instructions on setting up their log-in credentials to access their personalized dashboard.

PERSONALIZED DASHBOARD

The personalized dashboard enables employees to interact with the Identity Guard benefit, view any alerts specific to them, and add family members for identity theft monitoring (if they have elected for the family plan).

ONGOING INFORMATIVE COMMUNICATIONS

Once enrolled, employees have access to a variety of continuing education resources and receive monthly summary communications.

AROUND THE CLOCK CUSTOMER SUPPORT AND REMEDIATION SERVICES

A US-based team of identity protection experts is available 24/7 to answer technology-related questions and walk victimized employees through the identity recovery process.



Monthly Employer-Paid Pricing

Individuals*	Total - 1 Bureau	Ultimate
1185	\$3.25	\$6.20

Employee paid family buyups provided when plan is selected

Monthly Employee-Paid Pricing

Voluntary		
Plan	Individual	Family
Total	\$7.10	\$12.50
Ultimate	\$10.75	\$19.85

̄AURA™

IDENTITY
GUARD